

Office of the
Prime Minister



Cabinet du
Premier ministre

Ottawa, Canada K1A 0A2

August 16, 2012

Ms. Jeanne A. Robitaille-Brohart

Dear Ms. Robitaille-Brohart:

Thank you for your recent correspondence addressed to the Prime Minister.

Please be assured that your comments have been carefully noted. As the matter you have raised is of particular interest to the Honourable Gail Shea, Minister of National Revenue, I have taken the liberty of forwarding a copy of your letter to her, for her information and consideration.

A further copy has been forwarded to the Honourable Robert Nicholson, Minister of Justice and Attorney General of Canada, to whom your remarks will also be of interest.

Once again, thank you for writing.

Yours sincerely,

A handwritten signature in black ink that reads 'B Funes'.

B. Funes
Executive Correspondence Officer

Canada

Meeting With [REDACTED] over EI issues

Back to messages |

Robitaille-Brohart, Jeanne
To Shea, Gail, [REDACTED]

27/01/2012

Reply



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Ms. Shea,

Once again, I find myself most disappointed by those who say they are there to encourage professionalism, integrity and accountability and who, in my opinion, know only how to "talk the talk" but simply do not portray the qualities they aspire to in their actions.

My meeting with [REDACTED] today was, what is in my opinion, but another catastrophe for the CRA. The entire meeting had to do with the "tone of my messages" and how the CRA has standards of professionalism that must be adhered to.

Let me remind, you, Ms. Shea, that until I started to raise issues of unprofessional conduct by permanent CRA employees and issues of Code of Ethics violations, I was myself, described by these same employees as a "model employee". Per my previous emails to you, I went from "model employee" to "bottom of the barrel" – overnight – because I dared to raise issues that had to be addressed.

There was absolutely NO substance pertaining to the issues I raised with you as they relate to the fact that the CRA does not appear to capture the refusal of term extensions for EI purposes but rather indicated "end of contract" on the ROEs of persons who had denied work extensions. Hand written notes in files of employees who refuse work extensions, by managers who oversee those term employees, do not track to EI. As such, CRA employees are refusing work extensions one day, and can literally be on the unemployment rolls the next.

[REDACTED] can speak of "professionalism" all he wants – and "thank me for my time 100 times over" as he uttered "thank you for your time" each and every time he did not want to entertain the true issues at hand. As a taxpayer (and as of today – that is all I am), this is completely unacceptable.

[REDACTED] spoke of my duty to the Code of Conduct. I would remind him of his. When you ask employees to sign a Code of Conduct, those employees should expect that permanent employees will also be adhering to it. As any attorney will tell you, "agreements" and/or contracts of any kind are not valid if they are used to shield/hide what the courts would consider illegal behaviour.

The CRA is supposed to be a compliance arm of the Government of Canada. Where is the compliance?

I referred these issues to the CRA approximately 8 months ago.

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[REDACTED] sent me an email stating he considered them "closed". It was only when I returned the email stating that the issue was absolutely not closed because it had, in my opinion, not even begun to be properly investigated, that all of a sudden, it was once again in the hands of HR – to whom it had supposedly been referred to when the issue was first raised and then considered "closed".

Were it not for the fact that I document my issues very well prior to raising them (and there are more I could document on this issue), and for the fact that I provided you with some of my personal correspondence whereby a fellow employee who had refused an extension stated in writing that her ROE indicated "end of contract", the CRA would have done NOTHING.

Ms. Shea, the ball is once again in your court. Ultimately, it is you who will have to explain to the people of Canada how it is that the CRA can engage in such practices which most Canadians would

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absolutely consider borderline fraud. This will be the last opportunity I provide for the CRA to have this addressed internally.

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[REDACTED] handed me a letter after our meeting (which lasted approximately 5 minutes) stating that he did not want me to correspond any further on these matters with the CRA because it was "in their hands".

WITH ALL DUE RESPECT – a phrase so near and dear to [REDACTED] heart as he constantly stated "thank you for your time" – about 10 times in a 5 minute conversation – the issues have been "in your hands" with no true investigation for many, many months.

If you TRULY wanted to investigate these issues, you would need someone to tell you how to run the appropriate queries to capture the correct data – and I expect that is something most at the CRA would greatly want to avoid right now. Having worked with programmers for over 10 years in a Fortune 100 company, I would certainly know "how to capture that data" and/or request it.

I fully expect "nasty notes" in my file in terms of my "suitability". Were I given the opportunity to evaluate those in upper management in matters of professionalism, integrity, the fulfilling of fiduciary duties, etc., I expect there would be a few "nasty notes" in your records as well. The persons you have so far had oversee the issues I raised – very serious issues indeed – I thank only for their time.

None of you may like my style – but – that really isn't THE issue – is it! I have worked with MANY a professional in huge corporations. My reputation as an excellent employee was without blemish – a "model employee" – until I dared to raise issues that had to be addressed.

Today, I leave the CRA, again. My term was a pleasant one – until today.

I will continue to document the issues in the public interest and expect the CRA to truly provide an update as to how this issue is going to be resolved. If no resolution is provided to me, I will then

going to be resolved. If no resolution is provided to me, I will then determine my next steps.

Jeanne A. Robitaille-Brohart

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Canada Revenue
Agency

Agence du revenu
du Canada

Assistant Commissioner Sous-commissaire

JUN 11 2012

Ms. Jeanne A. Robitaille-Brohart
[REDACTED]
[REDACTED]

Dear Ms. Robitaille-Brohart:

The Honourable Gail Shea, Minister of National Revenue, has asked me to reply to your correspondence regarding the procedures of the Canada Revenue Agency (CRA) for capturing term extension refusals. I apologize for the delay in replying.

The CRA thoroughly reviewed your concerns, and, as a result, it is updating its procedures to ensure that all records of employment are accurately completed and reported; particularly the records for term extension refusals. In addition, hiring managers have been advised that they must inform the compensation unit when a term employee refuses a term extension offer.

The CRA is also updating the compensation procedures to make sure the appropriate information is sent to Human Resources and Skills Development Canada as part of the record of employment process.

I trust that the information I have provided is helpful and addresses your concerns.

Yours sincerely,

Cheryl Fraser
Assistant Commissioner
Human Resources Branch


555 MacKenzie Avenue
4th floor, North Side
Ottawa ON K1A 0L5

555, avenue MacKenzie
4^e étage, côté nord
Ottawa ON K1A 0L5

Fax - Télécopieur : (613) 952-7238
www.cra-arc.gc.ca

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FW: CRA Scandal

Back to messages


To: jbrohart@hotmail.com


11/10/2012


Reply 

From: 
Sent: October-11-12 5:46:40 PM
To: jbrohart@hotmail.com

file

From: Jeanne.Robitaille-Brohart@cra-arc.gc.ca
To: 
Subject: FW: CRA Scandal
Date: Thu, 11 Oct 2012 16:40:51 +0000

From: Robitaille-Brohart, Jeanne
Sent: October 11, 2012 12:40 PM
To:  Shea, Gail
Cc: 'mcu@justice.gc.ca'
Subject: RE: CRA Scandal

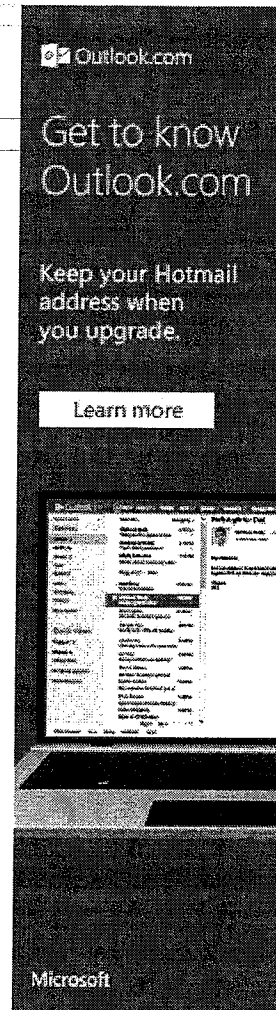
Minister of Justice Nicholson, Ms. Shea, and 

YOU DO NOT HAVE MY PERMISSION TO SHARE THIS INFORMATION WITH "MY NEW MANAGING SUPERVISOR"...

I tried to raise my issues internally... and documented them.

When I first started to document my issues, I received an email from my then union leader stating he felt I had cause for suing the CRA for harassment. Since I was not covered under the union agreement due to my contract terms, nothing, in my opinion, was ever done in spite of my concerns having been documented.

When I attempted to raise my Code of Ethics concerns over the



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behaviours/practices I witnessed and decided to escalate them, instead of having the issues addressed, I literally had my then team leader re-write my appraisal within ½ hour of his telling me that Code of Ethics were not my concern and that it was not my duty to address the issues I now saw as rampant and which had clearly surfaced. I went from “model employee” to “bottom of the barrel” within ½ hour of that “not your job discussion”. I kept a copy of both “appraisals” and gave one of each to my union leader.

Then it got very ugly... I was made to be alienated from my co-workers as they were apparently taken aside and “spoken to” with regard to me. No one wanted to speak to me about anything... instead, I was told that any questions I had were to be directed directly to my manager – whom I now very much saw on a mission to alienate me and who, again, in my opinion, was very much guilty of encouraging harassment by Team Leaders toward me. There is no way that my team leader would have “re-written my appraisal/review” without that being known to the manager. I have personal emails from another employee discussing how she had seen others taken aside and how she knew they were “discussing me” and in which this other employee mentioned she knew things would only get uglier for me... and she was right...

When I really started to raise issues of Code of Conduct and violations of the law when it came to what I could only consider fraudulent practices at the CRA, then, the attacks/attempts to deny what was going on as far as what I saw as fraudulent practices (i.e., clear violations of the law in that I felt managers at the CRA not only facilitated but were actually actively involved in what I saw as employment insurance fraud on the part of CRA term employees who were refusing contract extensions because they wanted to go on vacation and apply for EI), then, it got really ugly. 

I referred my issues to upper management at the CRA no less than 3 times... only to be told... either... “not your issue”... or “I consider this matter closed” (when no one had even bothered to look into it... etc.

It was only when I provided copies of personal emails to Gail Shea herself that the issues were finally investigated because, clearly, they could not be denied. I think I may have even stated how to “pull the data” to confirm what I was alleging was happening in regard to this issue.

Had I not provided those personal emails proving what I was saying... I doubt the issues would have even been investigated.

The letter I showed you yesterday (copy of which I believe was sent to Mr. Nicholson by B. Funes, Executive Correspondence Officer for Prime Minister Harper to whom I referred not 1, but 3 very ugly government scandals) was the result, as the letter stated, of a thorough investigation... the result of which was a complete change/update to CRA Methods and Procedures as stated in that letter with regard to matters pertaining to refusal of contract extensions, etc.

Believe me... the last 3 YEARS of my life have been pure hell as a result of government scandals... and this isn't even the worst one... the building scandal in which my family now finds itself, is in my opinion, nationwide... and much nastier than the CRA scandal... and all I have been given by "public servants" were now numerous "not my job" letters... so many "not my job" letters that I entitled my over 1,000 page powerpoint presentation on that scandal to Mr. Harper, Mr. Nicholson and others "Not My Job: An Exposé in Breach of Fiduciary Duties, Negligence, Misplaced Loyalties and Resulting Liabilities"....and that scandal... I guarantee you, I will make public because we are talking about structurally unsound buildings... hundreds... if not thousands... and I will not be responsible for walls/roofs collapsing on anyone and/or the death of anyone because "it was no one's job" to do anything.

This is all I will be saying to you on these matters. Believe me, if Codes of Ethics and various laws had been followed by those who had violated the law in the first place, I would not be the one at the center of these nightmares. You simply have NO IDEA – and now... my "new manager" is the very manager who was at the center of my troubles at the CRA when this particular scandal started to surface at the CRA. So... you tell me, [REDACTED] what would you do... given we are all supposed to follow the law and act with integrity, etc.

This morning, I received my latest "orientation" and the sections on "Harassment" and "zero tolerance" resounded quite loudly for me... showing that persons are negatively impacted by harassment, etc. Well... if my attitude has been negatively impacted, it is for good reason. This is my second day back at work and I just feel like crying. I sit in my car before work... and cry... I go to my building site... and cry... I look at my husband and children who have been dragged through the mud along with me over the past 3 years... and cry...


... and once again I ask... Mr. Nicholson... so... whose job is it to ensure laws are followed... to ensure discipline for the violation of the law really does happen when public servants are at the center of such scandals...

My family has had ENOUGH... and as I have informed Mr. Nicholson and Ms. Shea... and Mr. Harper... if I am forced to disclose the building scandal all by myself and no one "has the job of taking responsibility – FOR ANYTHING"... then, I will disclose NOT 1 but 3 SCANDALS... because the public will see exactly what my family has had to deal with for 3 years...

If you think that "job security" at the CRA is my prime concern... think again... I am almost at the point of requesting disability from a physician for stress imposed upon me by the government. There is only so much I can take... and I and my family will tolerate NO MORE.

Per my conversation with you yesterday, if my "new supervising manager" has anything to say to me, please have her put it in email. I will not be discussing anything with her personally. This whole thing of being "under her supervision" given what I experienced under her previously (what I saw as harassment, alienation, "revised appraisals for addressing code of ethics violations", etc.... well... it puts me in a very, very, nasty situation.

MORE STRESS IS NOT SOMETHING I NEED IN MY LIFE... and if ANYTHING ... and I MEAN ANYTHING happens to me (heart attack and/or anything else) as a result of all of this, as Mr. Nicholson already knows, steps have already been taken to make ABSOLUTELY EVERYTHING public – for all THREE scandals – OVERNIGHT.

 I have told you all I am going to tell you. Please do not recite the "code of ethics" to me. I have acted above and beyond my Code of Ethics responsibilities when it comes to taxpayers and the people of Canada... and it is to them... first and foremost... that I AND ALL OF YOU... are accountable to.

Ms. Shea – I am sorry for the nightmare this is causing you... but again, what would you have me do... I can not stand by and wait for a building collapse... and if it takes THREE scandals to have the government act on ONE... then so be it. I am asking you to keep the manager in question away from me...

The paper trails on all THREE scandals is extensive and most revealing when it comes to "my actions", "my responsibilities" and the fact that NO ONE has done ANYTHING to help me in these nightmares... and

responsibilities, too ...

under NO CIRCUMSTANCES do you have the right to share ANY of this with anyone! Per my discussion with you... it was not I who first raised this issue with the Minister of Justice's office... it was the Executive Correspondence Officer, B. Funes, who chose to send a copy of my correspondence to Mr. Harper to Mr. Nicholson...

Jeanne A. Robitaille-Brohart

THE CONSTITUTION and CRIMINAL CODE TRUMP CRA Code of Ethics

From: [redacted]
Sent: October 11, 2012 7:58 AM
To: Robitaille-Brohart, Jeanne
Subject:
Importance: High

→ 2ND DAY BACK @ CRA

Constitution guarantees all Freedom of Conscience and security of the person and the CRA Code of Conduct or Code of Ethics can not be used as a "gag order" to shield what appeared to me to be illegal activity @ CRA!

Hi Jeanne,

I just want to send a follow up email based on the conversation we had yesterday in which you indicated that if certain information was not released to the public, you would release this information yourself. I urge you to read the attached link before you take any actions.

<http://infozone/english/r2732472/ec-ce/dirPol/policies/codeConduct-e.asp#PubliclyCommenting>

If you have any questions or concerns please come see me.

Thanks

[redacted]

[Redacted]

[Redacted]

[Redacted]

Telephone [Redacted]

[Redacted]@cra-arc.gc.ca

Canada Revenue Agency/Agence du revenu du Canada

1050 Notre Dame Ave Sudbury ON P3A 5C1

Government of Canada/Gouvernement du Canada

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From: jbrohart@hotmail.com
To: gail.shea88@cra-arc.gc.ca
Subject: RE: Final Request - Potential Fraud At CRA - your proof...
Date: Tue, 13 Dec 2011 23:07:05 +0000

Ms. Shea,

In case you still do not think this is an issue, attached are screen prints of email conversations between myself and another CRA employee...one who refused an extension... and then applied for EI...

Note my question to her as to what her RoE indicated when one refused an extension.... answer: "end of contract".

Thus, you can not say that you are not aware that this is an issue... since I have now provided you proof of it. I blocked other parts of our conversation which you did not need to see.

When you put the attached screen prints with the email from the [REDACTED] below, confirming that extensions are offered VERBALLY and contracts only provided AFTER extensions are accepted, well... you have a very incriminating set of emails. It would be extremely easy to confirm this practice has been ongoing for some time... as to me... very much appeared to be the case.

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RE: Final Request - Potential Fraud Back to messages |
At CRA - your proof...

J Brohart
To gail.shea88@cra-arc.gc.ca

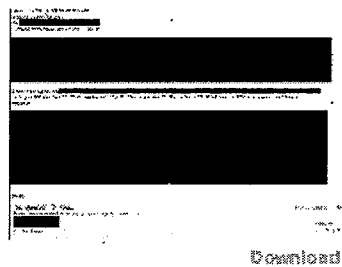
Photos | 13/12/2011

Reply

From: **J Brohart** (jbrohart@hotmail.com)
Sent: December-13-11 11:07:05 PM
To: gail.shea88@cra-arc.gc.ca

1 attachment (200.2 KB)

Hotmail Active View



View slide show (1) | Download as zip

Ms. Shea,

In case you still do not think this is an issue, attached are screen prints of email conversations between myself and another CRA employee...one who refused an extension... and then applied for EI..

Note my question to her as to what her RoE indicated when one refused an extension.... answer: "end of contract".

Thus, you can not say that you are not aware that this is an issue... since I have now provided you proof of it. I blocked other parts of our conversation which you did not need to see.

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From: J Brohart <jbrohart@hotmail.com>

Subject: Question for you...

To: [REDACTED]
Received: Wednesday, June 22, 2011, 3:06 PM

[REDACTED]

I have a question for you [REDACTED]
or did your ROE show "quit"? What does it show? "Quit"? "Shortage of Work"? "End of Contract"? What does your ROE show when you don't take an extension?

[REDACTED]

Source

Re: Question for you...

Back to messages

To see messages related to this one, group messages by conversation.

[REDACTED] 23/06/2011
To J Brohart

Re: Source

[REDACTED] On my roe it showed end of contract [REDACTED]




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Re: Forgot to ask... Back to messages
To see messages related to this one, group messages by conversation.

 23/06/2011
To J Brohart Reply


From: 
Sent: June-23-11 6:23:07 AM
To: J Brohart (jbrohart@hotmail.com)

the best number to call right now is 

Hope to hear from you...how much longer are you at work...I should have taken the extension....didn't have enough hours for EL...

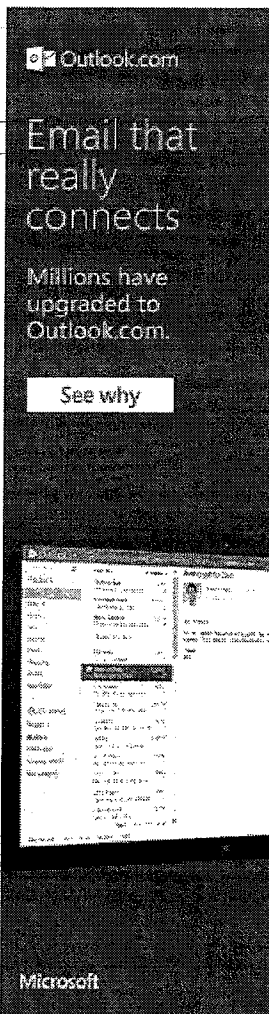


--- On Wed, 6/22/11, J Brohart <jbrohart@hotmail.com> wrote:

From: J Brohart <jbrohart@hotmail.com>
Subject: Forgot to ask...
To: 
Received: Wednesday, June 22, 2011, 3:07 PM

On which number should I call you... you gave me a whole bunch but not sure which is best for reaching you now... please let me know...

Jeanne




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name in the upper right corner.
Keep me signed in | Sign

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Re: Question for you... Back to messages
To see messages related to this one, group messages by conversation.

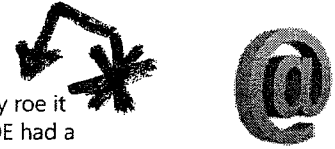
To: [Redacted] 23/06/2011 You @outlook.com

From: [Redacted]
Sent: June-23-11 6:28:47 AM
To: J Brohart (jbrohart@hotmail.com)

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Hi Jeanne,

Really sorry I left too, especially in the situation I am in. On my roe it showed end of contract...however when I thought that the ROE had a shelf life of 1 year, they only would use the last 2 weeks from last years term, so I was short hours and you needed 640 hours.



By the time I had left I was pretty fed up with the childishness and couldn't have been bothered to try to overhear what they were sayng.

I haven't been in contact with [Redacted] yet but [Redacted] email is [Redacted]

Give me a call on my cell, maybe I can meet you friday at work... [Redacted]

--- On Wed, 6/22/11, J Brohart <jbrohart@hotmail.com> wrote:

From: J Brohart <jbrohart@hotmail.com>
Subject: Question for you...
To: [Redacted]
Received: Wednesday, June 22, 2011, 3:06 PM

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We were told by CRA to go home yesterday at 1:00 pm... due to postal strike... so... I took today as a vacation day... I was called today and told not to bother coming in tomorrow (Thursday)... but to come in on Friday. That will be the official "end of contract" ... but, prior to postal strike, they were considering extending again... actually, I asked [Redacted] how long they were extended last year and [Redacted] said until almost end of August.

I know that I am in the top 5 or 6 right now... but the whole "atmosphere" is just so bad for me...

I have a question for you... I know you asked [Redacted] if not taking an extension would impact your FL so why

written 2 days before my "revised appraisal" so "no work" so "productivity" NOT THE issue!

You're signed in to Messenger. To change your status, click your name in the upper right corner.
Keep me signed in | Sign

if not taking an extension would impact your LHM... why is it that you do not qualify? Are you short hours or did your ROE show "quit" ? What does it show? "Quit"? "Shortage of Work"? "End of Contract"? What does your ROE show when you don't take an extension?

You really should have stayed... once you get over that first hump for extensions... those of us who are fast enough seem to have the opportunity to go on almost all summer (if there is no postal strike that is).

Do you have [redacted] contact info? I wanted to send [redacted] a note but did not take down [redacted] contact info like [redacted] email?

By the way... you said in one of your emails to me that you saw [redacted] talking to [redacted] about me the day you left... do you know what they were saying or not? [redacted] wasn't even there when I had my conversation on [redacted]

I wonder if [redacted] was telling her not to confirm the fact that [redacted] had engaged in what I called "unqualified psychoanalysis sessions"... ????

Anyway... not sure if I'll get to go back or not given everything that is going on with the postal strike, etc.

Jeanne

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NOTE: Last day is always a "cleanup" day : 7hr
"revised appraisal" of June 24, 2011
= FALSIFICATION OF RECORDS AT CRA!!

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J Brohart
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Question for you... Back to messages
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J Brohart

22/06/2011

To: [redacted]

Reply

From: J Brohart (jbrohart@hotmail.com)
Sent: June-22-11 7:06:09 PM
To: [redacted]

We were told by CRA to go home yesterday at 1:00 pm... due to postal strike... so... I took today as a vacation day... I was called today and told not to bother coming in tomorrow (Thursday)... but to come in on Friday. That will be the official "end of contract" ... but, prior to postal strike, they were considering extending again... actually, I asked [redacted] how long they were extended last year and [redacted] said until almost end of August.

I know that I am in the top 5 or 6 right now... but the whole "atmosphere" is just so bad for me...

I have a question for you... I know you asked [redacted] if not taking an extension would impact your EL... so... why is it that you do not qualify? Are you short hours or did your ROE show "quit"? What does it show? "Quit"? "Shortage of Work"? "End of Contract"? What does your ROE show when you don't take an extension?

You really should have stayed... once you get over that first hump for extensions... those of us who are fast enough seem to have the opportunity to go on almost all summer (if there is no postal strike that is).

Do you have [redacted] contact info? I wanted to send [redacted] a note but did not take down [redacted] contact info like [redacted] email?

By the way... you said in one of your emails to me that you saw [redacted] talking to [redacted] about me the day you left... do you know what they were saying or not? [redacted] wasn't even there when I had my conversation on diabetes with [redacted]

[redacted] was telling her not to confirm the fact that she had engaged in what I called "unqualified psychoanalysis sessions"... ????

Anyway... not sure if I'll get to go back or not given everything that is going on with the postal strike, etc.

Jeanne

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your status, click your name in the upper right corner.

His real issue was my documentation of Code of Ethics violations!

Note date written -
no work -
yet supervisor!
"revised appraisal" on June 24, 2011
tries to make last day's "appraisal" a "production issue"!
3/2/2013 18

From: Robitaille-Brohart, Jeanne
Sent: November 29, 2011 04:46 PM
To: [REDACTED]
Cc: jbrohart@hotmail.com
Subject: RE: Update Needed

[REDACTED]

I do not doubt that the RoE is supposed to be completed according to the law... what I am questioning is whether or not the CRA staff is following the law.

For example, to be eligible for EI, you must be WILLING and able to work. I simply can not see that a person who is "unwilling to work" (since that person has refused a work extension) should then be able to go into the unemployment lines the next day. That is not "willing to work" and the fact that a ROE shows "end of contract" is simply not an accurate reflection of what is going on at the CRA... as clearly indicated by the fact that work extensions are offered VERBALLY and no record is then kept of the fact that some persons are refusing work because they would just prefer to go on unemployment since they now "qualify".

So... I know what the law is ... but... that does not mean that in practice, it is necessarily being followed.

I spoke with a person at Service Ontario regarding this issue and based on what I had told them about persons refusing to work, I was informed that a person refusing to work on one day would not be eligible for unemployment and that if the RoE is showing "end of contract" when it is really "something else", then, as far as they were concerned, that would absolutely be 'an issue'.

If this is not "an issue", then, I ask you, sir, why is the CRA not tracking 'refusal to work'. Fact is, I used to work with programmers and it would be a piece of cake to figure this out using queries if one knew what one was looking for – especially since work extensions are supposed to be offered based on "productivity and accuracy". How in the world would the CRA explain the fact that much less "productive" and much less 'accurate' folks are getting the work extensions... and those who should be there... are on unemployment. I don't think this is something the CRA can truly afford to ignore as an issue. The issue is not "the law"... the issue is "in practice" what is happening... and unfortunately, "in theory" and "in practice" are all too often worlds apart!

Sincerely,

Jeanne A. Robitaille-Brohart

From: [REDACTED]
Sent: November 29, 2011 03:56 PM
To: Robitaille-Brohart, Jeanne
Subject: RE: Update Needed

Good afternoon Jeanne,

Thank you for bringing these issues to management's attention.

The "Record of Employment" completed by the CCSC on behalf of term employees whose term has ended, is completed in accordance with the legislation in place governing Employment Insurance benefits. As such the activity does not fall under CRA's purview and CRA does not have the latitude to make any changes to these rules.

With regards to the Agency's Competency Based Human Resources Management (CBHRM) regime – I would like to direct you to the following *Infozone* site for additional information: <http://infozone/english/r2732472/ce-ce/cbhrm-grhac/index-e.asp>. The **HRB Intranet Governance Team** - e-mail address (HR/RH-Web) - welcomes all comments and suggestions regarding the competency regime and can answer any questions you may have.

Thank you very much,

[REDACTED]

[REDACTED]

Northern Ontario Zone/ Zone nord de l'Ontario

Finance & Administration - Ontario Region/ Région de l'Ontario

875 Rue Heron Road

[REDACTED]

Ottawa, ON K1A 1A2

Telephone/ Téléphone: (613) [REDACTED]

Cell/ Cellulaire: (613) [REDACTED]

[REDACTED]@cra-arc.gc.ca


From: Robitaille-Brohart, Jeanne
Sent: November 29, 2011 11:05 AM
To: [REDACTED]
Subject: Update Needed

[REDACTED]

Could you please provide me with an update regarding the issues I raised with the CRA Commissioner last spring – and which ended up being assigned to you for resolution. I am speaking about the issues having to do with the fact that the CRA did not appear to capture the fact that term employees could refuse work extensions and then, because their employment records showed “end of assignment” or “end of contract”, they could basically find themselves in the unemployment lines the very next day. Given the difficult economic times and the overhaul currently suggested for EI, this is an issue the CRA simply cannot afford to ignore since public knowledge of this

would create a very nasty situation for the CRA and quite frankly, given the CRA is there to enforce benefits programs, well... I guess we don't need to spell out what that would mean.

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CRA - agreeing that reason for quitting was valid for EI Back to messages |

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J Brohart 11/01/2013
To: [REDACTED] Reply []

From: J Brohart (jbrohart@hotmail.com)
Sent: January-11-13 3:31:20 PM
To: [REDACTED]
Cc: [REDACTED]

[REDACTED]
[REDACTED] (CRA), by stating to EI rep [REDACTED] who handled my EI claim after I quit the CRA that the CRA would not be disputing my EI claim and/or reasons for quitting is in effect admitting that my reasons for quitting were true... that I was asked to do something that was illegal (i.e., coding my time to "all day meetings... code 050... when I wasn't even in the office on that Friday). In addition, the many reminders to me from the CRA pertaining to my Code of Ethics responsibilities were also, in my opinion, attempts to prevent me from exposing what I saw as employment insurance fraud at the CRA.

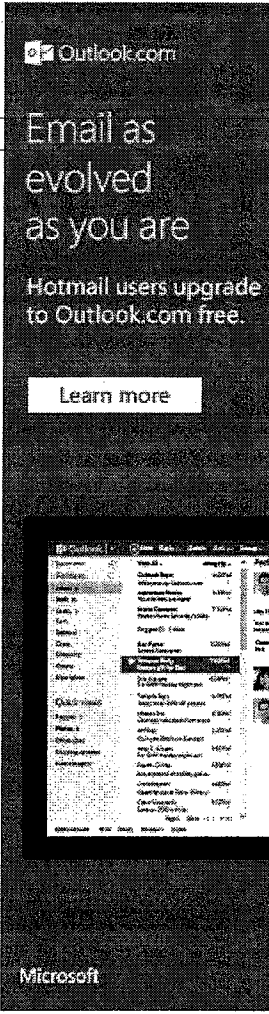
No "code of ethics" and/or any other agreement is valid if it is being used to shield criminal activity. The fact that I added a clause to my code of ethics document prior to signing it... stating that the CRA could not use my signature on the document as a "gag order" in matters currently before the Minister of Justice as they pertained to the CRA also made it such that this document... the CRA Code of Ethics was not applicable when it came to these issues.

But... the fact that the CRA is not contesting my EI claim, in effect, means they agree with the claim... and my right to EI benefits for the reasons given in my claim...

On January 10, 2013, I placed a call to EI rep at Service Canada, [REDACTED] [REDACTED] who was handling my claim and left her a voicemail stating I wanted a copy of the notes on my file pertaining to the fact that the CRA would not be contesting my claim. I had to leave a voicemail since [REDACTED] was not at her desk.

jrb

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CRA and EI... Important - FLE THIS [Back to messages](#) |

J Brohart

10/01/2013

Reply 

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From: J Brohart (jbrohart@hotmail.com)

Sent: January-10-13 4:31:31 PM

To: [Redacted]

Cc: [Redacted]

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On January 8, 2013, I spoke with [Redacted] of Service Canada (866-950-[Redacted]) who was the person handling my EI claim after I quit the CRA over Code of Ethics violations and what I saw as employment insurance fraud by federal employees. She stated she had spoken with [Redacted] at the CRA about my EI claim and that [Redacted] stated the CRA would not be disputing my EI claim.

On January 9, 2013, I received EI payments into my checking account (about 2,500.00).

Note... If the CRA has decided not to dispute my EI claim, then that shows that in their opinion, I am eligible to receive EI benefits. To be eligible to receive EI benefits, one must be READY, WILLING and ABLE to work. As such, the CRA felt I was READY, WILLING and ABLE to work... but... for "anyone else"... given they felt I was NOT ABLE to work "for them" and requested I go for "assessment" to evaluate my "fitness for work".

Thus... for the CRA... both scenarios are bad...

1) Either I am fit for work and should never have been told to go for "reassessment" and thus, proving I was "forced out" due to the many government scandals (3 of them) that have plagued my family over the past 3 years...

or

2) The CRA is once again engaging in Employment Insurance fraud by allowing me to receive benefits for which I should not qualify... if I am truly "not fit for work"...

In my opinion, the CRA has placed itself between a rock and a hard place and it will have a very difficult time justifying its actions to the people of Canada.

jrb

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New Rules for EI Fraud... file this Back to messages |

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J Brohart 18/01/2013

Reply |

From: J Brohart (jbrohart@hotmail.com)
Sent: January-18-13 5:24:37 PM
To: [Redacted]

New rules for EI fraud...

The new EI system contains stronger penalties for fraud. Fraud, intentional illegal deception, includes claimants knowingly failing to declare earnings from work and employers knowingly issuing a false Record of Employment. Claimants who commit fraud could see their eligibility requirements increase anywhere from 25% to 100%. Employers will also face tougher penalties. In cases of employer/employee collusion, employer penalties will be equal to the full value of the claimant penalties arising from the employer fraud. Corporate directors who do not exercise due diligence in preventing fraud can now be held liable for employer penalties if for some reason a business cannot pay the penalties.

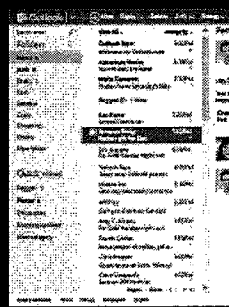
<http://www.duhaime.org/LegalResources/employmentlabourlaw/lawarticl-102/employment-insurance-law-in-canada.aspx>

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RE: Robitaille-Brohart - Medical Evaluation

Back to messages |

J Brohart

17/11/2012

To: [redacted]@cra-arc...

Reply []

Mr. Harper/Mr. Nicholson/Ms. Shea/Ms. Finley,

Per my previous emails to you, I am still considering my options but will, of course, keep you advised of my situation given my issues impact not only yourselves but several others as you are well aware given my prior communications to you.

[redacted]

I have not received your package as of the writing of this email. I have received on late Friday afternoon a notice of item being held at the post office. This was notice #450-960-083-283. I plan on picking up that package on Monday.

Jeanne A. Robitaille-Brohart

From: [redacted]@cra-arc.gc.ca
To: jbrohart@hotmail.com
Subject: Personal effects
Date: Wed, 14 Nov 2012 18:52:05 +0000

Good afternoon Jeanne [redacted] provided me with your email as I will be managing this situation. As indicated in my voicemail on Friday November 9, 2012 and further to this email, I will be sending you a letter along with a consent form and the Occupational Fitness Assessment Form (OFAF). Unfortunately I was not able to send this to you on Friday; therefore we require the information returned to me by Monday November 19, 2012. I have enclosed a return envelope for your convenience. The letter explains the request for a medical assessment.

I would also like to inform you that you have 56.25 hours of sick leave credits and these credits will be utilized to cover your absence. Upon exhausting these credits, if you have not yet returned to work, your time will be coded as sick leave without pay. As mentioned, your cooperation is requested to return your consent to a medical evaluation so that we can minimize a potential financial impact.


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We will be sending your belongings as requested. I would like to assure you of our commitment to assist you and we are hoping that you will return to work in the future.

[Redacted]
[Redacted]
[Redacted]

Sudbury Taxation Centre

2nd floor, [Redacted]

(705)-670-[Redacted]

From: J Brohart [mailto:jbrohart@hotmail.com]
Sent: November 13, 2012 11:33 AM
To: [Redacted]
Subject: Robitaille-Brohart - please forward

[Redacted]

Please forward my personal effects (blue sweater, copies of my timesheets/stat sheets/reviews) to the following address at your earliest convenience:

[Redacted]
[Redacted]

You will find these items in the right hand storage area by my desk.

If you have any questions pertaining to the mailing of these items, you may leave me a voice message at [Redacted] and I will reply via email as appropriate.

If you need to ship COD... that is fine. Thanks.

Jeanne A. Robitaille-Brohart

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Private and Confidential -
Robitaille-Brohart

Back to messages |


J Brohart
To CRA - [redacted]


06/12/2012

Reply

From: J Brohart (jbrohart@hotmail.com)
Sent: December-06-12 6:36:08 PM
To: [redacted]@cra-arc.gc.ca

2 attachments (total 3.3 MB) Hotmail Active View

 JRB - CRA...pdf
Download (2.8 MB)

 CRA Scand...pdf
Download (511.5 KB)

Download all as zip

[redacted]

As my previous supervisor, and given the fact that I want nothing further to do with [redacted] I need you to confirm - in writing - that I have been removed from the CRA's payroll effective November 22, 2012 (per the attached).

You do not have my permission to share this email with anyone at the CRA and the information attached to it with anyone at the CRA (don't worry, Gail Shea, Diane Finley, and a whole lot of others are aware of the issues so it isn't like you need to "advise them" of anything).

You have one job and one job only... confirm - in writing - that I have been removed from payroll and that the amount which was dumped into my checking account yesterday, \$943.94, was not in error as I had no way of knowing how many days I had coming to me.

It was not my choice to leave the CRA... I was left with no choice given the actions of [redacted]. I will not be treated that way by anyone. I have always done what was in the best interest of the taxpayers of Canada and have always acted with integrity. I only wish I could say the same of those at the CRA.

Have a nice day.

Jeanne A. Robitaille-Brohart

PS - You'll be glad to know that I am doing just fine! :o)

From: jbrohart@hotmail.com
To: [redacted]@cra-arc.gc.ca
CC: pm@pm.gc.ca; diane.finley@parl.gc.ca; mcu2@justice.gc.ca; gail.shea88@cra-arc.gc.ca
Subject: GOVERNMENT SCANDALS

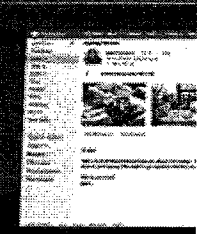
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CRA Resignation - Letter from [redacted] Back to messages |

J Brohart Documents | 24/12/2012
To J Brohart Reply ▾

From: J Brohart (jbrohart@hotmail.com)
Sent: December-24-12 3:24:44 PM
To: J Brohart (jbrohart@hotmail.com)

1 attachment (83.6 KB) Hotmail Active View

 CRA - Res...doc
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Note that [redacted] attempted to make my resignation effective December 19, 2012.... not the date I had resigned.

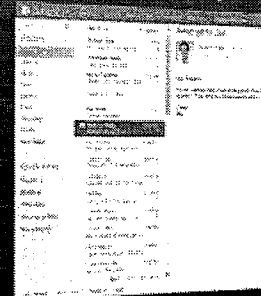
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RE: Resignation

From: J Brohart (jbrohart@hotmail.com)
 To: CRA - Minister, Diane Finley - HR, Minister of Justice - Canada, Prime Minister - Canada, CRA Commissioner
 Sent: December-24-12 3:07:39 PM
 To: CRA - [redacted]@cra-arc.gcca
 Cc: Minister, Diane Finley - HR (diane.finley@parl.gc.ca); Minister of Justice - Canada (mcu2@justice.gc.ca); Prime Minister - Canada (pm@pm.gc.ca); CRA Commissioner (gail.shea88@cra-arc.gcca)

[redacted] My notice of resignation was NOT effective December 19, 2012 per the attached but NOVEMBER 21, 2012, per my email [redacted] Diane Finley (Minister of HR) and Gail Shea (Minister CRA).
 Make sure your records are correct. I resigned over a month ago and have no plans to reconsider. The CRA issued a "sick" ROE. This is inaccurate and in my opinion, but another delay tactic by the CRA. The CRA was well advised - in writing - of the fact that I did not agree with being forced to take sick leave. In fact, [redacted] did not forward any of her documentation to me until AFTER she had FORCED the taking/expiration of all the sick time I had available. I never agreed to go on "sick leave".

Now... in my opinion, the CRA is playing more games. Get the facts right... make sure my ROE shows QUIT per the date of the email sent to you in which I resigned because the CRA left me no choice. I trust that you will take care of these issues promptly and accurately. Thanks.

Jeanne A. Robitaille-Brohart

From: [redacted]@cra-arc.gcca
 To: jbrohart@hotmail.com
 Subject: FW: Resignation
 Date: Fri, 14 Dec 2012 19:24:58 +0000

Dear Ms. Robitaille-Brohart,

Management has been informed that the letter we sent to you via courier was unsuccessfully delivered to you on Dec. 10, 2012. Therefore we are sending you this e-mail with the attached letter noted above.

Please respond with your intentions by December 19, 2012 as noted in the letter attached. Should I remain without notification of your final decision, as noted in the letter, I will accept the email you sent to management on November 22, 2012 as your notice of resignation effective December 19, 2012 close of business."

I had already quit, yet mgmt, close to 1 month later, still asking me to "reconsider".

WRONG! but huge issue if I Resigning. I Quit!

From: jbrohart@hotmail.com
To: [REDACTED]@cra-arc.gc.ca
CC: diane.finley@parl.gc.ca; pm@pm.gc.ca; mcu2@justice.gc.ca; dchoquette@globeandmail.com;
pcrawley@globeandmail.com; [REDACTED]@cra-arc.gc.ca; gail.shea88@cra-arc.gc.ca; jim.penziwol@cra-arc.gc.ca
Subject: RE: Resignation
Date: Fri, 14 Dec 2012 23:59:30 +0000

[REDACTED]

Per my previous email to you and several others, you are NOT to contact me again. I have resigned from the CRA and as such am no longer bound by the Code of Ethics which in my opinion so many of your own employees choose to violate in matters pertaining to Employment Insurance, Fraud and Harassment in the workplace.

Furthermore, in matters pertaining to the letter sent to me by the CRA by Jim Penziwol dated December 4, 2012, please be advised that **Mr. Penziwol was incorrectly advised. My earlier email to you and others stated I was RESIGNING and NOT that I was going on sick leave.** My intentions pertaining to this matter were clearly documented in my previous email.

In addition, upon signing the Code of Ethics in early October when I started my last contract at the CRA, **I specifically added a notation that I was signing the CRA Code of Ethics provided it would not be used as a "gag order" in matters which I had already referred to Prime Minister Harper and the Minister of Justice of Canada as they related to matters of employment insurance and other issues I had already sent to these same parties. As such, in no way could I have been in violation of the Code of Ethics, in my opinion, unlike many others at the CRA.**

PLEASE MAKE SURE I AM OFF PAYROLL EFFECTIVE per my previous email to you and my email to [REDACTED] asking him to confirm that I was indeed off payroll.

My next steps are dictated by my Freedom of Conscience guaranteed by the Constitution of Canada and the Criminal Code. I am no longer an employee of the CRA effective the date of my previous email to you. It was the CRA that chose to force me to resign... it was the CRA who chose not to investigate for close to a year very serious issues I had referred to top management. When I turned to the union for help in matters before me at the CRA, I was basically told there was nothing they could do to help me in matters pertaining to harassment at the CRA. In addition, the union clearly did nothing to investigate and bring to proper resolution the issues I had raised pertaining to potential insurance fraud at the CRA. Instead, I was told "matters were closed" upon my return to the CRA... and as such... again... I was left to address very serious issues all by myself with no help from management and/or the union.

What I choose to do in any matter now before my family is entirely up to me.

It is my firm opinion that too many CRA employees believe they are above the law and the things to which I was exposed within this organization are simply behaviors I choose to no longer expose myself to.

Do NOT contact me again... by voice or via written communication. Your actions toward me were unjustified and inexcusable... and so... I choose to "walk away"!

... and since you wish to "trade quotations" (per your signature)... I have a few for you...

"You can not force men to see the truth... nor prohibit them from indulging in error"... Max Plank

"If you tell a lie long enough, loud enough and often enough... the people will believe it". Adolph Hitler (in my opinion, looks like he knew a little something about public service and being a politician).

It is this quote by Adolph Hitler that absolutely always convinces me to do what is right... FOR THE PEOPLE... not what is "politically correct".

There isn't a person who knows me who thinks I need a psychiatrist... and persons who don't know me would most likely agree too. I have never been to a psychiatrist and surely do not intend to start now because the "CRA is concerned for my health". In my opinion, the CRA is concerned for its own health (credibility before the public). Do not insult my intelligence any further by trying to get me agree to any such assessment. I did M.A. level counselling... and I know what I can tolerate when it comes to stress. I had asked the CRA - in writing - to let me walk away when I felt I needed to - you chose not to do that in spite of knowing the stress imposed upon me by the many government scandals now before my family. Not allowing me to walk away... then telling me to "get evaluated" as you treated me like a criminal before an entire lobby of employees waiting to go to work - that was your mistake - a mistake that clearly showed me that unless things were made public, there would be no change at the CRA. You may have done this to me... I will help ensure it does not happen to others.

I am off payroll and plan on remaining off CRA payroll.

PLEASE DO NOT CONTACT ME AGAIN.

Jeanne A. Robitaille-Brohart
B.A., B.B.A. M.A. (Finance)

From: [redacted]@cra-arc.gc.ca
To: jbrohart@hotmail.com
Subject: FW: Resignation
Date: Fri, 14 Dec 2012 19:24:58 +0000

Dear Ms. Robitaille-Brohart,

Management has been informed that the letter we sent to you via courier was unsuccessfully delivered to you on Dec. 10, 2012. Therefore we are sending you this e-mail with the attached letter noted above.

Please respond with your intentions by December 19, 2012 as noted in the letter attached. Should I remain without notification of your final decision, as noted in the letter, I will accept the email you sent to management on November 22, 2012 as your notice of resignation effective December 19, 2012 close of business."

WRONG

[redacted]
[redacted]
[redacted]

Sudbury Taxation Centre

2nd floor, Room [redacted]

(705)-670-[redacted]

No matter what accomplishments you make, somebody helped you.

-Althea Gibson

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Meeting With [REDACTED] over EI issues Back to messages |

Robitaille-Brohart, Jeanne 27/01/2012
To Shea, Gail, [REDACTED] Reply

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille=Brohart@cra-arc.gc.ca)
Sent: January-27-12 6:49:30 PM
To: Shea, Gail (Gail.Shea88@cra-arc.gc.ca)
Cc: [REDACTED]@cra-arc.gc.ca; [REDACTED]@cra-arc.gc.ca; jbrohart@hotmail.com

Ms. Shea,

Once again, I find myself most disappointed by those who say they are there to encourage professionalism, integrity and accountability and who, in my opinion, know only how to "talk the talk" but simply do not portray the qualities they aspire to in their actions.

My meeting with [REDACTED] today was, what is in my opinion, but another catastrophe for the CRA. The entire meeting had to do with the "tone of my messages" and how the CRA has standards of professionalism that must be adhered to.

Let me remind, you, Ms. Shea, that until I started to raise issues of unprofessional conduct by permanent CRA employees and issues of Code of Ethics violations, I was myself, described by these same employees as a "model employee". Per my previous emails to you, I went from "model employee" to "bottom of the barrel" – overnight – because I dared to raise issues that had to be addressed.

There was absolutely NO substance pertaining to the issues I raised with you as they relate to the fact that the CRA does not appear to capture the refusal of term extensions for EI purposes but rather indicated "end of contract" on the ROEs of persons who had denied work extensions. Hand written notes in files of employees who refuse work extensions, by managers who oversee those term employees, do not track to EI. As such, CRA employees are refusing work extensions one day, and can literally be on the unemployment rolls the next.

[REDACTED] can speak of "professionalism" all he wants – and "thank me for my time 100 times over" as he uttered "thank you for your time" each and every time he did not want to entertain the true issues at hand. As a taxpayer (and as of today – that is all I am), this is

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completely unacceptable.

██████████ spoke of my duty to the Code of Conduct. I would remind him of his. When you ask employees to sign a Code of Conduct, those employees should expect that permanent employees will also be adhering to it. As any attorney will tell you, "agreements" and/or contracts of any kind are not valid if they are used to shield/hide what the courts would consider illegal behaviour.

The CRA is supposed to be a compliance arm of the Government of Canada. Where is the compliance?

I referred these issues to the CRA approximately 8 months ago. ██████████ sent me an email stating he considered them "closed". It was only when I returned the email stating that the issue was absolutely not closed because it had, in my opinion, not even begun to be properly investigated, that all of a sudden, it was once again in the hands of HR – to whom it had supposedly been referred to when the issue was first raised and then considered "closed".

Were it not for the fact that I document my issues very well prior to raising them (and there are more I could document on this issue), and for the fact that I provided you with some of my personal correspondence whereby a fellow employee who had refused an extension stated in writing that her ROE indicated "end of contract", the CRA would have done NOTHING.

Ms. Shea, the ball is once again in your court. Ultimately, it is you who will have to explain to the people of Canada how it is that the CRA can engage in such practices which most Canadians would absolutely consider borderline fraud. This will be the last opportunity I provide for the CRA to have this addressed internally.

██████████ handed me a letter after our meeting (which lasted approximately 5 minutes) stating that he did not want me to correspond any further on these matters with the CRA because it was "in their hands".

WITH ALL DUE RESPECT – a phrase so near and dear to ██████████ as he constantly stated "thank you for your time" – about 10 times in a 5 minute conversation – the issues have been "in your hands" with no true investigation for many, many months.

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If you TRULY wanted to investigate these issues, you would need someone to tell you how to run the appropriate queries to capture the correct data – and I expect that is something most at the CRA would greatly want to avoid right now. Having worked with programmers for over 10 years in a Fortune 100 company, I would certainly know “how to capture that data” and/or request it.

I fully expect “nasty notes” in my file in terms of my “suitability”. Were I given the opportunity to evaluate those in upper management in matters of professionalism, integrity, the fulfilling of fiduciary duties, etc., I expect there would be a few “nasty notes” in your records as well. The persons you have so far had oversee the issues I raised – very serious issues indeed – I thank only for their time.

None of you may like my style – but – that really isn't THE issue – is it! I have worked with MANY a professional in huge corporations. My reputation as an excellent employee was without blemish – a “model employee” – until I dared to raise issues that had to be addressed.

Today, I leave the CRA, again. My term was a pleasant one – until today.

I will continue to document the issues in the public interest and expect the CRA to truly provide an update as to how this issue is going to be resolved. If no resolution is provided to me, I will then determine my next steps.

Jeanne A. Robitaille-Brohart

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Canada Revenue Agency

Agence du revenu du Canada

January 16, 2012

Jeanne Robitaille-Brohart

[Redacted]
Finance and Administration
Administration NOZ
875 Heron Rd., [Redacted]
Ottawa, ON K1A 1A2

*In reality...
It appeared
all offers
were
verbal.*

Dear Ms. Robitaille-Brohart,

Thank you for your recent e-mail of December 1, 2011, addressed to both myself and the Honourable Minister of National Revenue, Gail Shea, regarding the term employment extension process followed by the Canada Revenue Agency (CRA).

Management sincerely appreciates employees' concerns, and I assure you that we have investigated the matter you have brought forth. A Tax Program environment involves fluctuating workloads. On an ongoing basis, managers must consider the type and volume of work to be completed in order to determine the number of employees required. Rehire pools of term employees are established to give managers the flexibility to address changes in workload volumes by allowing them to bring experienced individuals back into the workplace when needed. Term employees are rehired or offered term employment extensions based on their work performance and other qualifications assessed while on the job. In cases where the volume of work available does not require that all term employees be extended, managers must consider their current business needs and make offers of employment or contract extensions to individuals in the rehire pool who best meet those needs. Term staffing decisions are based on factors such as demonstrated level of work-related knowledge, experience, and productivity standards. Should someone decline an offer of employment, the manager will continue to the next person in the rehire pool that best meets his or her business needs until a sufficient number of employees have been identified. Due to time constraints, in some cases it may be necessary to make term employment offers verbally in order to provide the individuals with as much notice as possible. Should an offer of term employment be refused, it is recorded in the manager's staffing file.

Human Resources Branch (HRB) is monitoring this situation to ensure that we are meeting our obligations in accordance with the *Employment Insurance Act*. HRB is currently reviewing the procedures related to the refusal of offers of employment to identify any possible issues and to ensure that managers are aware of their responsibilities in this regard.

Please note that a copy of this letter will be sent to [Redacted] who will be able to assist you with any further matters.

Again, we would like to thank you for bringing this matter to our attention.

Yours truly,

[Redacted Signature]

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systems!*

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Improper tracking of work refusal to EI records for term employees

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Robitaille-Brohart, Jeanr

24/01/2012

To: [Redacted]

Reply

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: January-24-12 12:31:08 PM

To: [Redacted]@cra-arc.gc.ca)

Cc: [Redacted]@cra-arc.gc.ca); jbrohart@hotmail.com

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Please provide me with a summary of what it is you intend to do in order to ensure proper tracking of refusals of work extensions to Services Ontario and EI programs.

Notations in files clearly do not address the issue.

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Actually, there are other issues surrounding this whole matter that I have yet to raise and, again, they pertain to practices that, in my opinion, the public would view as borderline fraudulent.

I still very much consider this issue entire issue open and as a high level CRA management employee, a taxpayer and Canadian, it is one that you can not allow to go unresolved and one which I will see to its proper end. The implications of this one, for Canadians, are simply too huge. The demands of stressful and/or fast paced work environments do not excuse such practices.

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I have clearly documented for [Redacted] and Ms. Shea that there is an issue when it comes to the fact that the CRA does not properly track work refusals by term employees and that Records of Employment do NOT reflect the fact that employees have refused term extensions.

Do you HONESTLY think that persons who refuse to work for over \$20.00 per hour will HONESTLY be looking for work as opposed to applying for EI and BEING ALLOWED TO DO SO because the CRA did not properly complete the ROE for these employees?

If there is one thing you will learn as it pertains to me, it is that I see things to their end – especially when it comes to what is, in my opinion, wrongdoing by public servants who have fiduciary duties in matters of the proper administration of public funds. I have spent over 2500 hours addressing a huge building scandal pertaining to public safety issues. That file, I recently turned over to the OPP since the violation of the law is something I take very seriously. If I continue to raise my issues with the CRA, it is because I feel very strongly that current practices are deceptive and in my opinion, would absolutely be viewed as fraudulent by the public. I am giving you the opportunity to address this internally. This is the third time that I have had to raise my issues and have basically seen no resolution. The CRA's track record in having these issues addressed, again, in my opinion, would certainly not stand up to public scrutiny.

If you wish to discuss these matters, I will gladly do so. There are clearly other issues I think need to be raised when it comes to methods and procedures in these matters.

My contract at the CRA ends this week. You will be able to provide me with any updates regarding this situation via my personal email. I expect to hear from you soon as to how you intend to ACTUALLY ADDRESS this issue and prevent it from happening in the future.

[REDACTED]

As [REDACTED] in my opinion, this is still very much an issue for you also. However, if you prefer I correspond with [REDACTED] in the future, I will certainly do that, but will continue to cc: you on this correspondence.

Jeanne A. Robitaille-Brohart

MA - Finance

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EI Scandal at the CRA...

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J Brohart

13/11/2012

To: diane.finley@parl.gc.ca

Reply (0)

From: **J Brohart** (jbrohart@hotmail.com)

Sent: November-13-12 5:43:17 PM

To: diane.finley@parl.gc.ca

1 attachment (511.5 KB)

Hotmail Active View



CRA Scand...pdf
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Ms. Finley,

I am forwarding information to you regarding an Employment Insurance scandal at the CRA. My life has been a living nightmare because of government scandals over the past 3 years... and it looks like you will be one of the persons having a whole lot of explaining to do...

What I saw and experienced at the CRA was, in my opinion, rampant fraud with CRA employees not only facilitating what I think most Canadians would consider fraud but also actively engaging in it... and as such... I had to speak up... and when I did... things got very ugly...

I am now considering leaving the CRA for good... and, of course, going public. I simply am not able to check my conscience at the door as so many, in my opinion, seem so easily able to do at the CRA.

Enjoy the read... I must have at least 60 emails documenting what transpired at the CRA. After just 2 days at the CRA, my contract barely signed, I was sent a copy of the Code of Ethics advising me of my responsibilities. This just brought back everything I had gone through... and, when I met with my supervisor [redacted] and [redacted] (his supervisor), I stated that if we were "going to exchange links" that I would gladly forward to them the Constitution of Canada which guarantees me freedom of conscience and the Criminal code of Canada (for sections on breach of fiduciary duties and fraud) since I believed both of these would trump the Code of Ethics at the CRA which, in my opinion, the CRAs own employees were clearly violating.

I went from "What can the Government of Canada do for you" to "I think you need a medical evaluation" all in about a 2-week span... I was, in my view, treated as a criminal would be during my last meeting with [redacted] s she insisted on having a security guard present - something to which I had objected immediately upon walking into the conference room which was in plain site - right by the main lobby where literally dozens and dozens of employees were standing and able to view through the glass - as they waited for the doors to be opened at the peak of the day's start. I will NEVER again allow the CRA to put me through such a horrible experience. When [redacted] first asked me

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what can the Government of Canada do for you? , I had responded... "you can leave me alone". I think in hindsight, [redacted] will find that this would have been what she should have done. She may be of the opinion that I need a medical evaluation, however, as I stated to her on several occasions, there are many doctors in my family who know the stress I have been placed under over the past years... and quite frankly, [redacted]'s "medical opinion" is worthless... and I assure you... a doctor isn't the type of professional my family is urging me to see.

Not once, but twice, I had one person call to ask me to take an extension... only to find that persons with whom I had been in direct conflict would be in my immediate work area. The first time, the person who "re-wrote my appraisal" because I dared to raise code of ethics issues, actually would sit right behind me basically all day... and now, with this second incident, his supervisor - another person with whom I had a direct conflict - was now the person to greet me for this latest contract - in spite of my having been called by a different person. Twice the CRA chose to place directly before me persons whom the CRA knew had caused me a great deal of stress in the past... I assure you... this will not happen again.

In my opinion, intimidation + harassment tactics at CRA.

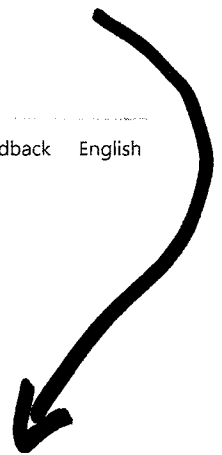
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If those of you in government who are part of this scandal are handed "pink slips" by the people of Canada, as I suspect many Canadians will be calling for accountability - especially in view of the "new EI rules" - and if Canadians are asking that quite a few in government step down over this, it will have been of your own doing. My conscience will be clear. I did all I could... on many fronts.

Sincerely,

Jeanne A. Robitaille-Brohart

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NOTE: Person from Jan. 27, 2012 "fiasco mtg for CRA" was now also "moved" or "gone" (not sure which applied). Supervisor to this position

One supervisor, in particular had moved from my previous work area - to my new one!

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scandal at CRA - Part II

Back to messages |

J Brohart
To mcu2@justice.gc.ca, pm@...

16/11/2012

Reply |

1 attachment (2.8 MB)

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JRB - CRA...pdf
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Mr. Nicholson,

In the interest of proper documentation, I am forwarding to you the proof of the fact that I was a model employee at the CRA prior to raising code of ethics issues.

Attached are copies of my performance reviews. Note that a production rate of 60 per hour was the "peak" expected in this department. I was clearly more than doubling that production rate at the CRA. These reviews also show that I was a team player, considerate of others, and did what was in the best interest of the CRA and taxpayers (i.e., taking my breaks when there was no work as opposed to when we were swamped with work, etc.).

I have removed the names of the supervisors who signed these reviews - but their names are on the originals I have in my possession as well as on copies the CRA must surely have in what I expect is now a rather thick file.

Note in particular, the last appraisal - libel, harassment, a complete attack upon my person because I refused to remain silent about Code of Ethics issues that simply had to be addressed.

The CRA states that it has a ZERO tolerance policy when it comes to harassment. This was certainly not my experience. Also note that I am now being asked by [redacted] to "go for an evaluation". Well... with all due respect... I would like to know if the person who so slammed me on my last review (here attached) was required to go for "an evaluation". Those involved in the harassment which I endured at the hands of the CRA are still very much there... walking the halls... as though nothing happened... and I... am told to stay home.

Justice? Ethical Behavior? In my opinion, those involved in my issues at the CRA do not even begin to know the meaning of ethics.

In my opinion, based on my experiences at the CRA, corruption/fraud abound in this organization. If you look at the previous email which was sent to you pertaining to EI fraud at the CRA, one of the emails attached had to do with the fact that I had been told to code my time for "Friday" as "050" for all day... in spite of the fact that I WASN'T EVEN IN THE BUILDING! [redacted] had INSISTED I stay home that day... on Thursday... the pressure was already on as I was "reminded of the Code

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of Ethics" and of the "CRA's reputation"... this only brought back what I saw as harassment to "keep quiet" in what I knew of CRA employees facilitating and actively participating in what was clearly fraudulent behavior/documentation when it came to proper tracking of work refusals by term employees for EI purposes. On Thursday night, I went to an emergency room and was under the care of a doctor for 6 hours or so. That doctor KNEW I was there for matters pertaining to job stress as I clearly explained to him and a nurse. Yet, clearly that doctor felt it was safe enough to release me into society as I was allowed to leave after several hours once my blood pressure had gone done.

Yet, in spite KNOWING that I was not in the office on FRIDAY, supervisors told me to code all of that day to "meetings all day". I had offered to take it as unpaid time off since I did not know if I had any sick leave time available - as clearly indicated in the emails previously sent. I guess those at the CRA thought I would prefer to get a paycheck to documenting the truth because, in my opinion, they tried to "buy me" for very cheap by trying to convince me to code my time as "in the office in meetings all day" as opposed to being out - something I can clearly document. The issues pertaining to "time off with pay" having to be approved - well - that was just a poor attempt by CRA employees to "cover their tracks" given I had not "taken the bait of dishonesty". It had been my supervisor's supervisor who had INSISTED I stay home even though I had wanted to come in and as such, "approval" for time away from the office was really not the issue. If my supervisor was "unsure" as to how my time had to be coded - he should have asked his supervisor first prior to trying to have me do something which would have constituted fraud on my part - as well as his. Furthermore, the system allows one to correct errors in timesheet reporting. As such, if I had taken a day off without pay and it had later been said that I should take it with pay, that would have been a simple change on my timesheet - but showing the proper "where I was" - OUT! By attempting to have me code "in meetings" as opposed to "out of the office totally and at home"... well... let's just say that in my opinion, they were WAY OUT OF LINE.

Once again, things only got worse as I had now once again documented this matter in my "In keeping with the Code of Ethics..." email.

It is truly unfortunate that CRA employees which I have worked with, in my opinion, too often do not even think of doing the correct thing... behaving unethically - and illegally - in my opinion, comes all too easily to too many at the CRA. This has created an atmosphere in which I can truly no longer trust employees who should be above reproach in their actions and interactions with me. The documentation to support what I say is there... and no attempt to cover the issues ... will convince the public that I am the one lying in all of this.

As I told [REDACTED] during our first meeting - one pertaining to "my responsibilities under the Code of Ethics" and the fact that I had left work "upset"... the simple FACT is... I don't care if you have an entire building of people all "towing the line... and doing what they are told... if they are all breaking the law... they are all breaking the law!" It would be an absolute piece of cake to prove my allegations pertaining to the fact that term employees were refusing extensions and then their ROE showed "End of Contract" instead of "Quit"... I used to work with up to 15 programmers a day in Chicago and I would certainly know the queries to run... so... those at the CRA who lie can continue to lie about the issues... the simple fact is... your own systems will prove otherwise and show that I was honest in these matters. Did I mention I also, from time to time, used to have to work in conjunction with the fraud department where I used to work in Chicago? If you had to remove from the CRA every manager who engaged in fraudulent practices as those I have referred to you... in my opinion, there would be ZERO parking issues at the CRA and

that parking spots would abound! In my opinion, when it came to issues of fraud at the CRA, I felt that based on what I saw, fraud was often the order of the day... not the exception... and as such... I had to speak up and insist the issues be investigated - but I am the one being asked to go "for an evaluation".

Those who harassed me and engaged in fraud at the CRA are still there - protected by supervisors and politicians who are turning a blind eye...

I will NEVER again subject myself to being treated like a criminal - not by [redacted] or anyone else at the CRA. I am not the one breaking the law - they are! [redacted] also knew that I was involved in a building scandal that would be very nasty for many another politician - and so - I guess it would be in "the government's interest" to attempt to have me "undergo evaluation" in order to attempt to protect many a politician who will now have a whole lot to answer to. If [redacted] was "so concerned about my state of mind"... why did she allow me to return to work after the first incident? Why did she allow me to leave the building as employees were coming in? Why did she allow me to "just walk away"? Many a person has left the CRA upset and crying... working there can be extremely stressful... and with knowing what I know of government scandals... it is even harder for me to send tax bills to taxpayers who will ultimately have to pay for mismanagement at the municipal, provincial and federal levels.

I wonder if some of you are "feeling stressed"... knowing what you now know... and you just know part of it...

I would not have even been at the CRA had my family not been at the center of yet another government scandal - a much bigger one than even this one at the CRA...

It is the government (municipal, provincial and federal) that has made the life of my entire family a living nightmare...

Per my previous correspondence, everything is ready to go public overnight should anything happen to me and/or anyone else in my family and/or our property... and I mean ANYTHING...

I will continue to do what is in the best interest of the people of Canada and will continue to demand accountability... and when I am told to go against the law and... above all... against my principles and religious beliefs... well... as for me and my house... we will serve the Lord for I know that He will get me through these trials. Of that, I have absolutely no doubt.

Have a nice day and a great weekend!

Jeanne A. Robitaille-Brohart
Psalm 91 (no matter how big the challenge... God will see you through it... guess you also have some praying to do... just my humble opinion. :o)).

NOTE: CRA did not contest my EI claim when I QUIT

the CRA. I stated in my claim that I was asked to do things I considered illegal + could no longer work there!

To be eligible for EI one must be ready,

willing and ABLE to work.

clearly, even according to the CRA I was ABLE to work there, even though I needed to be evaluated!



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January 07, 2013

To whom it may concern,

We are writing to inform you that we have approved the claim for benefits of your former employee JEANNE ROBITAILLE-BROHAR.

We have made this decision based on the Employment Insurance Act because we consider that he/she voluntarily left his/her employment with just cause as he/she had no reasonable alternative, having regard to all the circumstances.

If you have additional information which could change this decision or wish to discuss this matter further please contact us.

If you disagree with our decision, which is based on the Employment Insurance Act and its Regulations, **you have 30 days following the receipt of this notice to file an appeal in writing.** If you wish to appeal, please refer to the information attached. For more details on the appeal process and the Appeal form, visit www.ei-ae.gc.ca or contact us at either 1 800 206-7218 or your Service Canada Centre.

Yours sincerely,

From: Cheryl-Ann.Fraser@cra-arc.gc.ca
To: jbrohart@hotmail.com
CC: Darrell.Mahoney@cra-arc.gc.ca; Jovette.Cloutier@cra-arc.gc.ca
Date: Tue, 26 Jul 2011 09:09:37 -0400
Subject: FW: Brohart - Raising of Code of Ethics Issues/Retaliation by Supervisor

Dear Ms. Robitaille-Brohart:

As you know, my colleague, Sandra Lavigne, Assistant Commissioner, Public Affairs Branch, has asked me to reply to your emails dated June 28 and 29, and July 8, 2011, in which you raise concerns about the Agency's term rehire process and other human resource management issues. We have also received a copy of your correspondence with the Honourable Gail Shea, Minister of National Revenue, dated June 24, 2011 as well as your email dated July 18th.

I would like to assure you that the Canada Revenue Agency (CRA) is committed to providing a work environment that reflects its core values of integrity, professionalism, cooperation and respect, and that the Agency's Code of Ethics and Conduct calls upon employees to fulfill their duties in an ethical manner. The CRA has measures in place for employees to raise their concerns should they feel that they have been treated unfairly. The CRA values its term employees and relies on them for the delivery of key services to Canadians, and as such, is highly committed to managing term employment effectively.

I thank you for raising your concerns to our attention. After carefully reviewing your correspondence, I believe the Ontario Region is in the best position to respond to your specific concerns. Consequently, I am referring your concerns to Darrell Mahoney, Regional Assistant Commissioner, Ontario Region. Mr. Mahoney will review the correspondences and he, or someone on his team, will get back to you. You can expect to hear from him shortly.

Cheryl Fraser

Assistant Commissioner

Human Resources Branch

From: J Brohart [mailto:jbrohart@hotmail.com]
Sent: Monday, July 18, 2011 1:16 PM
To: Lavigne, Sandra; Fraser, Cheryl (AC)
Subject: RE: Brohart - Raising of Code of Ethics Issues/Retaliation by Supervisor

Cheryl/Sandra,

Since I document everything, I wanted to provide for you the latest update on my side of the issues.

Today, I received a call for a "short contract" extension... from Tuesday to Friday of this week in the same department as where I used to be... Order of Attachments... EXACTLY the same area...

I know for a fact that last year, those who were to top producers went to the end of August or so in that department. Last year was my first year in Order of Attachments and at the CRA and thus, I was not among the very, very last to stay until August... my contract ended last year on June 18th, 2010. This year, because of the backlash from my supervisor(s) (since [REDACTED] obviously had to agree to not having me come back from June 24th to the present until this "latest offer" which may or may not be extended, per [REDACTED]

(another team leader for this group) [REDACTED] informed me that [REDACTED] would have to make "that decision".

Clearly, this makes one seriously question the motive behind this latest offer of employment. It is my firm belief that those with whom I worked know very much that the issues I raised were valid - all of them - and that they had no right to retaliate against me as they did.

That said, I am very weary about accepting this "short term contract" and hereby document with you that I object to being offered a contract under the direction of [REDACTED]. I accept the work only because, unlike others, I will not deny work. However, the CRA is a very big place, and if they had no need of me for the past 3 weeks, why in the world do they need to call me back now? The postal lockout had been over for three weeks and so, needless to say, I find all of this most questionable.

What could their motive be for calling me back now?

1) To try to cover themselves by offering me a contract to say that "my files had not been tainted" by my last review with my last supervisor who did the "revised appraisal" when I refused to comply with his wishes that I not raise code of ethics matters. Calling me back and having me "accept the work" would serve a "purpose" in the systems to "show" that we were not engaged in any form of "backlash". Well... not really. I consider this whole thing most suspect and "for a reason". Three weeks ago, the flood of returns would have started coming in and chances are that everyone had been called back - except me - because the CRA and those in OOA saw that as the perfect opportunity to get rid of someone who was attempting to raise issues that those involved would have preferred to see "go away".... issues of potential fraud, harassment, etc.... issues that caused me and my family a tremendous amount of stress this past spring.

2) Offering me this contract in OOA could be viewed by supervisor(s) and the CRA as a "well... it couldn't have been that bad because she decided to come back". Wrong again. It was that bad. If I take this assignment, it is under protest as to "where the assignment is"... under [REDACTED] I will NOT refuse work at the CRA since I am an honest person and will not do something I consider unethical... refusing work and then considering filing for unemployment. If there is work to be done, I will do it... and I will also seek to have more suitable employment at the CRA later... since I am an MA in Finance and have already spent many, many hours on TBI preparation materials. OOA is "but a season in my life". I know I am a fish out of water on that floor but perhaps God put me there for a reason. I know there are many who would never put their jobs on the line to have issues raised that need to be raised. My parents raised us to be very moral persons and as such, doing the right thing comes above even "employment and future opportunities" if that is what needs to be. The issues I raised, I raised because they had to be raised. I do not like the fact that "the only job the CRA could find for me is once again in OOA" when this is such a large organization. That, in and of itself, along with the fact that others had most likely all been called back already, again, screams of "suspicious" in my book. If [REDACTED] think that by bringing me back this shows that "I am fine with working there", they are very wrong. It is not THE WORK I object to... it is the ethics of management in OOA at the Sudbury TSO. Thus, I will do "the work", but will basically not expose myself to any further abuses by those in OOA. Offering me a small extension "this year" (perhaps in the hopes of then not having to call me back next year) is not a tactic that will work for [REDACTED]. I suspect the only reason they are calling me back is because of your investigation and the backlash THEY and the CRA may get if these matters were made public. The CRA puts me in a VERY terrible position by only finding work for me under the direction of persons at whose hand I experienced a great deal of backlash and very unethical behavior and that is something I take very great offense to. I am an extremely intelligent and principled person... and, as my previous reviews showed... a great team player, etc. and there is no reason why I should only be offered contracts within this department... the fact that I was not called back when others were and now am being called back with [REDACTED] making decisions as to "further extensions"... when I was among the very top producers there... and a "model employee" until I decided to address issues that had to be addressed... well... again... I think the CRA could do better in finding me "more suitable employment" since, clearly, by not having called me back when others - less productive than me had already been called back - and by having "dinged me in my last appraisal of June 24th, 2011", clearly, OOA felt I was "not suitable for anything" per that "revised appraisal"... so... why does this same group now find me "suitable". Like I said, I think they are trying to "cover their butt" because they know I have enough documentation to make things very ugly for them and the CRA if I choose to make these issues public. I will go to work this week... but, this is by my issues with [REDACTED] are ongoing and this latest "development" in the form of "a short offer of employment" will not wipe the slate

clean. I don't expect perfection in people (nor should they expect it of me), but I do expect them to act professionally and ethically... and that is why I object to the fact that the only employment I am offered at the CRA is again, in OOA.

So... there you have it... my honest "feelings" on this whole issue of a "new contract in OOA" and at the CRA.

Finally, I would like a copy of the results of your investigation provided to me. If I have to request it via FOI, I will do that. Please provide for me the name/contact info of the person I would have to contact in order to obtain this information. I will also be requesting a copy of my file at the CRA. I will then determine how to best proceed with these issues from my end.

Jeanne A. Robitaille-Brohart

From: jbrohart@hotmail.com
To: sandra.lavigne@cra-arc.gc.ca
CC: cheryl-ann.fraser@cra-arc.gc.ca
Subject: RE: Brohart - Raising of Code of Ethics Issues/Retaliation by Supervisor
Date: Fri, 8 Jul 2011 23:01:21 +0000

Ms. Fraser,

There are a few things I would like to bring to your attention regarding the "bad review" my supervisor decided to write to replace the "good one" he had already printed and intended to use during my weekly stats meeting.

1. The "bad review" is laced with lies. I am accused doing emails not having to do with my job. I used to work with programmers and it does not take a rocket scientist to pull up a copy of all emails I created/deleted/modified, etc. Your own systems will show this to be a blatant lie on the part of my supervisor. Not one email I created was "not work related". This is a serious charge against me by my supervisor and he had better be able to prove it... and there is absolutely no chance of that happening. This was a blatant and deliberate lie on his part because he objected to the fact that I would not bend in my principles and the fact that I felt this whole issue of not recording denied work/contracts by term employees had to be addressed.

2. My supervisor said I refused to go back to "productivity" when asked to do so. That is again another lie. My supervisor was not concerned with "my productivity" that day. I had just taken 2 days off... one as vacation and one as time off without pay due to shortage of work the previous day. We were about a dozen persons in that group. On the day this happened, almost all of them had taken personal days or vacation days or time off without pay. Other than myself, by the end of the day, there were only 2 other employees there at closing of business day and we had already been told that it was up to us to decide whether or not we wished to stay or leave given there was so little work there due to the postal work lockout. The email I was composing when my supervisor told me: "I need to talk to you" had to do with Code of Conduct matters and it was to the Commissioner herself - Gail Shea... thus... absolutely "work related". My supervisor and his supervisors absolutely did not want me to have these issues escalated... I disagreed... and was then the subject of retaliation. Note that I should have been called back after the postal lockout - I wasn't... since I no longer met "suitability standards". Employee time sheets and production sheets will easily - again - show the facts I have stated to be true. The FACT is, I contracted with the CRA to go through 60 returns per hour (that was top production requirement)... I reached up to 150 per hour... and my supervisor himself stated to me when he began his little "I need to talk to you" meeting that "my production was not an issue". Yet, he tried to make it such in his "revised review documentation". That won't look too good for my supervisor and/or the CRA if I decide to go public and/or seek legal action because the FACT is that I was in the very top producers on that floor.

3. My supervisor informed me that I would not be paid for the time I had spent writing emails that he felt were "not job related". I ended up taking that as "vacation time". Since the "bad review" then also became an issue as he

"re-wrote the original before me" when I asked about my suitability rating, I now had to write another email to document the facts for the union side as I absolutely will follow up with a complaint and/or grievance against this supervisor and/or the CRA. If Code of Ethics issues are not "job related" and I was forced to do this "on my own time", then, I guess that also sets a precedent and you should have to adjust everyone else's timesheets to ensure all employees are "treated fairly" from a compensation standpoint. If, Code of Ethics matters must be dealt with "on one's own time" and "at one's expense", then my supervisor has NOTHING to say about what I do with "my time" and as such, he has absolutely NO BASIS for giving me a "bad review", etc. You can't have it both ways... either it is "my time" or not.

You have some very serious issues to address. The backlash to which I was subjected for trying to raise some very serious issues was totally uncalled for and undeserved. It basically reeks of "just do what you're told... no matter what..." and that is not something my character will allow. If this is what the CRA wants of its employees (term and/or permanent), then you can do away with your code of ethics and those employees who do have the fortitude to stand up when they need to for the good of the organization. There were many things that went on in that area at the Sudbury TSO that, quite frankly, I was embarrassed for management to even see... some of it was nothing less than harassing behaviour... and when I raised those issues also... again, management tried to dismiss them.

By the way, I would encourage you to focus your investigation for the period of time from about April 15, 2011 to June 24, 2011 as far as timesheets, production sheets, renewal of contract offers that were denied and never recorded in your systems, etc. If I tried to raise issues, it was because I saw not only the moral and/or ethical dilemma surrounding them as well as the very real financial implications for the CRA... and for this... I was flogged professionally by a supervisor whose intent it was clearly to destroy any chance I would have of becoming a permanent employee at the CRA. If I worked there as a term employee, it was because I am in the middle of building a house. Next year, however, I was absolutely going to be seeking full time employment. Your systems will also show that I have spent huge amounts of time preparing for future TBI's for "competencies"... and all those hours... spent on my own time... after work... but recorded in "your systems"... were now basically all for nothing since "your systems" with "their comments" from my supervisor have now crushed any hope of my ever getting even a term employment offer again since I absolutely "do not meet" any standard per my "revised review". That documentation provided by my supervisor is indeed all too precious... a "good review"... followed by a horribly nasty one... same stats... same everything... except that now... "I was no longer suitable for anything at the CRA" because I had attempted to raise matters of Code of ethics... matters, as a business person and taxpayer, I felt were so serious that they had to go right to the top... matters that, in my opinion, would have made my supervisors "look rather bad". The attempts of my supervisors to hide these issues only makes me more determined to bring them to light because all employees of the CRA ARE ACCOUNTABLE to the people of CANADA... and right now... I don't think you'll find too many who would look favorably upon what happened to me at the CRA.

I worked in a corporate environment for over 10 years in a major corporation in Chicago and never have I seen behavior as I did this year at the CRA. Shameful... at best... potentially illegal at worse.

Jeanne A. Robitaille-Brohart, M.A. (Finance)

From: Sandra.Lavigne@cra-arc.gc.ca
To: jbrohart@hotmail.com
CC: Cheryl-Ann.Fraser@cra-arc.gc.ca
Date: Tue, 28 Jun 2011 17:12:50 -0400
Subject: RE: Brohart - Raising of Code of Ethics Issues/Retaliation by Supervisor

Ms. Robitaille-Brohart:

Thank you for your email of June 28. After reading your correspondence, I referred it to Cheryl Fraser, Assistant Commissioner of the Human Resources Branch in the CRA who is responsible for the Agency's Code of Ethics and Conduct. Ms. Fraser will review the file and she, or someone on her staff, will get back to you.

Sandra Lavigne
Assistant Commissioner | Sous-commissaire
Public Affairs Branch | Direction générale des affaires publiques
Canada Revenue Agency | Agence du revenu du Canada
555 MacKenzie Ave, 4th Floor | 555 ave MacKenzie, 4e étage
Ottawa ON K1A 0L5
mailto:sandra.lavigne@cra-arc.gc.ca
Telephone | Téléphone : 613-957-3508
Facsimile | Télécopieur : 613-954-7955
Government of Canada | Gouvernement du Canada

From: J Brohart [mailto:jbhart@hotmail.com]

Sent: June 28, 2011 09:10

To: Shea, Gail; caroline.mitchell@cra.gc.ca; Lavigne, Sandra; Dorval, Louise; Robert, Guylaine; [REDACTED]

Subject: RE: Brohart - Raising of Code of Ethics Issues/Retaliation by Supervisor

(union)

In 2010 and 2011, I accepted a position as a term employee in the Sudbury, ON TSO in the OOA department. Prior to signing the offers for term employment, I was asked to sign a Code of Ethics agreement. When I attempted to raise issues pertaining to practices at the CRA that could be viewed as "borderline fraud" by the public, I was told by my supervisor it was not my job and that my job was only "OOA" (processing mail).

Well, if the CRA's yardstick is "what would the public think?", then you have a major issue brewing and those who are engaged in these practices do not appear to realize the damage such information could do to the reputation/image/credibility of the CRA were the public made aware of these practices.

Term employees are often offered extensions to work longer. These extension offers are usually based on productivity and error rates. I was considered one of the highest "producers" on my floor and had an accuracy rate of over 98%. Indeed, on one of my appraisals, I was said to be a "model employee". That changed when I raised issues pertaining to harassment and practices at the CRA that the public could certainly view as fraudulent.

Here's the issue...

1. Work extensions are offered VERBALLY.
2. Only employees who accept these offers are sent the WRITTEN CONTRACT.
3. The employee can either ACCEPT or DENY the contract offer sent electronically, but, really, management already knows that all sent contracts will be accepted since that was already confirmed verbally.
4. Those employees who refuse the verbal offers can now leave the CRA and literally apply for unemployment the next day since there is no record of the denial of work since the contract was never sent to them for actual written denial.

Below is a cut/paste copy of the email sent to me by my supervisor's manager when I asked why I had been left off a distribution list for the original work extension offer...

From: [REDACTED]
Sent: May 27, 2011 8:54 AM
To: Robitaille-Brohart, Jeanne
Cc: [REDACTED]
Subject: RE: May 11, 2011 Extension

(union +)

Jeanne,

There is no 'distribution list' for extensions. As you know, each team leader verbally offers the contract extension. Once the offer is accepted, the contract is then produced electronically.

How can the CRA justify such practices? How will it justify the fact that the better employees often leave and do not accept the extensions and yet, there is no record of the fact that they denied extensions? How does the CRA justify having "lesser producers" given extensions as opposed to the better producers if extensions are supposed to be offered on the basis of productivity, accuracy rates and suitability when all stats were good for those who denied the extensions? Anyone conducting an audit into such practices would certainly easily see the inconsistencies in the documentation and in the lack thereof.

During this past term, I was exposed to behaviors that were so unprofessional at the CRA that, quite frankly, I was literally embarrassed for the managers involved. The behaviors in question, in my opinion could expose the CRA to major liability in the form of lawsuits pertaining to behaviors that constituted harassment by a supervisor and what I could only term "invasive, unqualified, unsolicited, and unprofessional psychotherapy sessions at the CRA" by this same supervisor. Of course, the manager was quick to deny any such thing ever happened, however, since "reviews" are only supposed to take about 15 minutes and women could be "in session" for hours... well... let's just say production sheets and timesheets should easily confirm the facts that "something more" was going on there - especially since women were often in tears for rather long periods of time... and this ... in a very open forum. I raised issues of harassment and other matters with the union side and received the following email from the union steward... again... this is a copy/paste reproduction of the email...

From: [REDACTED] (union)
Sent: May 30, 2011 4:33 PM
To: Robitaille-Brohart, Jeanne
Subject: FW: Union or Management?

Hi Jeanne,

I have spoken to [REDACTED] and reviewed the information she provided in the various emails.

In my opinion, your concerns are legitimate. You are entitled to pursue redress from the employer under the CRA Preventing and Resolving Harassment Policy (see the following link).

<http://infozone/english/r2732472/ec-ce/dirPol/policies/harassment/harassment-e.asp>

You may also wish to seek redress under the *Canadian Human Rights Act*,

My understanding of the situation is that the events under consideration occurred when you were a "term under three months". Both the Public Service Staff Relations Act and the Canada Revenue Agency Act prohibit the union from representing individuals who are "term under three months". The Canada Labour Code does apply, but does not give us the right to represent. Provincial labour legislation does not apply at any time in the Federal realm.

If you continue to have concerns about this matter, I can only advise you to seek redress through the means detailed above. Further, if you are now paying union dues and if comparable situations arise, please contact me, or one of the other union stewards; and we will now be able to assist you.

[REDACTED] (union)

[REDACTED]
[REDACTED]
[REDACTED]
Sudbury

The fact that the manager and her supervisor seem to see "nothing wrong" with the behaviors of their subordinates as they relate to harassment and/or their practices as they relate to what I can only term borderline fraud only solidifies, in my opinion, why they perhaps don't see much of anything else as "wrong" under their watch. Denial of the issues, however, does not make them go away and more often than not, it simply allows the problems to fester - for a while - and then - explode!

After having exchanged emails pertaining to this practice pertaining to the denial of employment and what appeared on one's ROE (end of contract - as opposed to refusal of work and/or quit), I decided to phone Services Canada to inquire about the implications of such practices as they pertained to unemployment insurance claims. I was very honest with the person at Services Canada as I explained the situation. He appeared very embarrassed by the fact that his government engaged in such practices and stated that if someone refused an extension, they would not be eligible for unemployment. However, given the Record of Employment (ROE) showed "end of contract", Services Canada would have nothing to indicate that further investigation was necessary. He went on to say - I quote: "Maybe we shouldn't be discussing this over the phone".... clearly indicating his uneasiness with the entire subject and the fact that the conversation was being recorded.

If a person at Services Canada sees that there are "problems" with this practice, I can not understand why those at the CRA can not see the same thing. I spoke with approximately 10 persons about this practice... some were literally holding their chest and gasping when they were informed of it. All persons I spoke to said they also considered this "borderline fraud" if not "outright fraud".

When I pushed back on my supervisor who told me "my job is only to do OOA" (Order of Attachments), I stated to him that it absolutely was my job to raise issues which I considered violations of the Code of Ethics. I am a very educated and principled woman and I know when something "isn't right" and needs to be addressed. Unfortunately, when I pushed back on my supervisor, retaliation was next. When I sat down for my review, the "good appraisal" - already printed and ready for discussion and a copy of which I have - was suddenly changed to a "does not meet" any standard at the CRA with accusations that were blatantly false. I literally went from "model employee" to "bottom of the barrel" for having tried to raise issues - virtually guaranteeing that once the postal lockout was ended that I would not be called back to work at the CRA - in spite of being in the top 5 or so producers out of over 120 since my "suitability" was now in question.

If being a person of integrity and a person who does not back down when major issues need to be addressed by upper management and the union side makes me "unsuitable", then I stand convicted and will gladly wear that badge because to wear the counterpart to that badge would put me in a class that would be against everything for which I stand. I worked very, very hard at the CRA... and this is how term employees are treated for doing what is right. The fact that my contract has ended and will surely not be renewed because of these issues is something I am now considering making public.

Now... if all of you in public affairs don't see any problems with this issues... please confirm that for me in email... the FACT is that you would have little public support for such practices - especially when so many are seeking employment and can not find it. To hear of persons refusing to work for over 21.00/hour and not having that recorded anywhere in "the system" for matters pertaining to unemployment claims would surely not sit well with the Canadian public.

Documentation "after the fact"... the "good review" negated by the "horrible review" - copies of which I have for both - would certainly also be seen as most questionable given all the documentation I now have. This is nothing short of shameful! I will now consider my options since I am now "just a taxpayer" who has been retaliated against for having tried to do the right thing by raising issues that others would have preferred never see addressed - so much for the Code of Ethics those same CRA employees supposedly "adhere to".

Jeanne A. Robitaille-Brohart, MA, BBA, BA

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J Brohart
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Gov't Scandals - Whose Job Is It, Anyway?

[Back to messages](#) |

J Brohart 28/11/2012
To Auditor General - CANADA [Reply](#)

From: **J Brohart** (jbrohart@hotmail.com)
Sent: November-28-12 2:17:06 AM
To: Auditor General - CANADA (comments@auditor.on.ca)

1 attachment (355.6 KB) [Hotmail Active View](#)

 Not My Jo...pdf
Download (355.6 KB)

[Download as zip](#)

The Auditor General of Canada should have been on this distribution also as it pertains to several government scandals which I believe the public will absolutely want to see addressed.

Jeanne A. Robitaille-Brohart
B.A., B.B.A., M.A. (Finance)

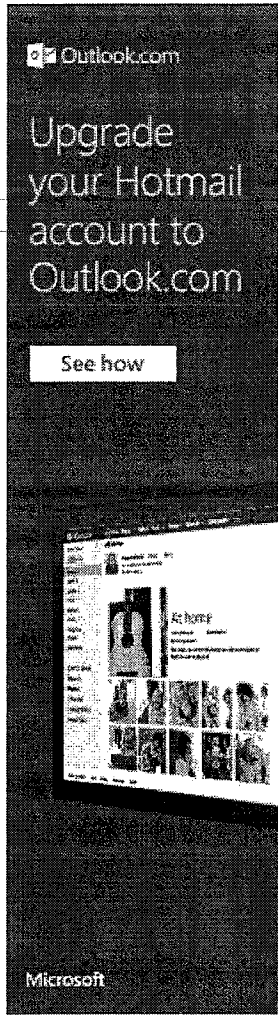
From: jbrohart@hotmail.com
To: diane.finley@parl.gc.ca
CC: pm@pm.gc.ca; mcu2@justice.gc.ca; gail.shea88@cra-arc.gc.ca; [REDACTED]@cra-arc.gc.ca
Subject: Whose Job Is It, Anyway?
Date: Mon, 26 Nov 2012 04:01:40 +0000

Ms. Finley,

As the Minister in charge of Human Resources and Administration at the Federal level... I guess you would be the person to ask... a question that no one else has seemed able to truly answer given all the "not my job" letters I now have as too many are attempting to "deflect" the government scandals that now plague my family... so... for the people of Canada, please answer once and for all... WHOSE JOB IS IT, ANYWAY - to handle these scandals - as far as dealing with 1) the FINANCIAL implications (my guess is Flaherty), 2) the actual coordination of fixing the potentially thousands of structures that have major structural defects because the government failed to properly address the issues years ago, 3) to make these issues public, 4) to change all applicable methods/procedures/laws, etc. so that this does not happen again, 5) to hold accountable those who so breached the public trust and their fiduciary duties? I would like these questions answered for 1) the CRA scandal and 2) the Building scandal... and, for the people of Canada, I anxiously await your response as the top "HR person" who would have "all the job descriptions" and as such would be the person to best answer these questions.

For your convenience, I have attached copies of some of the "not my

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job" correspondence I have received so far... this isn't all of it... but it gives you "a feel" for the "not my job" responses... and the constant "bounce it to somewhere else" I have received by many a public servant... and as such... these issues of public safety and of structures continuing to go up because "no one is addressing the issues" since all we have in "public service" appear to be "not my jobbers"... well... I guess you as head of HR for the federal government may be able to actually point the people of Canada to "the right people"... if you also feel unable to do so... simply let me know... and I will go online and will most likely have a contest of some kind asking for public input to help all our "not my jobbers" determine what their job responsibilities are and what their duties to the public are also when it comes to matters of public safety.

As you review these letters... keep in mind that the first document from the Minister of Justice's office was dated 2011... all others are from 2012... I have others that date back to 2010... but, those here attached should give you a good enough "representation"...

Please keep in mind that breach of fiduciary duties and of public trust is considered a criminal offense... and as such, in my opinion, the OPP should have investigated the issues... but, again... their "boss" may be at the center of the building scandal... Note that the Minister of Finance's office, is attempting to bounce the issues to Christian Paradis but that the Minister of Finance seems to think he has no "to do" from a financial institutions perspective... but... the letter from the CMHC appears to certainly be pointing the finger to Flaherty since he is Superintendent of Financial Institutions... overseeing the banks, the financial markets, the insurance providers, etc.... Note that the CMHC which was sent the over 1000 pages in Powerpoint did not say there was "no issue"... instead... they attempted to assure me that they had enough "in the coffers" to cover losses... well... guess the insurers are going to have to pry open those treasure chests... especially given the last paragraph in the letter from the CMHC basically stating that even EXISTING home mortgages (not just new homes) would have had to meet existing building codes... and so... I think taxpayers will certainly be able to argue that ALL homes with major structural defects such as those we were provided (a home designed by a BCIN designer, a home with major structural issues that flew passed a BCIN plan reviewer and Chief Building Officer who issued the building permit)... well... again... from that CMHC... it looks like ALL homes with such defects... regardless of age... may be eligible for retrofit at the expense of insurers and "authorities having jurisdiction"... that would be municipalities and/or provincial governments and/or federal government... note that Flaherty's office (which also received the over 1000 page powerpoint presentation) also did not say 'there was no issue"... instead.. they are trying to bounce it to Paradis' office... and round and round we go... I think that the people of Canada will find the merry-go-round in matters of public safety less than amusing...

So... whose job is it to disclose this nightmare to the public? Would that be your job Ms. Finley? and would it not also have been your job to ensure that methods and procedures were what they should be as far as the CRA and proper tracking of work refusals for EI purposes and to prevent the active facilitation and participation by CRA employees of what in my opinion were absolutely fraudulent practices by CRA employees when it came to EI?

Whose job is it to hold all perpetrators accountable? Would that be your job as Minister for HR and ADMINISTRATION or would that be the job of Mr. Nicholson - Minister of Justice... because, in my opinion, and given my experiences, even the most basic of fundamental justice is blatantly missing in "public service".

So... please respond to this email and answer... for the people of Canada... Whose job is it, anyway?

Also, I would like to have a copy of the "methods and procedures" for determining who needs to be "evaluated mentally" and who does not. While at the CRA, before even raising the issues pertaining to EI fraud at the CRA, I had raised Code of Ethics issues pertaining to what was in my opinion "psychoanalysis sessions" in open forums at the CRA. These issues were well documented by myself in a document entitled "On Harassment and Abuse of Power at the CRA" which I had provided to my union representative, [REDACTED] ... documenting practices that I and others had witnessed at the CRA which resulted in many an employee being left in tears... and often... leaving the building. How is it that if I am totally stressed and in tears as a result of actions by other CRA employees and as a result of stress imposed upon my family by government-mismanagement and what is in my opinion breach of fiduciary duties, that I need "assessment" whereas others are simply allowed to return to work with absolutely no such assessment... in spite of some of them having been in tears for hours at the desk of their team leaders? Is the CRA not supposed to treat everyone equally under the law as far as its "methods and procedures"?

Again, where is the ZERO tolerance for harassment in the workplace? Where is the zero tolerance for such blatant violation of the employment insurance laws by CRA employees? Where is the most basic of fundamental justice in any of this for myself and my family?

I suspect that the people of Canada will not think it is I who needs to be "evaluated".

[REDACTED]

You can thank yourself for having been the person who tipped that all critical first domino which absolutely has now convinced me that the only way to get any resolution to the many issues at hand is to have public disclosure. Your actions were in my opinion absolutely out of line when you put me in a room with a security guard and then told me to get "assessed". I suspect that as my stress levels continue to go down as the public is informed of the issues that it will be the stress levels of "public servants" that will be on the upswing. Since you were "so concerned" about my health... you will be glad to know that my family has noticed my stress levels already going way down since I decided to terminate my employment at the CRA (under duress as I felt I was left with no choice but to quit) and make the issues public. This will be my last communication to you, [REDACTED] and I hereby request that you do nothing further to contact me in any way. My right to privacy, and my freedom of conscience guaranteed in the Constitution of Canada trump any "methods and procedures" you and/or the CRA may have in place - including that all precious "code of ethics" which, in my opinion, too many violate at the CRA.

For the record, below is a more complete list of persons impacted.... As I had emailed you previously, the persons impacted by the THREE scandals my family now faces include:

1. Prime Minister Harper
2. Minister of Justice Robert Nicholson (who has known of the largest scandal for close to a year now...)
3. Attorney General of Ontario, John Garretson (who, in 2007, as head of the ON Ministry of Municipal Affairs and Housing hid from the public a letter from the Professional Engineers of Ontario warning of a problem in the truss industry... not only did Garretson hide the letter from the public.

as head of the Ministry of Municipal Affairs and Housing, he failed to address the problem and thus allowed potentially thousands of homes to be built with major structural defects - homes that had mortgages tied to them... and mortgages that would then be bundled as mortgage-backed securities and sold on the exchanges... and as such... his issues are not just "building code issues", in my opinion, I think the case could be made by the public that his actions may have constituted breach of fiduciary duties, bank fraud, insurance fraud and potentially securities fraud... but... that is just "my opinion"... it will be up to the public to decide)

4. Rick Bartolucci (whose office as head of the Ministry of Municipal Affairs kept telling me that enforcement of the building code is a "municipal issue"... I think I have about 8 emails to that effect from the Ministry of Municipal Affairs... when I finally got sick of their response, I wrote to the Minister of Justice of Canada and said... here are the issues...

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"what do you think... municipal or provincial"... the Minister of Justice's office wrote back in email stating that the matters I was raising were for "provincial enforcement".....

5. Karen Kinsley - Canada Mortgage and Housing Corporation... involved in mortgaged backed securities... wrote back to me after I had raised my issues with her office in a 1000+ (ONE THOUSAND PAGE - that is not a typo) presentation... her office wrote back basically pointing the finger to banks and Minister of Finance Jim Flaherty as being responsible for ensuring homes for which mortgages were written had to be "to code".

6. Jim Flaherty - who now has one heck of a nightmare on his hands as head of Canada's financial institutions... banks and the financial markets will surely be impacted by this building scandal... back to the INCEPTION of the building code... because... not only are new homes with cathedral ceilings now having to be fixed (at the banks' or insurers' expense), but, as the CMHC stated in their letter to me, it was also the responsibility of banks to make sure that mortgages for existing homes also met applicable building codes... and so... ALL HOMES with the structural defects found in our home will now be eligible to be fixed - at the expense of banks/insurance providers/government bodies (authorities having jurisdiction - the municipalities - that will then be turning to John Garretson - the Attorney General of Ontario and stating - "why did you not fix this problem when you first knew about it?"

7. The entire City Council of City of Greater Sudbury - who knew they had problems but given "buddies" were involved - did nothing... and continued to allow homes to be built with major structural defects and then, also allowed their building inspectors to act as engineers... recommending "fixes" to problems of structural integrity that only engineers could recommend... I guess that would explain why we were given 2 "proposed fixes" in writing by the City of Greater Sudbury that were each at least 30 violations of the law. In my opinion, I have this municipality on at least 150 violations of the law... and that is just for my ONE CASE... and my designer has put it in writing that he has done HUNDREDS OF SCISSOR TRUSS JOBS ALL FRAMED THE SAME WAY OVER A 9 YEAR PERIOD... which then begs the question... how could this have gone "unnoticed for so long?"

8. Dalton McGuinty - for obvious reasons... I must say... I can not help but wonder if part of his "stepping down" was due to the scandals now before you as a result of the issues I have spent over 3,000 hours investigating because of so many "not my job" responses from "public servants"...

9. Ministry of Municipal Affairs and Housing... past and present... and that includes KATHLEEN WYNNE - running for liberal leader of Ontario who was given a copy of my 1000+ powerpoint presentation 4+ months ago... and she has done NOTHING to come clean with the people of Ontario

10. Province Qualified Building Inspectors who failed to catch the issues for over 9 years...

11. Province Qualified Plan Reviewers who also failed to catch the issues for over 9 years...

12. Province Qualified Chief Building Officers who also failed to catch the

- issues for over 9 years...
- 13. Province Qualified Engineers - some of whom knew of the issues but accepted, what in my opinion, were excuses from the Ministry of Municipal Affairs and Housing as it attempted to hide the issues and massive liabilities for the provincial government...
- 14. Tarion Corporation... which was cced on that warning letter from the Professional Engineers of Ontario back in 2007... and yet, in my opinion, did nothing to stop houses from going up with major structural defects in spite of knowing of problems in the industry...
- 15. Major multi-billion, multi-national corporations that produce truss design software...
- 16. Thousands of truss manufacturers who simply manufacture trusses based on pre-approved drawings - truss manufacturers who are told that even if they "spot errors" on drawings, that because they are not BCIN certified (as are the designers) and/or because they are not engineers (who would have stamped those drawings), that if they speak up, they can face liability lawsuits because they are not "qualified" to speak on the issues and so... houses are again allowed to go up with major structural defects...
- 17. Thousands of Builders... who build according to pre-approved plans... but, who, according to Tarion and the provincial government, would be "on the stick" financially for all those homes... builders told to fix things "at their cost"... when they were not even the source of the problem... so... personally, in my opinion. I don't think the builders will "just do that"...
- 18. The Information and Privacy Commission (note that the Attorney General oversees all tribunals and that he is, in my opinion, at the very center of this scandal), which decided to vote in favor of the City of Greater Sudbury in refusing to release more documentation to me stating the issues were "frivolous and vexatious"... but, again, I suspect that bodies such as The Canada Mortgage and Housing Corporation won't see it that way... So... what is the public to believe when it comes to "trusting the government" in matters of accountability and transparency and public safety?
- 19. Christian Paradis - Federal Minister of Industry and National Building Code - who, per Flaherty's office, should really "have the ball" in these matters...
- 20. Gail Shea, Minister of Revenue and Head of the Canada Revenue Agency and Minister of Fisheries and Oceans - who oversees an organization - that would be the CRA - where employees have not only failed to properly track term extension refusals for EI purposes but actively facilitated and participated in what I saw all around me as what I came to call the "friends and family program at the CRA" (that would, in my opinion, and I suspect that of the public - constitute employment insurance fraud). So... how in the world is Gail Shea going to explain to the fishermen and other seasonal workers of Canada that her own employees can engage in such practices and refuse jobs at over 18.00 +/-hr to obtain employment insurance but that those who are not part of "friends and family" can not even obtain the benefits they should have been entitled to. Let me remind you that when these issues began to surface at the CRA and I felt I had to raise them and have them address, that was when the backlash toward me started... and the stress was increased... instead of allowing me to walk away... as I had requested... IN WRITING... the CRA chose to tell me to stay home and get "evaluated"... treating me as "the criminal" as I was brought before a security guard and further stressed... while all employees in the lobby could simply look on through the window of the room in which I was held... at the peak during the morning rush as employees all waited for the doors to be unlocked to go to their work areas.
- 21. The Ontario Provincial Police - which received a copy of my 1000+ page powerpoint presentation at the same time it was sent to Minister of Justice and Attorney General of Canada Robert Nicholson - they felt that it was a "civil matter". I responded... excuse me... breach of fiduciary duties and fraud and criminal offenses... but then, correct me if I am

Our family has been left without proper legal representation through all 3 scandals - players are too huge + powerful!

No law firm would touch this unless made public... liabilities for municipal, provincial & federal are huge!

Title Plus is 4th largest co. in Canada - lose a small fortune if major claims structural insurance

... and made and criminal offenses... but then, correct me if I am wrong but is the Attorney General of Ontario John Garretson not "their boss" also - and so, in my opinion, that would explain their "reluctance" to press any criminal charges.

22. Ontario Building Officials Association (members include the Ministry of Municipal Affairs and Housing as well as pretty well all municipalities in ON... it was to the OBOA that the Professional Engineers of Ontario had written their letter in 2007 warning of problems in the truss industry which were resulting in structures which now fell into Part 4 of the ON building code, REQUIRING the involvement of an engineer to fix the problems, etc.)

23. Professional Engineers of Ontario - who fulfilled their mandate to make the appropriate authorities aware of the problems they had uncovered... per an email to me on this issue... PEO would have many an engineer now facing potential class action lawsuits because the engineers were the ones who sealed the trusses... PEO itself may also face liability as the public may argue it was negligent on their part not to take the issues further up the ladder... especially given the Constitution of Canada guarantees all Canadians freedom of conscience and right to security of the person... and these issues impacted all Canadians... the truss software used in our case is used in 550 truss manufacturing facilities in North America...

24. First Nations... in our case... it was a First Nations corporation which was the truss manufacturer... the same First Nation Corporation also sold trusses **across provincial borders and international borders**... First Nations do not fall under "provincial building codes"... they fall under the National Building Code... making this a nationwide and/or federal issue for many reasons... I guess that is why Flaherty's office is pointing the finger to Christian Paradis' office... but... that does not absolve Flaherty of dealing with the financial implications of all this... nor do I think Karen Kinsley of the CMHC is without a "to do" when it comes to mortgage-backed securities... but, that is just "my opinion"...

25. MPAC (Municipal Property Assessment Corp)... also impacted given all these properties with major structural defects could be seriously over-valued and "over - taxed" given major structural defects could cost tens of thousands of dollars to fix for one property alone. As such, municipal revenues will surely feel the impacts of all this too...

26. Ombudsman of Ontario - another "not my job" respondent... in my opinion... a toothless and worthless office for the people of Ontario...



Last but not least - our taxpayers - and voters!

My ONE DESIGNER admitted to doing HUNDREDS of scissor truss jobs... all framed the same way... over a 9 year period... we were given a non-structural gable end truss made of 2x3s and creating a hinge point in our wall where we should have had 2x8 studs in that section of our exterior wall... and our trusses were designed for "no wind load"... such errors and oversights... inexcusable... on all counts! And BCIN designers (non-engineers... and guys in a lumber yard and their secretaries have access to software that allows them to design trusses up to 120 feet in span... truly frightening... and it can take years for the defects to manifest themselves... but... the iceberg is surfacing... and engineers are seeing it". In my opinion, Mr. McGuinty will be but the first to jump from "titanic II"... and I was also not surprised to see his Minister for Finance heading out the door, too!

As previously stated in numerous emails to Minister of Justice Robert Nicholson, should ANYTHING, and I mean ANYTHING happen to ANY member of my family (heart attacks, accident, unexplained visitors, invasion of our privacy (telephone, home, etc.)), EVERYTHING for all 3 scandals is already in place to go public - overnight. I have given the government plenty of opportunity to manage these issues and not one

defects start coming in - Title Plus is owned by LAW SOCIETY of upper Canada with which all practicing attorneys in ONT MUST be registered

government priority or opportunity to manage these issues and not one "not my jobber" has stepped up to the plate in matters of public safety and the violation of the law by "public servants". I - and my family - will not tolerate "special treatment" as that to which I was subjected at the CRA. What can I tell you... we have no reason to trust anyone in "public service" any longer.

Stress? Why should I have been under any stress and in tears as I was made to feel like a criminal at the CRA in front of an entire lobby of employees when it was not I who had done anything wrong...in any of these scandals... but those who had engaged in what were in my opinion criminal acts, were still allowed through the doors of our public buildings... preaching "integrity" and "accountability" ?

Jeanne A. Robitaille-Brohart
B.A., B.B.A., M.A. (Finance) - Psalm 91
disappointed by too many a "public servant"...


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Move to ▾ Categories ▾ |

I can prove many of these issues known for years - and did virtually nothing to prevent more homes from going up with this major structural defect. \$ came before public safety!

Windows Live™ Hotmail (38) Messenger (0) SkyDrive | MSN

J Brohart
profile | sign out

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Options ▾

Brohart - time out Nov 21, 2011

Back to messages |

Robitaille-Brohart, Jeanr

21/11/2011

You
@outlook.com

To: [Redacted]

Reply |

From: Robitaille-Brohart, Jeanne (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: November-21-11 2:25:11 PM

To: [Redacted]@cra-arc.gc.ca

Cc: jbrohart@hotmail.com

Upgrade today for free.
Learn more >>

[Redacted]



This is simply to document for you that I had to be out this morning in order to mail a file to the Ontario Provincial Police and Minister of Justice of Canada per my voicemail to you this morning. I returned to the office at 9:15 am.

There are simply some things for which one must take a stand. Again, thanks for your understanding and patience as I go through some very difficult times.

jrb

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The Need To Involve The Authorities ... Copies Of Original Tracking Materials Used To Send Files To Canada's Minister of Justice and the OPP...

SEARCH KEYS: 113011 / 113011 / 113011

SEARCH KEYS: 113011 / 113011 / 113011

Robert Nicholson, Justice
884 Wellington St
Ottawa ON K1A 0H8
Minister of Justice 613 959 4222
FNUAD-1000 pas pas - supplé

Jeanne D. Robitaille - Robitaille

Robitaille - BROUARDT 113011

ON

Ontario Provincial Police
199 Memorial Ave
Orillia ON L3V 7V3

France Inquiries Files
Jeanne D. Robitaille - Brobert

1212 697 8175
parolator.com 1 888 548P-123
11 30 11
451 084 1500 822 0494 0615
212 697 8134
parolator.com 1 888 548P-123
11 30 11
451 084 1500 822 0494 0615

LT 7713 488 982 CA 20111181

Robitaille - Richart, Jeanne

(O.P.P.)
777 Memorial Ave
Orillia ON L3V 7V3
Anti-Fraud Unit

Harper
↓

Flaherty
↓

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Customer Receipt Reçu du client Date: _____

Item number: N° de l'article: → **LT 735 583 751 CA** 2012 08 10

From Expéditeur Telephone No. N° de téléphone
Customer No. N° du client → 705 866 6280

Name Nom
Jeanne Robitaille-Brohart
Address Adresse
320 Church St.
City / Prov. Ville / Prov. Postal Code Code postal
Espanola ON P5E 1B3

To Destinataire Telephone No. N° de téléphone
Customer No. N° du client → 613 992 6344
Name Nom
Stephen Harper
Address Adresse
Prime Minister of Canada - office of P.M.
85 Wellington St.
City / Prov. Ville / Prov. Postal Code Code postal
Ottawa ON K1A 0A2

1000+ page presentation
+ other bldg scandal docs.

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Customer Receipt Reçu du client Date: _____

Item number: N° de l'article: → **LT 735 583 986 CA** 2012 08 10

From Expéditeur Telephone No. N° de téléphone
Customer No. N° du client → 705 866 6280

Name Nom
Jeanne Robitaille-Brohart
Address Adresse
320 Church St.
City / Prov. Ville / Prov. Postal Code Code postal
Espanola ON P5E 1B3

To Destinataire Telephone No. N° de téléphone
Customer No. N° du client → 613 992 6344
Name Nom
Jim Flaherty
Address Adresse
House of Commons Ctn. Bldg Block 435-5
City / Prov. Ville / Prov. Postal Code Code postal
Ottawa ON K1A 0A6

1000+ page presentation
+ other bldg scandal docs.

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Customer Receipt Reçu du client Date: _____

Item number: N° de l'article: → **LT 735 583 748 CA** 2012 08 10

From Expéditeur Telephone No. N° de téléphone
Customer No. N° du client → 705 866 6280

Name Nom
Jeanne Robitaille-Brohart
Address Adresse
320 Church St.
City / Prov. Ville / Prov. Postal Code Code postal
Espanola ON P5E 1B3

To Destinataire Telephone No. N° de téléphone
Customer No. N° du client → 613 749 2900
Name Nom
Karen Kinsley
Address Adresse
Pres. & CEO - Canada Mortg & Hous. Cop.
700 Montreal Rd
City / Prov. Ville / Prov. Postal Code Code postal
Ottawa ON K1A 0P11

1000+ page presentation
+ other bldg scandal documents

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Customer Receipt Reçu du client Date: _____

Item number: N° de l'article: → **LT 735 583 765 CA** 2012 08 10

From Expéditeur Telephone No. N° de téléphone
Customer No. N° du client → 705 866 6280

Name Nom
Jeanne Robitaille-Brohart
Address Adresse
320 Church St.
City / Prov. Ville / Prov. Postal Code Code postal
Espanola ON P5E 1B3

To Destinataire Telephone No. N° de téléphone
Customer No. N° du client → Minister MAH
Name Nom
Kathleen Wynne
Address Adresse
777 Bay St., Fl. 17
City / Prov. Ville / Prov. Postal Code Code postal
Toronto ON M5G 2E5

1000+ page presentation
+ other bldg scandal docs.

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↑
Kinsley
(CMHC)

↑
Wynne was sent
bldg scandal file
Aug. 10, 2012 -
yet, nothing disclosed
to public!

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Options *

Correspondence on behalf of the Minister of Justice and Attorney General of Canada

Back to messages |

Minister - Justice - Canada Office

24/03/2011

Reply

Dear Ms. Brohart:

On behalf of the Honourable Rob Nicholson, Minister of Justice and Attorney General of Canada, I acknowledge receipt of your correspondence concerning the City of Greater Sudbury and building codes.

As Minister of Justice and Attorney General of Canada, Minister Nicholson is mandated to provide legal advice only to the federal government. I hope you will understand that, for this reason, he is not able to provide legal advice to members of the public, investigate, intervene in, or otherwise become involved in matters of a private nature. Similarly, neither departmental officials nor members of his staff are in a position to help resolve personal legal issues.

As you are aware, the enforcement of building code regulations is provincial responsibility. I note you have already written to the Honourable Rick Bartolucci, Minister of Municipal Affairs and Housing of Ontario, who is the appropriate provincial minister responsible for matters you describe. Please note that Minister Nicholson has no authority over provincial officials or matters that fall within provincial jurisdiction.

With respect to your privacy and access to information concerns, I note you have submitted a complaint to the Office of the Information and Privacy Commissioner of Ontario, which is the correct authority in this regard.

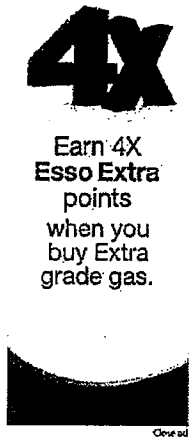
I also acknowledge your concerns with respect to the *Canadian Charter of Rights and Freedoms*. It may interest you to know that the Canadian courts are empowered with overseeing the constitutional soundness of government action at all levels. The Charter authorizes the courts to provide a remedy where fundamental rights and freedoms are infringed by government action. If an individual feels that their rights have been infringed upon, they may wish to consult a lawyer to determine if they have a court or administrative remedy.

The most useful suggestion that I can offer, given your situation, is to seek the advice of a lawyer in private practice to determine the course of action that will best serve your needs.

Thank you for writing.

Yours sincerely,

L. Bisson
Manager
Ministerial Correspondence Unit



Attorney General of Canada can not represent both sides!! For our family - no justice - on many fronts!

How can the Attorney General of Canada also be "Minister of Justice" to the people of Canada when it is the gov't that violates our Constitutional rights or violates the law?

The Minister of Justice and Attorney General of Canada Seems To Disagree With The "Not My Job" Position Taken By So Many Who Would Attempt To Hide The Issues...

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Correspondence on behalf of the Minister of Justice and Attorney General of Canada

To see messages related to this one, group messages by conversation.

Minister - Justice - Canada Office

To hotmail.com

24/03/2011

Reply

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Letter from Professional Engineers of ONT. →

February 16, 2007

Mr. Ronald M. Kolbe
Chief Administrative Officer
Ontario Building Officials Association
200 Marycroft Avenue, Unit #8
Woodbridge, Ontario L4L 5X4

warning of a
problem IN
2007!

Dear Mr. Kolbe:

Re: Manufactured Wood Trusses and Engineered Beams

As you are aware, under the *Professional Engineers Act* (the Act) the Association of Professional Engineers of Ontario (PEO) is responsible for regulating the practice of professional engineering in the province in order that the public interest may be served and protected. PEO does this by setting the standards for licensure, disciplining licensees when necessary, and enforcing the Act against unlicensed practitioners.

Over the past several months, some issues with respect to the design and specification of manufactured wood trusses and engineered beams by lumber suppliers have been brought to the attention of PEO. It is becoming apparent that some of the loads inputted into software programs used by the lumber suppliers are not always representative of the actual loading required in the designed structure in question. Many of the wood truss and engineered beam component designs are signed and sealed by professional engineers for the loading provided, but with no prior review of the actual required structural loading by a professional engineer. Our concern is not with the pre-engineered wood products themselves; it is with the prescriptive processes used in some cases where the product or a particular application of the product may be required to support greater loads and cover longer spans than are generally the case with sectional wood products. These processes have resulted in several cases of significant under designed structures given the actual required loads.

Furthermore, the introduction of these engineered products, with their potential increased capacity over conventional framing, may result in greater loading being imposed on the elements of the building supporting them than is addressed by Part 9 of the *Building Code*. For example, lintels, beams, posts and foundations supporting such elements may no longer be selected from the tables provided within Part 9 of the *Building Code* in some circumstances.

We would recommend that, even drawings sealed by an engineer should be scrutinized further if there is a limitation noted on the analysis performed by the truss designer. For example, although an engineer may seal those portions of the plans dealing with the roof trusses, there may have been no consideration or analysis performed for the remainder of the structure to determine if it is capable of supporting the loading imposed by the

Ball dropped by everyone - still a problem today.

NOT engineers

key

Warning was obviously ignored by many in industry.

Note: Attorney General John Garretsen of ON was head of mmAH when this letter was written!

NOTE:
IN 2012, MMAH + Taron
"re-defined" what
constituted a
"major structural
defect"!

The gov't had
been given my
into over
1 yr. earlier.

truss structure. This problem can arise with any individual supporting element of a building.

Although many buildings using these engineered products fall within Part 9 of the *Building Code* and do not require the design to be approved by a professional engineer, current design practices often bring the building within Part 4 and require a professional engineer's approval. Our advice to building officials is as follows:

- If there is an engineer's seal and signature on the overall design drawing or a component that the building official suspects is incorrectly sized, he or she should contact the engineer to check that the component has been correctly designed for the actual building loads, including those conventional elements of the structure that support the components in question, or
- If there is no engineer's seal and signature on the drawing, and the building official suspects that a component is incorrectly sized, he or she should refuse to issue a permit and request that the design be reviewed and approved by a professional engineer.

We trust that these comments are helpful, and welcome any feedback. PEO encourages building officials to contact PEO with any issues you may have with an individual engineer or with persons holding themselves out as engineers. Instances of incompetent practice or professional misconduct by licensed practitioners should be reported to our Manager of Complaints and Discipline at complaints@peo.on.ca, 416-840-1076 or 1-800-339-3716, Ext. 1076 for appropriate action. Suspicion of unlicensed practice, unauthorized practice, improper use of a seal or use of a forged seal should be reported to our enforcement unit at enforcement@peo.on.ca or 1-800-339-3716, Ext. 1444 or locally at 416-840-1444. Please note that current license and certificate of authorization status can also be checked online at our web site www.peo.on.ca.

PEO would appreciate it if you would share this information with your members. If you have any questions with respect to this letter and its contents, I can be reached at 1-800-339-3716 Ext. 1078, 416-840-1078 or rbarker@peo.on.ca.

Yours very truly,

Roger F. Barker P.Eng.

Roger F. Barker, P.Eng.
Deputy Registrar, Regulatory Compliance

RFB/sdm

cc: Mr. Mike Coté
Vice President, Builder Relations
Taron Warranty Corporation,
5160 Yonge Street, 12th Floor
Toronto, ON M2N 6L9

Taron on
DISTRIBUTION
In law "silence =
consent" → If nothing
done, Taron
"accepts risks"?

← Key!
← Key
← Key



Department of Finance Canada / Ministère des Finances Canada

Ottawa, Canada
K1A 0G5

OCT 17 2012

2012FIN377026
2012FIN378746

Ms. Jeanne A. Robitaille-Brohart
[REDACTED]

Dear Ms. Robitaille-Brohart:

Thank you for your further correspondence of August 17 and September 21, 2012, addressed to the Minister of Finance, the Honourable James M. Flaherty. Please excuse the delay in replying.

The issue you raise regarding the National Building Code falls more directly within the jurisdiction of the Minister of Industry, the Honourable Christian Paradis. Therefore, we have forwarded a copy of your correspondence to his office.

Thank you for writing.

Sincerely,

N. Gauthier
Chief
Departmental Correspondence Unit

c. The Office of the Honourable Christian Paradis, P.C., M.P.

matters of potential bank, insurance and securities fraud (i.e., mortgage-backed securities) would fall under Flaherty!

Canada

66

Note: Letter does not say "no issue" ... says it is Flaherty's Issue!



National Office Bureau national
700 Montreal Road 700 chemin de Montréal
Ottawa ON K1A 0P7 Ottawa ON K1A 0P7
Telephone: 613-748-2000 Téléphone : 613-748-2000

OCT 29 2012

Ms. Jeanne Robitaille-Brohart
[REDACTED]

Dear Ms. Robitaille-Brohart:

I am writing in response to your electronic message of September 28, 2012, addressed to Ms. Karen Kinsley, President of Canada Mortgage and Housing Corporation's (CMHC), in which you express your concerns regarding *National Housing Act* Mortgage-Backed Securities (NHA MBS) and the soundness of CMHC's financial instruments.

We appreciate the opportunity to address your concerns while at the same time clarify CMHC's important role within the Canadian housing sector. We would like to assure you that CMHC operates its mortgage insurance business on a commercial basis, and follows sound business practices to ensure commercial viability without having to rely on the Government of Canada for support in less favourable economic times. CMHC maintains capital reserves and premium reserves for future losses in accordance with guidelines set out by the Office of the Superintendent of Financial Institutions (OSFI), Canada's regulator of private sector mortgage insurers. In fact, CMHC maintains capital reserves that are twice the minimum required by OSFI.

→ Flaherty

With respect to the nature of loans being insured by CMHC, CMHC requires that Approved lenders (financial institutions) apply stringent due diligence and borrower risk assessment at all levels of down payment. After lenders have screened borrower applications to ensure that they meet the bank's lending criteria, applications for mortgage loan insurance are carefully reviewed in an independent assessment by CMHC, while approving or declining applications based on many risk factors, including a borrower's credit history, their ability and willingness to meet their financial obligations, the condition of the housing market in which the property is located, as well as the property itself.

.../2

67

Before an Approved Lender submits an application for CMHC insurance, the Approved Lender is responsible for ensuring that all aspects of the application, including the property, comply with CMHC's requirements and with the lender's own internal policies.

Approved Lenders are responsible for ensuring that any home that is the subject of an application conforms with applicable housing standards. New residential housing must conform to established construction standards of the applicable authorities having jurisdiction.

Existing residential housing must reasonably conform to established construction standards of the applicable authorities having jurisdiction (i.e. structural soundness, fire code compliance, and adequacy of electrical, plumbing and heating systems). In the absence of codes and/or standards administered by the municipality or province or territory within which the property is located, the home must conform to the most recent edition of the National Building Code of Canada.

I hope that this information is helpful. Please accept my best regards.

Yours sincerely,

McTremblay
Marie-Claude Tremblay
Director, Corporate Relations

Would indicate all homes with MSD as in our case

may be eligible for a claim against banks, insurers or "authorities having jurisdiction" = municipalities



National Office Bureau national

700 Montreal Road 700 chemin de Montréal
Ottawa ON K1A 0P7 Ottawa ON K1A 0P7

Telephone: 613-748-2000 Téléphone: 613-748-2000

SEP 13 2012

Ms. Jeanne Robitaille-Brohart



Dear Ms. Robitaille-Brohart:

I am writing in response to your correspondence addressed to Ms. Karen Kinsley, President of Canada Mortgage and Housing Corporation (CMHC), which was received on August 13, 2012

Allow me to begin by explaining that CMHC is not a federal regulator of building codes. Building codes in Canada are derived from the National Codes of Canada, which are model codes only. I should emphasize that a model code has no legal status until it is adopted by a jurisdiction that regulates construction, including Provinces and Territories and, in a few unique circumstances, municipalities. Each Province/Territory adapts the National Codes to suit local needs and these codes then have legal status and are enforceable.

In the Province of Ontario, the Ministry of Municipal Affairs and Housing (MMAH) administers Building Code examinations necessary for building practitioners to be qualified. The Ministry is also responsible for accepting filed qualification information, as well as approving, renewing, suspending and revoking the registration of designers and registered code agencies. As such, your concerns regarding the designer with whom you worked and his qualifications should be directed MMAH. Your contact at the Ministry is John Gryffyn, A/Manager, Technical Training, Registration and Code Advisory Unit, who can be reached by telephone at 416-585-7123 or by e-mail at john.gryffyn@ontario.ca.

MMAH "qualified" but... those "qualified" by MMAH

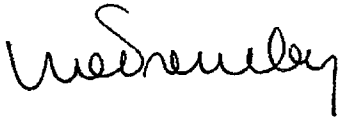
missed the issue +/or hid it - FOR years!!! ...and/or allowed it to fester!

MMAH, PEO + Tarion knew of problems in 2007

Municipalities are responsible for assessing building permit applications, enforcing the *Building Code Act, 1992*, and the Building Code, including reviewing building permit applications for compliance with the Building Code. Local building departments are also responsible for ensuring that buildings are designed and constructed in accordance with the terms and conditions of applicable municipal and legislative requirements of the Ontario Building Code.

Thank you for taking the time to write.

Yours sincerely,



Marie-Claude Tremblay
Director, Corporate Relations

Ontario
Provincial
Police

Police
provinciale
de l'Ontario



Investigation and Support Bureau
Bureau des enquêtes et du soutien

777 Memorial Ave. 777, avenue Memorial
Orillia ON L3V 7V3 Orillia ON L3V 7V3

Tel: (705) [redacted] Fax: (705) [redacted]

File Reference: [redacted]

January 31, 2012

Jeanne A. Robitaille-Brohart



Dear Jeanne:

Thank you for your letter and e-mails informing of your concerns regarding your complaint of a building scandal in the Greater Sudbury area. We have reviewed your information and it is our opinion that this is a civil matter and you should continue your pursuits through the civil process. If there is any additional information or evidence that relates to a criminal matter we suggest you contact the Greater Sudbury Police Service as they are the police of jurisdiction. The Ontario Provincial Police cannot investigate criminal matters in another police services jurisdiction unless the police service formally requests our assistance.

Should you have new information regarding a multi-jurisdictional or complex fraud or investment scheme that occurred in OPP jurisdiction, a member of the Anti-Rackets Branch will review the new material and inform you of the outcome.

I appreciate the opportunity to respond to your correspondence.

Yours truly,

Criminal Investigation Services

march 24, 2011
Email from
Office of Minister of
Justice stated my issues
were for "provincial
enforcement" Also,
breach of fiduciary
duties and public
trust are
criminal matters

O.P.P. was
provided a
copy of moJ
march 24, 2011 letter
but still said
"not our
issue" but
"municipal!"

FRAUD...Recognize it...Report it...Stop it.

Ombudsman
ONTARIO

ONTARIO'S WATCHDOG
CHIEN DE GARDE DE L'ONTARIO

February 27, 2012

Jeanne Brohart



Dear Ms. Brohart,

Re: Our File No. 246243

I am writing in response to your inquiry with our Office about responsibility for building code enforcement and building standards for ensuring safe construction in Ontario. Your concerns stemmed from your experience designing and building a home in the City of Greater Sudbury.

As we discussed, the Ombudsman is an Officer of the Provincial Legislature. The *Ombudsman Act* grants our Office the authority to review and investigate complaints about the administrative actions and conduct of provincial governmental organizations, generally as an office of last resort. We are unable to deal with complaints about most municipal matters, builders and private legal disputes. Similarly, we cannot represent or advocate for anyone or provide legal advice. However, as I advised you, our Office is able to review complaints about the administrative actions of the Ministry of Municipal Affairs and Housing (the Ministry).

In your submission to our Office, you provided a number of emails you had sent to the Ministry, along with several responses from Ministry officials. Those responses address provincial and municipal responsibilities with respect to the relevant law including the Ontario *Building Code*. In considering and responding to your inquiry and concerns, I reviewed all of your submissions and also made inquiries with the Ministry.

The Ministry advised me that enforcement of the Ontario *Building Code* lies, in most case, with municipalities, and that municipalities also have responsibility for dealing with complaints about building officials, such as building inspectors. While there are some exceptions in parts of the province where no municipalities exist (i.e., unorganized territories), these do not apply in your situation. Further, the Ministry informed me that, while the province does play a role in qualifying Ontario *Building Code* practitioners and in setting the exams for such qualification, complaints about a qualified practitioner working for a municipality are the responsibility of that municipality. This is consistent with the Ministry's responses to you.

Bell Trinity Square

483 Bay Street, 10th Floor, South Tower, Toronto, ON M5G 2C9

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Tel./Tél. : 416-586-3300

Facsimile/Télécopieur : 416-586-3485 TTY/ATS : 1-866-411-4211

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Ombudsman and MMAH were sent March 24, 2011 letter from Office of Minister of Justice & Attorney General re: provincial enforcement + the Ombudsman

No investigation just MMAH's word that OK & things were not their issue.

still responded "municipal" in spite of that! A never-ending merry-go-round!

Because the Ombudsman's authority does not extend to municipalities, we are unable to assist you with your concerns about actions of the City of Greater Sudbury or its municipal staff. While the Ombudsman has expressed concern about the lack of public oversight over municipalities, to date the Ontario Legislature has not expanded the mandate of our Office to include them, with the exception of oversight over closed meetings complaints about certain municipalities.

Likewise, we are unable to deal with complaints about private businesses, other officers of the legislature (including the Information and Privacy Commissioner), self-regulated professions or non-governmental organizations, such as Tarion. Regarding the concerns you raised about obtaining information from the Ministry and about your dealings with the Office of the Information and Privacy Commissioner, please note that s.50(4) of the *Freedom of Information and Protection of Privacy Act* states:

The *Ombudsman Act* does not apply in respect of a complaint for which an appeal is provided under this Act or the *Municipal Freedom of Information and Protection of Privacy Act* or to the Commissioner or the Commissioner's delegate acting under this Act or the *Municipal Freedom of Information and Protection of Privacy Act*.

Finally, you asked who investigates insurance fraud in Ontario. If you believe fraud has been committed, this is a criminal matter and you may want to consider raising these concerns with the police.

I hope that the above will be of help or clarification. If you have any questions about the information provided, please call me at 1-800-263-1830, ext. 3323.

Sincerely,



Alexandra Saginur
Early Resolutions Officer

IPC is considered "a tribunal" & thus overseen by Attorney General.

Re: Office of Information + Privacy + appeals to have into released by City of Greater Sudbury in bldg scandal
opinion, given Attorney General oversees all tribunals in ONT. - decision of IPC in favor of City of Greater Sudbury is not surprising.

Ombudsman
ONTARIO

ONTARIO'S WATCHDOG
CHIEN DE GARDE DE L'ONTARIO

March 9, 2012

Jeanne Brohart



Dear Ms. Brohart,

Re: Our File No. 246243

I am writing in response to your phone call and emailed messages of March 7, 2012. You asked for a response to the emails you received from the office of the federal Minister of Justice, one of which indicated that the matters you raised lie within provincial responsibility and another of which indicated that you should bring your concerns about the Office of the Information and Privacy Commissioner (the IPC) to the attention of our Office.

As explained in my letter of February 27, 2012, the Ontario Ombudsman's authority does not extend to the IPC. In my previous letter, I referred you to the legislation limiting the Ombudsman's authority over the IPC. While it is correct that we can review complaints about decisions of administrative tribunals, as you were advised by the federal Minister's office, the IPC is an Officer of the Legislature and is thus outside of the mandate of the Ombudsman.

My previous letter also explained that enforcement of the Ontario *Building Code* lies, in most cases, with municipalities. The exceptions to that general rule apply in parts of the province where no municipalities exist and, from the information you provided and further to the review by our Office, do not apply to your situation.

I trust that this information will respond to your concerns.

Sincerely,

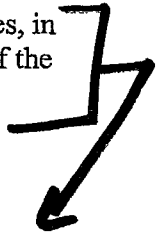
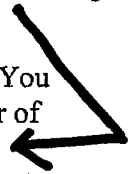
Alexandra Saginur
Early Resolutions Officer

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Ombudsman did nothing to investigate issues @mmt in spite of having seen email from M of J. saying "provincial enforcement matters!"



Again, M of J had already said PROVINCIAL!

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J Brohart
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"Revised Review Documentation"

Back to messages

Robitaille-Brohart, Jeanne
[Redacted]

24/06/2011

Reply

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: June-24-11-2:16:38 PM

To: [Redacted]@cra-arc.gc.ca

Cc: [Redacted]@cra-arc.gc.ca;
jbrohart@hotmail.com

[Redacted]

please make sure that you provide me with a copy of your "revised review" prior to my departure today.

Jeanne A. Robitaille-Brohart

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Letter to Minister Shea being typed when I was told "Code of ethics" not my job! Resulted in my "Revised appraisal".

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CRA Code of Ethics

Back to messages |

Robitaille-Brohart, Jeani
To Shea, Gail, jbrohart@hotm...

24/06/2011

Reply

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)
Sent: June-24-11 11:34:43 AM
To: Shea, Gail (Gail.Shea@cra-arc.gc.ca)
Cc: jbrohart@hotmail.com

Ms. Shea,

I am being asked by my supervisor to sign a code of ethics policy statement. Unfortunately, I am in a great dilemma as a result of events which transpired during my past term here at the CRA. There are issues which have surfaced during my time here which I plan on raising with the highest echelon in this administration as I believe that, if made public, these issues could certainly cause a national scandal for the CRA.

I am sorry, but my conscience comes before anything. I am accountable to God first and foremost. I will raise my issues with you and your Public Affairs branch in the next week or so.

If your ruler for the Code of Conduct includes "what would the public think?", well, having done a small polling of my own on the issues at hand, and having received responses that literally made some outside of the CRA "gasp with disbelief", I suspect that my view on these issues is one shared by the bulk of the public.

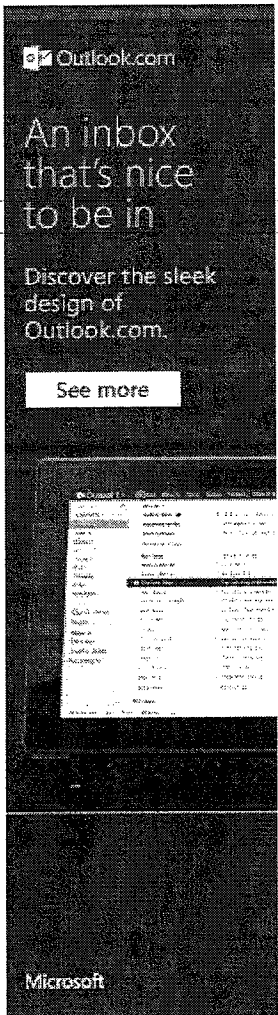
Briefly, the issue has to do with allowing employees to refuse work extensions, not recording the fact that those extensions for work have been refused and thereby encouraging a system in which employees who refuse work extensions can file for unemployment the next day because the CRA indicates "end of contract" on the ROE. Personally, I consider this borderline fraud. My attempt to raise these issues are met with stone walls and cold shoulders. Well... unlike many, I am not limited to the CRA for my work options. I hold an MA in Finance, worked for over a decade as a manager in Chicago and am a well respected researcher in the field of autism.

I, and each one at the CRA is accountable first and foremost to the people of Canada and if I see practices that I believe constitute a violation of my conscience, these are practices I can not endorse. The fact that other employees at the CRA would prefer I remain silent... well... that is their issue... not mine.

As such, I will not sign this Code of Ethics practice until I am sure that those of you at the top echelon also know what it TRULY means. Nice on paper does not equal adherence. When I am told "I just do what I'm told" by CRA employees, well... that is no defense in my book. The "I am just following orders" is not a defense that will hold up in any court. That "defense" was shot down in the Nuremberg trials long ago. Employees have a moral duty to act. When I try to do something about a situation, I am made the outcast... Is that what this "code of ethics" is supposed to encourage?

When I am told I am "not suitable" because I raise issues or that it is not my job to look out for the CRA, I have huge issues with that.

I have the right to practice my religion in Canada... and God's code of ethics overrides that of the CRA because the "in practice" code of ethics to which I have been subjected this year is one I simply can not abide by



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Typed on last day of this particular contract. Result of my attempt to raise issues. Backlash, lies, libel & falsification of records by CRA!!

Respectfully yours,

Jeanne A. Robitaille-Brohart, B.A., B.B.A., M.A

From: [REDACTED]

Sent: June 23, 2011 10:46 AM

To: [REDACTED]

Subject: FW: Ontario - Code of Ethics and Conduct Conflict of Interest - FA.xls

[REDACTED]

ORIGINAL APPRAISAL

SPSS Employee Weekly Stats Report "LAST DAY"

Page 2 of 2

Weekly Work Review

ROBITAILLE-BROHART, Jeanne A

2011-Jun-10-Fri

line count: 19

Averages based on 2011-Feb-28-Mon to 2011-Jun-10-Fri

Values good 15 Average 15.00

Team Work and Cooperation good 15 Average 15.00

Commitment good 15 Average 15.00

General Comments

Team Leader signature: [REDACTED]

Date: June 24/11

Employee Comments:

Employee signature: Jeanne A Robitaille-Brohart

Date: June 20 4/20/11

I would like to know what my "suitability" rating is since I have attempted to raise issues of a moral/ethical nature and have now been told that this is "not my job" on the very day I am asked to confirm a Code of Ethics document. Given

this is "not my job" and that I must raise such issues on my own time - as instructed by my timesheet supervisor I will subtract 1/2 hr. as personal.

* 78

REVISED APPRAISAL - SAME DAY!

Notes: Added after the fact for documentation purposes (handwritten)
SPSS Employee Weekly Stats Report Page 2 of 2

Note: Often sent home early due to postal strike

Weekly Work Review issues → no work! Timesheets would show that!
line count: 18

ROBITAILLE-BROHART, Jeanne A

2011-Jun-24-Fri

Averages based on 2011-Feb-28-Mon to 2011-Jun-24-Fri

Values does not meet 5 Average 14.41

She talks to me with condescending tone. She is very rude. She was talking loud to me and yelling and accusing me of frauding the government. I asked her that, she is being disrespectful to me and she replied, " Respect has to be earned".

This man was arab and, in my opinion, had little respect for women (ie pregnancy + pain comments). My husband feared for my safety at CRA.

Team Work and Cooperation does not meet 5 Average 14.41

He often sits directly behind me - all day!

She accuses management of being unethical. She does not talk to most members of my team. She is very confrontational. She is not happy with anything workwise or management wise.

Harassment & work environment, for me, became absolutely horrible.

Commitment does not meet 5 Average 14.41

Spends alot of time reading writing E-Mail not work related. I have asked to go on production but ignored me and continued to write E-mail again not work related. Your time spent on writing E-mail will be counted as unauthorized leave without pay.

A total lie - every e-mail I ever wrote was work-related - as the system would clearly show.

General Comments

Lies and theatrics. He already knew I was writing to the minister Gail Shea - I had already told him so!

She is threatening me to go to the Commissioner and the Press. I asked to meet with her one on one to discuss this week's status but she refused and asked me to just give her the report to sign. She said, she finds the work atmosphere hostile.

Down-time due to strike issues! My productivity was still better than that of many other top producers there much longer.

Team Leader signature: _____ Date: June 24/11

Employee Comments: A total attempt to destroy my reputation and to alienate me from my co-workers with his theatrical outbursts. The truth will surface.

Employee signature: _____ Date: _____

Printed 1/2 hour or so after my initially "good" and previous appraisal on the same day.

libelious falsification of records of CRA!!!

Weekly Work Review

line count: 20

ROBITAILLE-BROHART, Jeanne A
2011-Apr-15-Fri

Averages based on 2011-Feb-21-Mon to 2011-Apr-15-Fri

Values good 15 Average 15.00

Team Work and Cooperation good 15 Average 15.00

Commitment good 15 Average 15.00

General Comments

** Here's another great week Jeanne, almost 130/hour. A role model employee, keep it up, Awesome job. **

Team Leader signature: [Redacted] Date: April 21/11

Employee Comments:

Employee signature: _____ Date: _____

SHOWS employee I really was - until I raised Code of ethics / violation of law issues!

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Hostile Environment

Back to messages |

Robitaille-Brohart, Jeanne

24/06/2011

To: [REDACTED]

Reply []

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: June-24-11 3:50:37 PM

To: [REDACTED]@cra-arc.gc.ca (union)

Cc: jbrohart@hotmail.com

[REDACTED]

This is to document the fact that I will NOT provide my supervisor with any further opportunity to basically try to entrap me by saying that for me to say I have enough to raise serious issues with the press constitutes any type of threat against him and/or CRA. That is a statement of fact. This has now been going on for some time now... and I am tired of it.

As such, I refuse to sit down with my supervisor... a person who thinks I owe him unquestionable respect because of his position over me. I consider the tactics of my current and past supervisor harassment and attempts to silence my issues... and that is something that simply will not happen...

You know... I have worked in a Fortune 100 company for years... and got along with everyone... hundreds of people... what I have been subjected to in this organization is absolutely BEYOND belief.

It is clear to me that the values held so highly in esteem at the CRA, for those supervisors I have had the "privilege" of working for this year, are values that are only good on paper.

Jeanne A. Robitaille-Brohart

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J Brohart
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RE: My "revised appraisal"

Back to messages |

to see messages related to this one, group messages by conversation.

Robitaille-Brohart, Jeanne
To Robitaille-Brohart, Jeanne, ...

24/06/2011

Reply [1]

[REDACTED]

I also consider this a deliberate attempt by my supervisor to destroy any possibility of employment at the CRA... and simply because I chose to raise issues that had to be addressed... unbelievable.

Jeanne A. Robitaille-Brohart

From: Robitaille-Brohart, Jeanne
Sent: June 24, 2011 12:21 PM
To: [REDACTED]
Cc: 'jbrohart@hotmail.com'; Shea, Gail
Subject: My "revised appraisal"

[REDACTED]

In the "latest round" by management, I have now received my latest appraisal. Note that I received the earlier "unrevised copy" earlier today...

My supervisor now accuses me of talking to him with a condescending tone. I have always been polite with him until today. If I do not agree with him as to my roles/responsibilities as an employee as they pertain to matters of Code of Ethics, that is an issue those higher up will need to decide.

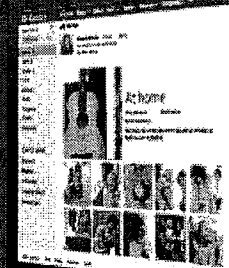
I did not speak any louder to him than he did to me. I did not accuse him of frauding the government. I stated that the policies of the CRA are questionable and yes, can be considered borderline fraud. My supervisor, when he spoke to me earlier this week stated that all persons were sent copies of contracts... whether or not they accepted them. That is simply not true per the email from his own supervisor to me in which she admitted that only those who accepted offers of extensions VERBALLY were then sent the written contract... meaning there is absolutely no record of refusal of employment for persons who refuse extensions and who can literally go onto the unemployment lines the next day. I know for a FACT that those who refused extensions had ROEs that indicated "end of contract"... and that has been documented via emails OUTSIDE of the CRA. The CRA is making a rather big error in assuming that term employees do not communicate outside these four walls.

A title of supervisor only gives you a certain level of respect... a respect which I did show until today. However, that respect, to be maintained, must be earned... and I have little respect for the way I have been treated by my supervisor.

My allegations against the practices of management can be documented



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my allegations against the practices of management can be documented and stand. If your rule of measure is "what will the public think"... I've already taken my own poll... and the CRA would score an "F" in matters pertaining to the issues I have tried to raise. Those I have spoken to who are part of the "public" do consider the practices I described "borderline fraud"... so... guess I'm not alone.

I do not talk to most members of the team because I have been a victim of backstabbing in the past... they do not know the facts and as such, I choose to limit my socialization to outside of the CRA. I am not paid to socialize or to be a hypocrite nor do I need to socialize with persons of very opposite values to mine. I do not like to hear crude jokes and/or swearing (something team leaders just let go by or show a deaf ear to). Nor do I like to socialize with persons whom I think have a most questionable work ethic... I do not "slow down" in order to "extend the job" as many would like. Most of those with whom I work were those who would tell me to "slow down" last year when supervisors were out of the immediate area. As such, I have very little in common with most of the persons with whom I currently work and my beliefs would certainly not make it such that I would want to socialize with any of them. That said, I have remained silent since all of this started. Those persons with whom I worked prior to these past extensions knew me to be a pleasant person - until I started to raise issues. Those who left prior to this nightmare would most likely confirm this.

My supervisor is wrong in saying I am not happy with anything workwise and/or management wise as some of these issues are still outstanding.

© 2013 Microsoft Terms Privacy to be principles and to these by just do "what I am told" and to "go with help Center Feedback English

the crowd" in matters that assault my very being means to be "confrontational"... then, yes, I suppose I am. It seems I care more about the reputation of the CRA than those who have been here for years.

As far as my commitment. I am about one of the highest producers here, unlike many who socialize all day long. My supervisor does not see the emails I write and absolutely all of them ARE work related. I used to work with up to 15 programmers a day... that is something that is easily confirmed... and which will show that this, also, is a blatant lie.

My time writing "unauthorized emails" will be counted as "leave without pay"... that is a "ding" code... but, the FACT is that the emails I wrote were authorized and work related. I have the right to raise matters of harassment and to question practices that are in my very strong opinion unethical if not borderline fraudulent... but, again... that is a measuring stick perhaps best measured by "public opinion".

I did not threaten to go to the Commissioner and/or the press... I informed my supervisor that the email I was writing first thing this morning was regarding the Code of Ethics and that it was to the commissioner, Gail Shea. thus, again, this is a blatant lie. The fact that the issues I raise would provide a "field day" for the press, in my opinion, goes without saying, whether or not those of you at the CRA recognize that. When I called Services Ontario to ask about "the process for those who apply for unemployment", the person at the other end literally seemed embarrassed... as I was very honest about the issues and he stated - I quote: "perhaps we should not be discussing this since this is recorded"... so... if he saw the issues for what they were... and was embarrassed for the CRA... how do you REALLY think the public would react... given the supposed "measure" by which you so highly esteem your values.

Finally, I would argue that those at the CRA under whom I have worked are clearly not persons of principle since "revised reviews" are done when issues are raised, fall on deaf ears, and then need to be

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escalated. If I was really "so bad or an employee and team player", why was this not noted earlier... answer... because I AM a team player and a "model employee" as indicated in one of my reviews prior to all of this happening. It is indeed a difficult task for the CRA to make the case that one can go from "model employee" to "bottom of the barrel" so quickly... I've been here for 2 terms now... in 2010 and 2011... and not once did I get a bad review until I started to raise issues that were of great concern to me.

If my supervisor had to "rewrite" his review, then, I can only conclude that he and my other supervisors at the CRA would have falsified records in the past by presenting a picture of a completely different person than what I am now supposed to be. Does this one bad evaluation now make me a terrible employee.

If my supervisor says I spent time doing emails that were not authorized/work related... PROVE it... the systems will show otherwise. This is but yet another attack on my character and there is only so much I am going to take.... and yes... I do find the work atmosphere hostile. In an email from a previous employee here, she stated to me that she knew things would only get worse for me here because she had seen my past supervisor talking to others about me. So.. if she saw it and documented that... well... what can I say... other than the facts are what they are.

Jeanne A. Robitaille-Brohart, MA, BBA, BA

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My "revised appraisal"

Back to messages |

To see messages related to this one, group messages by conversation.

Robitaille-Brohart, Jeanne

To: [REDACTED]

24/06/2011

Reply

LAST DAY - DAY OF "revised appraisal!"



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In the "latest round" by management, I have now received my latest appraisal. Note that I received the earlier "unrevised copy" earlier today...

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My supervisor is wrong in saying I am not happy with anything workwise and/or management wise as some of these issues are still outstanding. If to be principled and to refuse to just do "what I am told" and to "go with the crowd" in matters that assault my very being means to be "confrontational"... then, yes, I suppose I am. It seems I care more about the reputation of the CRA than those who have been here for years.

85

Character

As far as my commitment. I am about one of the highest producers here, unlike many who socialize all day long. My supervisor does not see the emails I write and absolutely all of them ARE work related. I used to work with up to 15 programmers a day... that is something that is easily confirmed... and which will show that this, also, is a blatant lie.

My time writing "unauthorized emails" will be counted as "leave without pay"... that is a "ding" code... but, the FACT is that the emails I wrote were authorized and work related. I have the right to raise matters of harassment and to question practices that are in my very strong opinion unethical if not borderline fraudulent... but, again.... that is a measuring stick perhaps best measured by "public opinion".

As did not break and go to the Commissioner and/or the press... I informed my supervisor that the email I was writing first thing this morning was regarding the Code of Ethics and that it was to the commissioner, Gail Shea. thus, again, this is a blatant lie. The fact that the issues I raise would provide a "field day" for the press, in my opinion, goes without saying, whether or not those of you at the CRA recognize that. When I called Services Ontario to ask about "the process for those who apply for unemployment", the person at the other end literally seemed embarrassed... as I was very honest about the issues and he stated - I quote: "perhaps we should not be discussing this since this is recorded"... so... if he saw the issues for what they were... and was embarrassed for the CRA... how do you REALLY think the public would react... given the supposed "measure" by which you so highly esteem your values.

Finally, I would argue that those at the CRA under whom I have worked are clearly not persons of principle since "revised reviews" are done when issues are raised, fall on deaf ears, and then need to be escalated. If I was really "so bad of an employee and team player", why was this not noted earlier... answer... because I AM a team player and a "model employee" as indicated in one of my reviews prior to all of this happening. It is indeed a difficult task for the CRA to make the case that one can go from "model employee" to "bottom of the barrel" so quickly... I've been here for 2 terms now... in 2010 and 2011... and not once did I get a bad review until I started to raise issues that were of great concern to me.

If my supervisor had to "rewrite" his review, then, I can only conclude that he and my other supervisors at the CRA would have falsified records in the past by presenting a picture of a completely different person than what I am now supposed to be. Does this one bad evaluation now make me a terrible employee.

If my supervisor says I spent time doing emails that were not authorized/work related... PROVE it... the systems will show otherwise. This is but yet another attack on my character and there is only so much I am going to take.... and yes... I do find the work atmosphere hostile. In an email from a previous employee here, she stated to me that she knew things would only get worse for me here because she had seen my past supervisor talking to others about me. So... if she saw it and documented that... well... what can I say... other than the facts are what they are.

Jeanne A. Robitaille-Brohart, MA, BBA, BA

New | Reply | Reply all | Forward | Delete | Junk | Sweep | Mark as | Move to | Categories

Weekly Work Review

line count: 15

ROBITAILLE-BROHART, Jeanne A

2011-Mar-04-Fri

Averages based on 2011-Feb-21-Mon to 2011-Mar-04-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

Its been a great couple of weeks. I look forward to the coming weeks and getting to know you. Your sitting at a 93\hour. Great job, keep it up!

Team Leader signature: _____ Date: March 8/11

Employee Comments:

Employee signature: _____ Date: _____

*Note: CRA requirement = 60/hr.
All appraisals had been great -
until I raised Code of Ethics issues!!*

87

Weekly Work Review

ROBITAILLE-BROHART, Jeanne A

2011-Mar-11-Fri

line count: 15

Averages based on 2011-Feb-21-Mon to 2011-Mar-11-Fri

Values good 15 Average 15.00

Team Work and Cooperation good 15 Average 15.00

I recognize that you, Jeanne are ready and willing to help anyone with whatever you can. Thank you for your team effort.

Commitment good 15 Average 15.00

General Comments

You are having a great week, 110/hour with 100% accuracy. Fantastic!! Keep up the great work!!!

Team Leader signature:  Date: March 11/11

Employee Comments:

Employee signature: _____ Date: _____

add 442 & downtime together for ESS.

069 - Online courses

88

Weekly Work Review

line count: 15

ROBITAILLE-BROHART, Jeanne A

2011-Mar-18-Fri

Averages based on 2011-Feb-21-Mon to 2011-Mar-18-Fri

Values good 15 Average 15.00

Team Work and Cooperation good 15 Average 15.00

You are always willing to assist the team with what ever possible and i recognize and appreciate this attribute.

Commitment good 15 Average 15.00

General Comments

You are amazingly above the expectation sitting at 115/hour. Keep up the great work, you are a great advantage to the team. Thank you!

Team Leader signature:  Date: March 22/11

Employee Comments:

Employee signature: _____ Date: _____

89

Weekly Work Review

line count: 20

ROBITAILLE-BROHART, Jeanne A
2011-Mar-25-Fri

Averages based on 2011-Feb-21-Mon to 2011-Mar-25-Fri.

Values

good 15 Average 15.00

Team Work and Cooperation

good 15 Average 15.00

Commitment

good 15 Average 15.00

I appreciate your flexibility with breaks and taking them when you have down time apposed to when the work arrives on the floor.

General Comments

You are producing an outstanding amount, remember to canvas fellow team mates when out of work, someone may need help.

Team Leader signature: [Redacted]

Date: April 14/11

Employee Comments:

Employee signature: _____ Date: _____

Weekly Work Review

line count: 20

ROBITAILLE-BROHART, Jeanne A

2011-Apr-01-Fri

Averages based on 2011-Feb-21-Mon to 2011-Apr-01-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

Another great week Jeanne, your production rate of 129/hour is again well above the expectation. Thank you for your continued hard work.

Team Leader signature:  Date: April 7/11

Employee Comments:

Employee signature: _____ Date: _____

Weekly Work Review

line count ~~20~~

ROBITAILLE-BROHART, Jeanne A

2011-Apr-08-Fri

Averages based on 2011-Feb-21-Mon to 2011-Apr-08-Fri


<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

Another great week, although down slightly, 124\hour. Keep in mind accumulative for the program. You are doing great, a fantastic contribution to the team as a whole. Thank you.

Team Leader signature:  Date: April 7/11

Employee Comments:

Employee signature: _____ Date: _____

92

Weekly Work Review

line count: 20

ROBITAILLE-BROHART, Jeanne A

2011-Apr-22-Fri

Averages based on 2011-Feb-21-Mon to 2011-Apr-22-Fri

Values

good 15 Average 15.00

Team Work and Cooperation

good 15 Average 15.00

You are always taking concern for your co-workers around you, thank you for your consideration for the others.

Commitment


good 15 Average 15.00

Your attendance and punctuality is a reflection of your commitment to the team goal.

General Comments

Jeanne you are sitting a little lower than normal at 128/hour. We are at Peak and I want to see some paper move, I know you have it in you, produce, produce, produce.

Team Leader signature:



Date:

April 28/11

Employee Comments:

Employee signature: _____

Date: _____

Weekly Work Review

line count: 20

ROBITAILLE-BROHART, Jeanne A

2011-Apr-29-Fri

Averages based on 2011-Feb-21-Mon to 2011-Apr-29-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

You are doing fantastic at 130/hour, during Powerhour you produced 134, much the same as what you are already doing. An awesome contribution to the 8450 that was produced during that event. Thank you for your continued hard work and contributions definitely an asset to the OOA team.

Team Leader signature:  Date: May 4/11

Employee Comments:

Employee signature: _____ Date: _____

94

Weekly Work Review

line count: 19

ROBITAILLE-BROHART, Jeanne A

2011-May-20-Fri

Averages based on 2011-Feb-28-Mon to 2011-May-20-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------


General Comments

You are producing 95/hour. As my contract closes, I wish you all the best, it has been an awesome program, and look forward to seeing next year.

Team Leader signature:  Date: May 25/11

Employee Comments:

Employee signature: _____ Date: _____

Notes added after fact for documentation: 

1) Postal strike issues & available work —

2) This was last review by this supervisor — things now going south due to Code of Ethics violations/issues. She signed this appraisal in RED — only one signed in RED ink. Sign of problems for record keeping?

Weekly Work Review

line count: 19

ROBITAILLE-BROHART, Jeanne A

2011-May-27-Fri

Averages based on 2011-Feb-28-Mon to 2011-May-27-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

The average production for each work flow for unit(3-2): OOA 73/hr, and your production this week: OOA 83.4/hr. Good job.

Team Leader signature:  Date: June 7/11

Employee Comments:

Employee signature: _____ Date: _____

Notes added after fact for documentation:

- New supervisor
- work rates impacted due to stress and postal strike issues → but still above average for top producers!

Weekly Work Review

line count: 19

ROBITAILLE-BROHART, Jeanne A

2011-Jun-03-Fri

Averages based on 2011-Feb-28-Mon to 2011-Jun-03-Fri

<u>Values</u>	good	15	Average	15.00
---------------	------	----	---------	-------

<u>Team Work and Cooperation</u>	good	15	Average	15.00
----------------------------------	------	----	---------	-------

<u>Commitment</u>	good	15	Average	15.00
-------------------	------	----	---------	-------

General Comments

The average production for each work flow for unit(3-2): OOA 77/hr, and your production this week: OOA 83/hr. Good job.

Team Leader signature:  Date: June 7 / 11

Employee Comments:

Employee signature: _____ Date: _____

Notes added after fact for documentation :
 ↙ -same as previous week.

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J Brohart
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RE: Robitaille-Brohart -Friday Back to messages

To see messages related to this one, group messages by conversation.

Robitaille-Brohart, Jeanr 16/10/2012

To [REDACTED]

From: Robitaille-Brohart, Jeanne (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: October-16-12 11:14:31 AM

To: [REDACTED]@cra-arc.gc.ca)

Cc: [REDACTED]@cra-arc.gc.ca);

'jbrohart@hotmail.com' (jbrohart@hotmail.com)

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**PROOF
HOSPITAL
BRACELET
FROM
ER**

ROBITAILLE, JEANNE
ER007695/13 EG2000A
DOB: 27/12/62 HC#: 875322
DATE: 11/10/12 1910

In keeping with the Code of Ethics, I will be placing my time for Friday under either SICK WITHOUT PAY or ABSENT WITHOUT PAY since I was not in the office due to stress related factors pertaining to issues I raised with you on Thursday. If I left early on Thursday, it was for good reason. I had pain in my chest all the way down my left arm. I left work at 1:00 pm after spending my entire lunch time (45 min) documenting issues (email to you, Gail Shea and Minister of Justice Robert Nicholson). At 6:00 pm that night, since the pain in my arm had not subsided, I went into emergency to see what a doctor thought. There are many doctors in my family – aware of the stress I have been placed under over the past 3 years – and I RARELY go to a doctor... so... if I went in, it was because I felt I needed to. I was under a doctor's supervision for 6 hours or so as both blood tests were taken and my blood pressure was monitored... and, as the doctor stated... if we rule out the heart ... then it is stress.

**@
In my
opinion, more
"pressure
tactics" at CRA**

These matters are all documented in my medical file. I can prove I was in the hospital and why.

I had wanted to come in on Friday as I told [REDACTED] when she called me on Thursday afternoon. It was [REDACTED] who strongly insisted I stay home to rest on Friday – which I did. Actually, since I was released from the hospital very late and given the events of the day, I ended up sleeping 5-6 extra hours on the morning of Friday, October 12th, 2012. I left a voicemail for [REDACTED] to that effect (again, documented since call was placed via my calling card).

**← This person
KNEW I
was out of
office on Friday
yet I was told
by CRA to
code time to
"all day to
meeting"**

So... Friday... I am coding as 9820 – which is the code for absent without

pay. If you have any issues with that, let me know.

Jeanne A. Robitaille-Brohart

"my time out" Friday had already been authorized - so why would I be told to code to meetings!

From: [redacted]
Sent: October 15, 2012 1:10 PM
To: Robitaille-Brohart, Jeanne
Subject: FW: Robitaille-Brohart - schedule

Hi Jeanne,

Just one more thing. Thursday time code should be 2100 (sick leave with pay) if you have the available credits.

From: [redacted]
Sent: October 15, 2012 1:07 PM
To: Robitaille-Brohart, Jeanne
Subject: RE: Robitaille-Brohart - schedule

I cannot approve time off at Christmas just yet, we have make that we have appropriate coverage. I let you know as soon as possible.

For Friday, please place all your time under 050.

From: Robitaille-Brohart, Jeanne
Sent: October 15, 2012 12:48 PM
To: [redacted]
Subject: Robitaille-Brohart - schedule

I am requesting the following days off in order to prepare for court... I have most of my stuff ready, but I would like to do final preparation at that time and not leave it to the last minute since if I need anything as far as documents, I want to make sure I give myself enough time to obtain them... so... over Christmas is best time for me to go over that

Time out had to be approved at higher level!

"050" = CRA code for meetings!

Did this coding also have to be approved at higher level?

CRA events resulted in elevated blood pressure -> reason I was out - something CRA does not seem to want documented!

STUIT.

December 27, 2012 (my birthday)... currently on G: drive as a vacation day ... if I have any personal days, I will take as a personal day if allowed to take off.

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I would also like to take Dec. 28th as same type day... personal if I have any left... vacation if I do not.

I coded last Friday as a non-paid day... but, I will change to SICK since I did go to the hospital and was under a doctor's care for about 6 hours - which my medical file would easily show ... not that I plan on sharing it with the CRA... but, I can bring in the ER bracelet if you like... let me know.

Until I have access to ESS, I don't know if I have personal days or not...

jrb

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100

This supervisor is told admitting she told me to stay home (supervisor to my immediate supervisor) + yet she had to "justify" coding of my time when I emailed back saying "In keeping with Code of Ethics" that I would not be coding Friday as "all day meetings" that I been told to do by immediate supervisor. Note: I was out due to stress imposed by CRA - but CRA did not have me code as "sick" - instead a "special code" was used -

RE: discussion

Robitaille-Brahart, Jeanne

Sent: Thu 2012-10-18 09:18 AM

To: [REDACTED]

From: Robitaille-Brahart, Jeanne

CC: [REDACTED]

Subject: discussion

Good morning Jeanne. The reason I requested you remain at home on Friday, October 17th, is that we were concerned for well-being and as you stated I did take it upon myself to suggest that you stay home for the day due to the events of Thursday and that you take care of yourself and be able to return to work Monday well rested & in a better frame of mind.

I would like to make you aware that granting of "LWP for other reasons" on Friday is an exceptional circumstance, as normally when management has serious concerns over an employee's well-being and the employee is either sent home or told to stay home until medical certification is provided to management, sick LWP or sick LWOP is used to cover the absence.

However, after our discussion on Friday afternoon management felt that you would be able to return to work on Monday without medical certification and thus management has authorized "LWP for other reasons".

In the future should you need any time off due to medical reasons, your time will be coded appropriately. (Sick leave with pay if you have the credits available followed by sick leave without pay if your credits have been exhausted.)


As discussed on Monday, Oct. 15, 2012 we are concerned for your health like we would be for any other employee and if there's anything we can do to help, please let us know. I would also like to make sure you are aware of the Agency's Employee Assistance Program (EAP) is available to provide confidential assistance and advice to all employees who voluntarily seek help in coping with personal, health, family, behavioural or work-related problems. If you wish to do so, contact the Employee Assistance Program 24-hour toll free number at 1-1-877-725-5676 to arrange an appropriate time to meet with a representative.

I hope this explains the time reporting and if have any questions, please let us know.

[REDACTED]
Sudbury Taxation Centre
2nd floor, [REDACTED]
[REDACTED]

But - even special code should NEVER have in volved anything with "all day mtings" when I was in office!!!

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Robitaille-Brohart - Evaluations [Back to messages](#)

J Brohart 19/11/2012
To: CRA [redacted] - Minister of J... [Reply](#)

From: J Brohart (jbrohart@hotmail.com)
Sent: November-19-12 4:55:58 PM
To: CRA [redacted]@cra-arc.gc.ca
Cc: Minister of Justice - Canada (mcu2@justice.gc.ca); CRA Commissioner (gail.shea88@cra-arc.gc.ca); Minister, Diane Finley - HR (diane.finley@parl.gc.ca); Prime Minister - Canada (pm@pm.gc.ca)

[redacted]

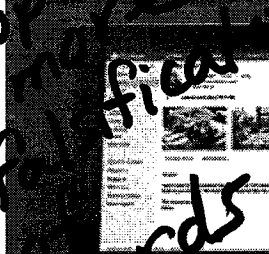
I received your "Fitness for Duty" package this morning.

In your cover letter, you state that my ability to do my work and concentrate was being impacted. I have previously asked that you send me the two evaluations I have already had with [redacted] showing that I was certainly already doing well in matching this year and that my productivity showed that. My evaluations for other criteria also showed 3 "10s". Given all the stress I have been placed under, I think any doctor would argue that my work productivity was not the issue - and neither was my interaction with my co-workers. When I needed to walk away... I would do so and leave a written notice of that to my supervisor.

Thus, in order for a doctor to properly evaluate my work productivity/impact, I am once again requesting that you forward TO ME copies of my 2 appraisals so that I may insure they have not been "modified" as have been my past appraisal - which was part of what started my whole "stress thing" at the CRA. I need copies for my own records for proper review before going to a doctor because, what can I say, I have been given no reason to now trust persons at the CRA and in other government bodies who now have a great deal to lose. I am giving you until Thursday, November 22, 2012 to provide to me my 2 evaluations pertaining to my stats/productivity/suitability, etc. My personal copies of these records were in my desk per my previous email to [redacted]. Please be advised that my concerns over 'modified appraisals' are warranted as indicated in my email dated November 16, 2012 to Prime Minister Harper, Minister of Canada Revenue Gail Shea, Minister of HR and Administration Diane Finley and the Minister of Justice and Attorney General of Canada Robert Nicholson.

I will NOT be undergoing medical assessment via any group tied to the CRA in any way. Should I decide to go for medical evaluation, I will go to an independent psychiatrist... because... if there is truly "a problem" with me, then, s/he would be able to figure that out "without a referral" from the CRA. I am certain that an independent doctor - to whom documentation giving "my side of the issues" will also be provided, would see that in spite of the stress, I performed well and that, indeed, my performance was amazing given ALL the circumstances which caused so much stress in my life. Clearly, it could almost be argued that - for me - when I simply sat there and worked all day - it allowed me the opportunity to forget many of my troubles.

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appraisals show otherwise in my opinion. Take qualification records at CRA.

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The ONLY thing I would authorize for the CRA to have pertaining to me would be a MEDICAL SLIP stating that I am fit to return to work. Nothing else would be provided. I know the law... and I KNOW that this is all that is required. If the CRA would wish to question the "fitness" of a doctor to evaluate me by questioning a slip authorizing a return to work, then, the CRA can take that issue up with the Canadian Medical Association. The CRA is NOT allowed to have anything other than a "return to work slip" and as such, your "consent form" will not be signed. I will choose to go to an independent doctor for evaluation and then, I will go from there.

I will await my appraisals prior to proceeding. I thank you for your time and assistance in this matter.

Jeanne A. Robitaille-Brohart

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In my opinion, CRA employees attempted to prevent true documentation of "medical issues" and also in my opinion, when employees realized there were serious "other issues" pertaining to methods & procedures & EIT documentation, in my opinion, CRA tried to show "ill" in other ways!


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J Brohart
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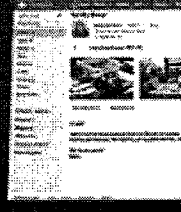
Robitaille-Brohart - now "without pay" [Back to messages](#)



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J Brohart 19/11/2012
To Minister, Diane Finley - HR,...

From: **J Brohart** (jbrohart@hotmail.com)
Sent: November-19-12 5:39:55 PM
To: Minister, Diane Finley - HR (diane.finley@parl.gc.ca)
Cc: Minister of Justice - Canada (mcu2@justice.gc.ca); CRA Commissioner (gail.shea88@cra-arc.gc.ca); Prime Minister - Canada (pm@pm.gc.ca)

Ms. Finley,

This is simply to document for your office that the CRA waited until all of my "sick time" was used prior to sending me the "fitness assessment" information - which I received only today - in spite of the fact that I was told to leave work on November 8th, 2012 - fully 11 days ago. I would think that the CRA could have provided me with this "assessment packet" in much less time. I see this as yet another attempt by the government to increase the stress placed upon my family.

I am now "without pay"... and without work... because I dared to raise issues of ethics and the fact that illegal behaviors abounded at the CRA as federal employees facilitated and participated in what was, in my opinion, nothing short of EI fraud... but I am the one "sitting on the outside" and "without pay"....

Thank God... I still have my morals!

Sincerely,

Jeanne A. Robitaille-Brohart.

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INFO WAS SENT "PRIORITY MAIL" WHEN FINALLY SENT AFTER

all my days sick days were used up (against my wishes).

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Matching Program - Fall 2012 Back to messages |

J Brohart 06/09/2012
To: [REDACTED] Reply

From: J Brohart (jbrohart@hotmail.com)
Sent: September-06-12 1:14:01 PM
To: [REDACTED]@cra-arc.gc.ca

I received your call on the Friday before you went on vacation and left you a message when you returned on September 4th, 2012. I spend most days at my building site. The number there is [REDACTED] (has voicemail so you can leave a message - I check it every day). The other number you have on file has been disconnected as my husband and I anticipate being able to move into our new home some time this late fall. We are staying with relatives until then.

You can also contact me via this email.

Jeanne A. Robitaille-Brohart

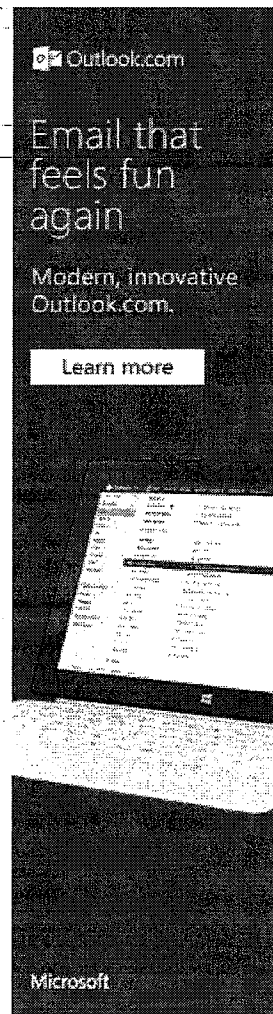
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my
new
work
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*Called
to work @
CRA by one
person, but
greeted by person
with whom I had
a huge conflict when
I showed up for
work. I considered
this in my opinion
intimidation tactics
by those at
CRA.*

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GOVERNMENT SCANDALS


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J Brohart 22/11/2012
To CRA [redacted] Prime Minist... Reply

From: **J Brohart** (jbrohart@hotmail.com)
Sent: November-22-12 5:47:17 PM
To: CRA - [redacted]@cra-arc.gc.ca
Cc: Prime Minister - Canada (pm@pm.gc.ca); Minister, Diane Finley - HR (diane.finley@parl.gc.ca); Minister of Justice - Canada (mju2@justice.gc.ca); CRA Commissioner (gail.shea88@cra-arc.gc.ca)
Bcc: communications@oag-bvg.gc.ca; comments@auditor.on.ca; smacwhirter@globeandmail.com

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 CRA Scand...pdf
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[redacted]

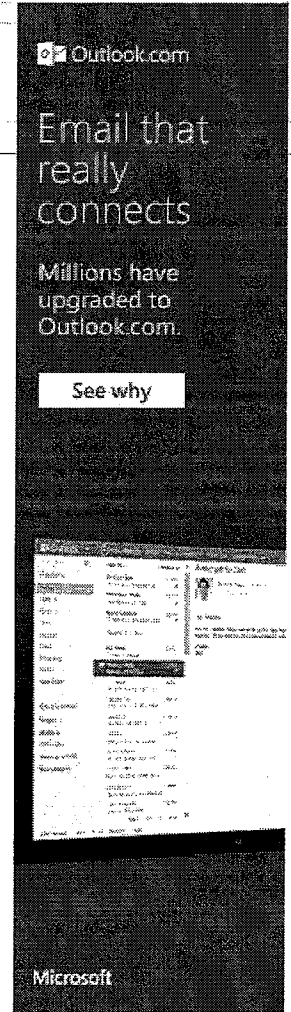
Before leaving the CRA, I simply explained to a co-worker that I had to leave. She stated that she had left when upset in the past.

I have performed my duties well at the CRA - my productivity shows that. I treated all my customers with the utmost of care and respect. I had very limited interaction with my co-workers since I basically sat next to the wall. There were very few other employees in my immediate work area.

I do not agree with the information you are requesting and as such, deny your request. The ONLY thing the law requires be provided is a slip from a doctor stating that I can or can not return to work... and should I choose to undergo any evaluation, that would be ALL that I would be allowing a doctor to provide you.

Please advise me of what "evaluation" your require of persons who are violating the law when they are employees of the federal government. Are they charged? Does anything go in their file? What negative impact do you think it has had on me to have persons who inflicted so much stress on me at the CRA in the past be allowed to continue to work at the CRA in spite of having clearly violated the law when it comes to insurance fraud and the ZERO tolerance policies the CRA is supposed to have pertaining to harassment in the workplace.

Indeed, it would appear to me that the CRA, in my opinion, has gone out of its way to ensure that stress was increased as it pertained to putting me directly in bad positions involving persons who had been part of a problem in the past. Not once, but twice, I was called for term



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employment at the CRA by one person, only to be greeted by two completely different persons at the CRA upon arrival - two persons who would be in my direct work environment and who had been part of the harassment to which I had been subjected in the past when I first started to raise matters of the Code of Ethics and the fact that CRA employees were in my opinion clearly violating the law when in came to employment insurance.

Anyone who has worked with persons who are highly stressed will tell you that you need to remove yourself from stressful situations. When I felt too stressed... I needed to walk away. You only know the tip of the iceberg as far as what I and my family have been put through because of municipal, provincial and federal government bodies and as such, your "assessment" of my abilities, my capabilities, my mental health are quite frankly, worthless. I have already had many a person tell me that what I need is not a shrink but a good lawyer.

I will not consent to what you are asking me to sign. The CRA has a great deal at stake... and so do a whole lot of other politicians who will have some very serious questions to answer to the public.

I have asked you to send me my personal effects as well as the two appraisals which were provided to me by [REDACTED] (stats, productivity, suitability evaluation, etc.). Clearly, these evaluations showed I performed well on all measures.

If I needed to step away... as I had previously told you in email I may need to do from time to time (I guess that could have been considered a request to accommodate given I had already told you that IN WRITING), you should have allowed me to do so. I would have had plenty of hours available that could have compensated for that... but, the CRA chose not to allow me to step away when I needed to. You allow persons who have physical issues to be accommodated.... yet, when you KNEW... and I mean KNEW of the levels of politicians involved in the moral and legal issues which now placed my family at the center of not one but THREE government scandals, you decided you could not accommodate me. There can be no doubt that the government has a great deal to gain in attempting to having me "assessed as unfit for work".

As I had emailed you previously, the persons impacted by the THREE scandals my family now faces include:

1. Prime Minister Harper
2. Minister of Justice Robert Nicholson (who has known of the largest scandal for close to a year now...)
3. Attorney General of Ontario, John Garretson (who, in 2007, as head of the ON Ministry of Municipal Affairs and Housing hid from the public a letter from the Professional Engineers of Ontario warning of a problem in the truss industry... not only did Garretson hide the letter from the public, as head of the Ministry of Municipal Affairs and Housing, he failed to address the problem and thus allowed potentially thousands of homes to be built with major structural defects - homes that had mortgages tied to them... and mortgages that would then be bundled as mortgage-backed securities and sold on the exchanges... and as such... his issues are not just "building code issues", in my opinion, I think the case could be made by the public that his actions may have constituted breach of fiduciary duties, bank fraud, insurance fraud and potentially securities fraud... but... that is just "my opinion"... it will be up to the public to decide)
4. Rick Bartolucci (whose office as head of the Ministry of Municipal Affairs kept telling me that enforcement of the building code is a "municipal issue"... I think I have about 8 emails to that effect from the Ministry of Municipal Affairs... when I finally got sick of their response, I wrote to the Minister of Justice of Canada and said... here are the issues... "what do you think... municipal or provincial"... the Minister of Justice's

NOTE: CRA did not dispute my EI claim. To get EI, one must be available, willing and able to work!

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- office wrote back in email stating that the matters I was raising were for "provincial enforcement".....
5. Karen Kinsley - Canada Mortgage and Housing Corporation... involved in mortgaged backed securities... wrote back to me after I had raised my issues with her office in a 1000+ (ONE THOUSAND PAGE - that is not a typo) presentation... her office wrote back basically pointing the finger to banks and Minister of Finance Jim Flaherty as being responsible for ensuring homes for which mortgages were written had to be "to code".
 6. Jim Flaherty - who now has one heck of a nightmare on his hands as head of Canada's financial institutions... banks and the financial markets will surely be impacted by this building scandal... back to the INCEPTION of the building code... because... not only are new homes with cathedral ceilings now having to be fixed (at the banks' or insurers' expense); but, as the CMHC stated in their letter to me, it was also the responsibility of banks to make sure that mortgages for existing homes also met applicable building codes... and so... ALL HOMES with the structural defects found in our home will now be eligible to be fixed - at the expense of banks/insurance providers/government bodies (authorities having jurisdiction - the municipalities - that will then be turning to John Garretson - the Attorney General of Ontario and stating - "why did you not fix this problem when you first knew about it?")
 7. The entire City Council of City of Greater Sudbury - who knew they had problems but given "buddies" were involved - did nothing... and continued to allow homes to be built with major structural defects and then, also allowed their building inspectors to act as engineers... recommending "fixes" to problems of structural integrity that only engineers could recommend... I guess that would explain why we were given 2 "proposed fixes" in writing by the City of Greater Sudbury that were each at least 30 violations of the law. In my opinion, I have this municipality on at least 150 violations of the law... and that is just for my ONE CASE... and my designer has put it in writing that he has done HUNDREDS OF SCISSOR TRUSS JOBS ALL FRAMED THE SAME WAY OVER A 9 YEAR PERIOD... which then begs the question... how could this have gone "unnoticed for so long?"
 8. Dalton McGuinty - for obvious reasons...
 9. Ministry of Municipal Affairs and Housing... past and present... and that includes KATHLEEN WYNNE - running for liberal leader of Ontario - who was given a copy of my 1000+ powerpoint presentation 4+ months ago... and she has done NOTHING to come clean with the people of Ontario
 10. Province Qualified Building Inspectors who failed to catch the issues for over 9 years...
 11. Province Qualified Plan Reviewers who also failed to catch the issues for over 9 years...
 12. Province Qualified Chief Building Officers who also failed to catch the issues for over 9 years...
 13. Province Qualified Engineers - some of whom knew of the issues but accepted, what in my opinion, were excuses from the Ministry of Municipal Affairs and Housing as it attempted to hide the issues and massive liabilities for the provincial government...
 14. Taron Corporation... which was cced on that warning letter from the Professional Engineers of Ontario back in 2007... and yet, it too, in my opinion, did nothing to stop houses from going up with major structural defects in spite of knowing of problems in the industry...
 15. Major multi-billion, multi-national corporations that produce truss design software...
 16. Thousands of truss manufacturers who simply manufacture trusses based on pre-approved drawings - truss manufacturers who are told that even if they "spot errors" on drawings, that because they are not BCIN certified (as are the designers) and/or because they are not engineers (who would have stamped those drawings), that if they speak up, they can face liability lawsuits because they are not "qualified" to speak on the issues and so... houses are again allowed to go up with major structural defects



Note: Taron has since "re-defined" what constitutes a major structural defect... In my opinion, homeowners and builders should thoroughly question the reasoning behind this change!

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 17. Thousands of Builders... who build according to pre-approved plans... but, who, according to Tarion and the provincial government, would be "on the stick" financially for all those homes... builders told to fix things "at their cost"... when they were not even the source of the problem... so... personally, in my opinion, I don't think the builders will "just do that"...

18. The Information and Privacy Commission (note that the Attorney General oversees all tribunals and that he is, in my opinion, at the very center of this scandal), which decided to vote in favor of the City of Greater Sudbury in refusing to release more documentation to me stating the issues were "frivolous and vexatious"... but, again, I suspect that bodies such as The Canada Mortgage and Housing Corporation won't see it that way... So... what is the public to believe when it comes to "trusting the government" in matters of accountability and transparency and public safety?

19. Christian Paradis - Federal Minister of Industry and National Building Code - who, per Flaherty's office, should really "have the ball" in these matters...

20. Gail Shea, Minister of Revenue and Head of the Canada Revenue Agency and Minister of Fisheries and Oceans - who oversees an organization - that would be the CRA - where employees have not only failed to properly track term extension refusals for EI purposes but actively facilitated and participated in what I saw all around me as what I came to call the "friends and family program at the CRA" (that would, in my opinion, and I suspect that of the public - constitute employment insurance fraud). So... how in the world is Gail Shea going to explain to the fishermen and other seasonal workers of Canada that her own employees can engage in such practices and refuse jobs at over 18.00 +/-hr to obtain employment insurance but that those who are not part of "friends and family" can not even obtain the benefits they should have been entitled to. Let me remind you that when these issues began to surface at the CRA and I felt I had to raise them and have them address, that was when the backlash toward me started... and the stress was increased... instead of allowing me to walk away... as I had requested... IN WRITING... the CRA chose to tell me to stay home and get "evaluated"... treating me as "the criminal" as I was brought before a security guard and further stressed... while all employees in the lobby could simply look on through the window of the room in which I was held... at the peak during the morning rush as employees all waited for the doors to be unlocked to go to their work areas.

21. The Ontario Provincial Police - which received a copy of my 1000+ page powerpoint presentation at the same time it was sent to Minister of Justice and Attorney General of Canada Robert Nicholson - they felt that it was a "civil matter". I responded... excuse me... breach of fiduciary duties and fraud and criminal offenses.... but then, correct me if I am wrong but is the Attorney General of Ontario John Garretson not "their boss" also - and so, in my opinion, that would explain their "reluctance" to press any criminal charges.

22. Last but not least - our taxpayers! Again... call me crazy if you want... but I just don't think they will be thinking that I'm the crazy one in all of this. It is my definite opinion that this country is run by a bunch of clowns and persons who believe they are all above the law.... and I am entitled to my opinion.

Even after clearly KNOWING the level of persons involved in my issues per my previous email to you... the CRA seemed to think it still needed to add to the stress.... asking me to code my time out of the office as "all day meetings - 050" , thus indicating that I was "at work"... when I really wasn't on that Friday... per my previous email to you Mr. Nicholson, Ms. Shea and Ms. Finley... and that... again... I saw as an attempt to put more stress on my by attempting to have me do something I considered absolutely illegal for EI purposes... but... of course.. had I agreed instead of taking the day without pay (as I had informed the CRA I would be doing) then I would have been no better than those I had already

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going, then, I would have been no better than those I had already caught cheating the system at the CRA when it came to matters of EI.

I already knew what was ahead for me at the CRA... more trouble... I have attached a copy of my previous "appraisals at the CRA" for your review, [redacted], showing the backlash to which I had already been subjected at the CRA... backlash and stress that you only further intensified... I guess you did not like it that one day when you asked me... "What can the government of Canada do for you?" ... and I had responded... "you can leave me alone"... guess that was your "cue"... in my opinion... to just add more stress... and with this whole last... "treat her like a criminal/evaluation thing"; in my opinion, you did your job masterfully...

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So... instead of sending me the CRA Code of Ethics... perhaps those of you at the CRA should be reading the Criminal Code and the Constitution of Canada which guarantees me FREEDOM OF CONSCIENCE... and when it comes to the fact that buildings may collapse on people... I will not be silenced!

The government of Canada is going to have some very, very hard questions to answer to its people...

and... finally... given all of this... and the fact that I am certainly under stress as a result of it all... not to mention that this has cost my family well over 100,000.00 in extra expenses because we were given a permit for a home, BCIN designed and approved by the municipality of Greater Sudbury... with a major structural defect...

it appears to me that there are more than just "structural defects"... in my opinion, until the entire system is overhauled and persons are held accountable for their actions, the stress placed on myself and my family by persons who have too much to gain by hiding the issues and/or attempting to show that "I am not fit" ... well... I guess that just leaves me no choice...



With this email, I am submitting MY RESIGNATION FROM THE CRA (under duress) because I was left with no choice but to resign as more and more stress was placed upon me... at work... and outside of work... by government bodies/public servants who have a great deal at stake.

Treating me like a criminal the way you did... that was the last straw! The people of Canada should be asking for a complete review of the practices of the many branches of the government in matters pertaining to employment insurance fraud which in my opinion, was absolutely what I witnessed at the CRA. Clearly, given the results of the "thorough investigation" by the CRA and the fact that it resulted in an overhaul of methods and procedures at the CRA (per the attached), I suspect I was not, in the end, the only person to "see the problems". I wonder if that would give me scores of "4" on all those competencies you so cherish at the CRA? Given all of the issues before me, my grade for too many a government body/public servant - an "F"! Working at the CRA is simply NOT something my conscience can allow me to do any further.

[redacted] in the end, I think Canadians will think I performed rather well and I endured more than many would have been able to endure under the circumstances. And, truly, I don't think it will be a psychiatrist who will determine "who is fit for what"!

Have a nice weekend!

Jeanne A. Robitaille-Brohart
Psalm 91 :o)

*I resigned
* Nov. 22,
2012...
NOT Dec. 19,
2012 as
CRA would
have liked
to show.*

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CRA attempted to say I refused to be assessed - not true - see below!

From [redacted]@cra-arc.gc.ca
To: jbrohart@hotmail.com
Subject: medical assessment
Date: Thu, 22 Nov 2012 14:55:43 +0000

APPRAISALS not customer would say otherwise! ← due to CRA + gov't scandal

Hello Jeanne.

In our letter of November 14, 2012, management stated that your health is a concern and the impact it has had on your ability to satisfactorily perform your duties.

FOR 1 month after I resigned, CRA was still asking me to "re-consider" my decision to leave! if I was truly "unfit"?

Satisfactorily performing your duties not only involves your performance production/accuracy rate, but your overall behaviour in the workplace. Since you were re-hired as a term by the Agency on October 09, 2012, you had to leave the workplace on two occasions due to being emotional and too stressed to remain at work and therefore perform your duties, which has led management to have concerns regarding your health and well-being.

On the second incident on November 07, 2012 not only were you unable to perform your duties, it had a negative impact on the work environment. Your behaviour had a serious impact on the work environment which resulted in management's decision to request you undergo a fitness to work evaluation to be conducted by representatives of Workplace Health and Cost Solutions/AIM Health Group. (WHCS).

PROVES I DID NOT REFUSE ASSESSMENT

We will agree to your request to be evaluated by an independent psychiatrist of your choosing. However, whether requesting a medical assessment by the employee's own medical practitioner or through WHSC, it is important that the information provided about the employee's job duties and their current situation be as complete as possible, so that the information received from the medical practitioner allows the Agency to provide accommodation measures, where applicable, that best meet the abilities of the employee. To this end, the following documentation has been developed to support this process, and must be submitted with each medical assessment request:

NOT TRUE PER LAW!

- Occupational Fitness Assessment Form (OFAF)
- Consent Form
- A covering letter to the medical practitioner with relevant background information for the individual's medical evaluation.

A copy of the documentation will be provided to you as per the Agency's Injury & Illness Policy.

We enclosed the evaluations you've requested when we mailed your personal belonging. Please note that you have not received your

I spoke to 1 person in the hallway. In my opinion, any "serious impact" was probably to employees (i.e. supervisors) who were, in my opinion, already aware they had "major issues" at CRA.

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evaluations from November 5th, 2012 to November 16, 2012 due to your absence from work.

If you wish to see an independent psychiatrist of your choosing, please email me the name and address of the independent psychiatrist you wish to see by November 26th, 2012. Please advise us via email if you will make the appointment or if you would prefer we make the appointment.

Upon receipt of that information we will provide you the documentation noted below. You must sign and return them to us:

- Occupational Fitness Assessment Form (OFAF) - Consent Form

Once we have received the signed documentation, we will send a package directly to the psychiatrist and provide you with a copy as per the Injury & Illness Policy.

As you stated in your previous email you are not confident in the EAP services that CRA offers. Please note that the Health Service North has services available.

The health and well-being of all employees is a priority at the Canada Revenue Agency (CRA). The CRA is committed to supporting the continued employment of those experiencing limitations/restrictions due to an injury, illness, or medical condition, whenever possible.

In closing, I would like to assure you of our commitment to assist you and we are hoping that you will return to work in the future.

[Redacted]
[Redacted]
[Redacted]
Sudbury Taxation Centre
2nd floor, [Redacted]
[Redacted]

*ONLY
thing law
requires
"fit is
return to a
to work
slip"
CRA -
wanted a
and lot more
chase not
provide
it.*

*GAVE
CRA
WAY TOO
much
access
to
medical
records -*

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I have zero reason to trust CRA employees who made my life so difficult. I had long ago realized that behavior at CRA, in my opinion, was questionable at best - illegal at worst.

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What I consider "deceptive practices"

[Back to messages](#)

Robitaille-Brohart, Jeanr

27/05/2011

To: [REDACTED]

Reply []

Now... I object even more to working in OOA... In my opinion, such practices are deceptive and could border on fraud... but, that would be for someone much higher up to determine.

Jeanne A. Robitaille-Brohart

From: Robitaille-Brohart, Jeanne
Sent: May 27, 2011 10:37 AM
To: [REDACTED]
Cc: 'jbrohart@hotmail.com'
Subject: RE: May 11, 2011 Extension

Thus, only persons who accept the contract verbally have a written record of their acceptance of work... in other words, the CRA does not document the fact that persons can be offered work, deny it, and find themselves filing for "unemployment" the next day... that is what you are telling me as far as "how the system works".

Does this not "facilitate" lack of integrity and borderline fraud? Why even have an "Denied" button on the offer given no one will deny it since those who have denied the work show no record of having done so. Perhaps it is just my "good wholesome upbringing", but there are certainly those of us who would consider this very dishonest and would say that the CRA is encouraging dishonesty when it comes to EI. I wonder what those at the unemployment bureau and the public will think of "this practice" by the CRA? I, personally, do not appreciate being made "a party" to what I consider "deceptive practices". Very interesting indeed.

Note: I had not denied the work offered... I had simply told [REDACTED] I needed to discuss it with my husband and would give [REDACTED] my answer the next day.

Jeanne A. Robitaille-Brohart

From: [REDACTED]
Sent: May 27, 2011 8:54 AM
To: Robitaille-Brohart, Jeanne
Cc: [REDACTED]
Subject: RE: May 11, 2011 Extension

Jeanne,

There is no 'distribution list' for extensions. As you know, each team leader verbally offers the contract extension. Once the offer is accepted, the contract is then produced electronically.

From: Robitaille-Brohart, Jeanne

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Sent: May 27, 2011 06:50 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: May 11, 2011 Extension

[REDACTED]

Since I do not believe in the "he said she said" approach to "documentation", please provide for me, in writing, the reason for which I was left off the original distribution list for the May 11, 2011 extension.

Jeanne A. Robitaille-Brohart

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NOTE: I was among top producers on the floor and should thus have been one of first persons offered an extension.

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Subject: RE: Questions for you...
Date: Mon, 6 Jun 2011 10:55:13 -0400
From: Jeanne.Robitaille-Brohart@cra-arc.gc.ca
To: [REDACTED]@cra-arc.gc.ca
CC: jbrohart@hotmail.com

(union rep)

Just so I'm correct...

The harassment form goes to "my Manager"... would that be [REDACTED] Given it was her "oversight" that in my humble opinion failed miserably as it pertains to her "management" of the floor in OOA, isn't that kind of a major "conflict of interest".

Union employees, such as [REDACTED] my "supervisor" are not considered "managers"...

So... guess I'll need to send that up to [REDACTED] ..

Do you have a link for the organization chart for CRA OOA in Sudbury?

Does the harassment form then stay internal to the CRA? Or does the form go the Human Rights Commission of Ontario?

Quite frankly, I still plan on having all these issues addressed outside of this building... by management in Ottawa and at the Employment Insurance office and/or the Provincial MP level... it is after all... an election year... and given the huge budgets that were spent on helping "the unemployed", I think a whole lot of folks would have major issues with the CRA facilitating the refusal of work by employees who – as soon as they have "the right number of hours" – the next day find themselves filing for unemployment.

If folks are refusing to work at 21.00+ per hour at the CRA... how "likely" do you think it will be that they will look for work or accept it at much lower wages in order to "get off unemployment" ? Not very likely... and I see that as a total fraud on the people of Ontario and Canada.... And the CRA facilitates that... quite frankly... shameful indeed... so... something I will definitely bounce "outside of this building".

Jeanne A. Robitaille-Brohart

From: [REDACTED] (union)
Sent: June 6, 2011 7:25 AM
To: Robitaille-Brohart, Jeanne
Cc: [REDACTED] (union)
Subject: RE: Questions for you...

Hi Jeanne,

You have 1 year to fill out the Harassment form. It doesn't go to me it goes to your Manager as per the Preventing and Resolving Harassment Policy.

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As for the grievance as per [REDACTED] email to you everything happened while you were term under 3 so unfortunately at this time there is no grievance to be filed. I apologize for that error.

If you have any further questions please let me or my Chief Steward know,

Thanks,

From: Robitaille-Brohart, Jeanne
Sent: June 3, 2011 12:53 PM
To: [REDACTED]
Cc: 'jbrohart@hotmail.com'
Subject: Questions for you...

[REDACTED]

1. How long do I have to file this form?

2. Once you have it... just what exactly are you going to do with it if "I have left" and am no longer a CRA employee? Does the form just get "filed" or do you actually take any type of action once it is filed? If you do take action of some type, what exactly is that?

Jeanne A. Robitaille-Brohart

From: [REDACTED] (union rep)
Sent: May 26, 2011 11:14 AM
To: Robitaille-Brohart, Jeanne
Subject: RE: Please file 'harassment'/nonharmonious...

Here is the link to the Harassment Form: <http://infozone/english/r1713497/formpub/form-e.asp?formid=513591945171356>

Fill this out. I will get the paperwork started for non harmonious workplace grievance. I will need your signature for that. I'm not sure if I'm going to be in tomorrow, have you heard anything yet about an extension? I have to leave in a few minutes for an appointment.

From: Robitaille-Brohart, Jeanne
Sent: May 26, 2011 11:05 AM
To: [REDACTED]
Cc: 'jbrohart@hotmail.com'
Subject: Please file 'harassment'/nonharmonious...

[REDACTED]

to ahead and file the grievance for harassment and non-harmonious workplace.

I absolutely consider [REDACTED] constant questions about my private life when she felt she was "not in control" a complete invasion of my privacy and abuse by a supervisor... her "questioning" why I smiled was completely uncalled for... and it was clearly another attempt to "break one down" in order to gain control over a situation.

I have absolutely no respect for those who are "supervisors" in this department.

If my "representation" ends after today or tomorrow, I at least want this documented.

Jeanne A. Robitaille-Brohart

No representation
+lor help whatsoever -
then... and a year
later when I returned
& asked for an "update"
on EI issues. Neither
mgmt +lor union had
cared for the
issues
pertaining
to EI.

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RE: For your VP - Harassment and Abuse of Power at the CRA [Back to messages](#) |

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Robitaille-Brohart, Jeanne Documents | 25/05/2011
To Robitaille-Brohart, Jeanne, ... [Reply](#) [1]

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)
Sent: May-25-11 12:25:54 PM
To: Robitaille-Brohart, Jeanne (Jeanne.Robitaille-Brohart@cra-arc.gc.ca); [redacted]@cra-arc.gc.ca (union)
Cc: jbrohart@hotmail.com

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sorry... forgot to attach it first time around...

jrb

From: Robitaille-Brohart, Jeanne
Sent: May 25, 2011 8:24 AM
To: [redacted] (union)
Cc: 'jbrohart@hotmail.com'
Subject: For your VP - Harassment and Abuse of Power at the CRA

Attached is my document... I've revised it slightly in order to include a few more things... such as matters of retaliation, matters pertaining to my enjoyment of life and matters pertaining to the potentially catastrophic fire drill.

I certainly hope those in upper management will take the time to read the document in full.

The retaliation I have already been subjected to... and that which I know is sure to follow (basically my "career" is dead in the water here in spite of all my education... and all the work I spent last year preparing for TBIs, etc.)... is something I absolutely do NOT appreciate.

If there is anyone that deserves to be disciplined over these matters, it is those who are supervisors [redacted] for having allowed such behavior to go virtually unchecked. The liabilities that the CRA can face over such issues can certainly be grave indeed.

Jeanne A. Robitaille-Brohart

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FW: PRIVATE AND CONFIDENTIAL Back to messages |

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Robitaille-Brohart, Jeanne
To: jbrohart@hotmail.com

19/05/2011

Reply

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

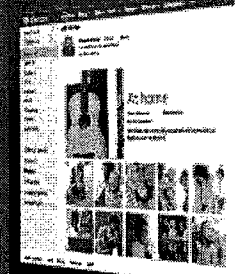
Sent: May-19-11 7:00:46 PM

To: jbrohart@hotmail.com

Outlook.com

Upgrade
your Hotmail
account to
Outlook.com

See how



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From: [REDACTED] (union)

Sent: May 17, 2011 2:56 PM

To: Robitaille-Brohart, Jeanne

Subject: RE: PRIVATE AND CONFIDENTIAL

Yes I know thank you I will look it over and see you tomorrow at 12:30 in Alinea.

From: Robitaille-Brohart, Jeanne

Sent: May 17, 2011 2:55 PM

To: [REDACTED] (union)

Subject: RE: PRIVATE AND CONFIDENTIAL

ok... fair warning... but, this is also a management side issue that has to be documented on their side and addressed also... I am MUCH MORE concerned about documenting the issues than with other issues at this point... and encryption is fine... if I don't want anyone else to read this... but, I'm literally considering sending this to Jim Flaherty (Minister of Finance) himself if I need to... at this point, I don't even care about the encryption... so here you go... I'm more interested in "the issues" and having them addressed than anything... I'm well aware of what is involved in privacy violations, etc.

Jeanne A. Robitaille-Brohart

From: [REDACTED] (union)

Sent: May 17, 2011 2:47 PM

To: Robitaille-Brohart, Jeanne

Subject: RE: Robitaille-Brohart

We are careful with what the system is used for that is why we usually

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just make our own copies of everything when we meet instead of using the system. I don't mind if you want to send it to me here that is ok I would encrypt it though. We use it to obviously make arrangements to meet with members and management and things like that but not things that we are doing union wise amongst ourselves.

From: Robitaille-Brohart, Jeanne
Sent: May 17, 2011 2:38 PM
To: [REDACTED] (union)
Subject: RE: Robitaille-Brohart

[REDACTED]

If they want to invade my privacy and read something that is intended for a UNION rep only at this point, then that would be their issue... not mine... and I am well familiar with the IPC and "invasions of privacy"...

Do you not get any union info via the CRA system? If not, how do you document anything via electronic means?

jrb

From: [REDACTED] (union)
Sent: May 17, 2011 2:31 PM
To: Robitaille-Brohart, Jeanne
Subject: RE: Robitaille-Brohart

How long is it? Will I be able to print it once you send it to me?

From: Robitaille-Brohart, Jeanne
Sent: May 17, 2011 2:19 PM
To: [REDACTED] (union)
Subject: RE: Robitaille-Brohart

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[Redacted]

what are you talking about... I want it documented that this document, in its entirety did go to you... and how would I have any confirmation of this if I don't go through email?

If CRA email is not ok... then please provide me with your personal email account. The document is rather extensive and I would like you to read it prior to our meeting.

Jeanne A. Robitaille-Brohart

From: [Redacted] (union)
Sent: May 17, 2011 10:48 AM
To: Robitaille-Brohart, Jeanne
Subject: RE: Robitaille-Brohart

Don't email them to me, do you have photocopies so that I can come and get from you? Or just hold onto them till tomorrow. We don't want them to go through their systems.

From: Robitaille-Brohart, Jeanne
Sent: May 17, 2011 10:47 AM
To: [Redacted] (union)
Subject: RE: Robitaille-Brohart

[Redacted]

I'll try to send you the "draft" of my materials today. They are rather extensive. At this time, I do not want you to share them with the management side until I get a chance to speak to my husband tomorrow night after we meet. There are a TON of very personal materials in what I will be sending you... including several personal emails. All materials are to be treated as personal and confidential for now. After we meet, I'll see how much of them I wish to "disclose" to the management side.

In my opinion, union did not appear to want issues documented either. *

Union's attitude toward me, in my opinion, changed a lot after meeting with supervisors at CRA. *

Those I had caught, in my opinion, violating EI laws!

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J Brohart
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"Representation"

Back to messages

Robitaille-Brohart, Jeanr

26/05/2011

To: [REDACTED]

Reply [1]

From: **Robitaille-Brohart, Jeanne** (Jeanne.Robitaille-Brohart@cra-arc.gc.ca)

Sent: May-26-11 4:13:25 PM

To: [REDACTED] (union)

Cc: jbrohart@hotmail.com

[REDACTED]

correct me if I'm wrong but you did state that my "representation" ends when I leave the building...

so... if that is the case, I want the grievance filed and I will then take my issues to the labor board since I will basically be "without representation" after Friday.

If your involvement does not legally end on Friday, then, you can let me know by emailing me at my private email listed above.

I must tell you [REDACTED] found your attitude very different today... and truly felt you were there to defend "management" and "its views" which by now, you know I absolutely have huge issues with.

Jeanne A. Robitaille-Brohart

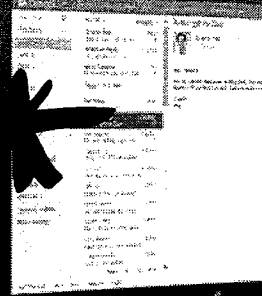
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Employment Insurance Scandal at Canada Revenue Agency

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To Press Reply
From: **[REDACTED]** @hotmail.com
Sent: January-08-13 12:26:50 AM
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1 attachment (511.5 KB) Hotmail Active View

 CRA Scand...pdf
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There are several of you from the press on this email...

The issue... federal employees caught violating the law when it comes to proper tracking of work extension refusals... in other words... federal term employees were refusing contract extensions... and the CRA was not capturing that data for Employment Insurance purposes... when Records of Employment should have said "quit"... they said "end of contract"... making it such that federal employees could refuse work one day... and apply to be on unemployment the next...

what I witness was permanent federal employees actively encouraging and participating in what was in my opinion employment insurance fraud at the CRA... needless to say... my life became "very difficult" when I decided to raise matters of code of ethics violations by permanent employees...

when I referred my issues to the union... I was basically told they could do nothing for me since I was a short term employee... note that many of those who oversaw this "process" and actively participated in what was in my opinion employment insurance fraud by federal employees were union employees... there were of course... management employees also "sanctioning" the process given they did nothing to change it...

when I returned the following year for another short term contract and asked for a "status" on issues I had referred to Gail Shea, Minister for CRA... I soon discovered that subordinates considered the matter "closed" without having even investigated it... I therefore was left - alone - without help by anyone - to have these issues once again referred and properly addressed... it was only when I provided actual copies of personal emails to Ms. Shea... proving what I was alleging... that a "thorough investigation" into "my concerns" was actually done.

attached is a letter I received as a result of that investigation... note... the manager in my case... had been there 14 years... and so... I suspect things

** * **

** * **

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were not captured... potentially... for years and years...

when I recently returned to the CRA... for another contract... the pressure started... for me to remain silent....

many... many issues made it such that I decided to I had to leave my term employment at the federal government (CRA) in order to have issues addressed that had to be addressed... and the only way for me to see that... was to go public ...

so... here you go...

~~if any of you wishes to discuss these issues, simply send me an email and I'll go from there... there is a whole lot more to all of this...~~

In my opinion, there should not be "one set of rules and/or ways of doing things for federal employees" and another "for the rest of you"... and... in my opinion... that is exactly what I saw happening at the CRA.

Jeanne A. Robitaille-Brohart
B.A., B.B.A., M.A. (Finance)

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RE: CRA Scandal... and more...

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J Brohart
To Globe and Mail - Editor, Gl...

12/12/2012

Reply

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@outlook.com

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From: J Brohart (jbrohart@hotmail.com)
Sent: December-12-12 6:56:08 PM
To: Globe and Mail - Editor (dchoquette@globeandmail.com)
Cc: GlobeandMail CEO (pcrawley@globeandmail.com); GlobeandMail (gboyd@globeandmail.com); GlobeandMail (jborra@globeandmail.com); GlobeandMail (jstackhouse@globeandmail.com); Globe and Mail (smacwhirter@globeandmail.com); GlobeandMail (sstead@globeandmail.com); GlobeandMail (sstewart@globeandmail.com)



Denis,

Per my previous email, if I do not hear from you by end of today, I will assume that the Globe and Mail is not interested in the scandal I uncovered at the CRA pertaining to the fact that federal employees were in my opinion "cheating the system" when it came to Employment insurance... truly, what is in my opinion, employment insurance fraud at the CRA.

If you do not cover this one... I also will assume that the Globe in Mail is not interested in the even bigger construction scandal on which I have spent over 3000 hours...

By the way... the Ombudsman in Sudbury today... nothing more than what I would call "bread and circuses" for the masses... I believe that is what the Romans used to call it... keep the public "entertained" and forget about discussing the real issues behind the scenes (like the building scandal that has as one of its key player the Attorney General of Ontario)... and the building scandal I have has as its epicenter the City of Greater Sudbury's entire city council and several of their top administrators... as I have stated to the Minister of Justice of Canada in email on more than one occasion, in my opinion, that entire City council belongs in jail...

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If the Globe and Mail does not cover these scandals... I will simply go elsewhere... or if I have to... post my files online... there is just no way that these issues are going to be hidden from the public... of that you can be sure.

I must say that the fact that you did not ask me anything pertaining to the CRA scandal (what we were supposed to discuss when you called) left me wondering if you were trying to prevent that scandal from going public... or whether or not the Globe and Mail was trying to shield someone at the CRA... anyway... at this point... not a big deal for me... if I don't go through the Globe and Mail... as I stated earlier... I will simply give the issues to a news agency that will cover it and put it out there...

5:00 pm today... after that... I will consider myself free to give the news stories to someone else... but then... again... that will certainly leave the people of Canada wondering why the Globe and Mail - Canada's newspaper - chose not to cover these very critical issues for taxpayers...

← Is Globe + Mail "investigating"?

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[REDACTED]

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From: jbrohart@hotmail.com
 To: dchoquette@globeandmail.com
 Subject: RE: CRA, Globe and Mail
 Date: Sun, 9 Dec 2012 13:30:38 +0000

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Denis,



It was my understanding that you wanted to discuss the CRA scandal...
 yet, all we spoke about was the construction scandal...



I want to release the CRA scandal first... if you are not interested in that
 story... let me know by Wednesday, Dec. 12, 2012, 5:00 pm , and I will
 give it to someone else.

I know there are many, many persons who would prefer the issues not be
 known by the public, but that simply will not happen. I am determined
 to expose everything I know. My family has been through enough and it
 is time for us to move on... and in order to do that... I need closure to
 these issues... and the only way that is going to happen is to make sure
 the public knows everything. I've already taken steps to ensure that
 everything will be disclosed... at this point... is is only a matter of "how"...
 it can be through the Globe and Mail... or via other methods...

anyway... let me know by Wednesday of this week - you have until 5:00
 pm. If I do not hear from you by then, I will simply give the story to
 someone else.

Jeanne A. Robitaille-Brohart

From: jbrohart@hotmail.com
 To: dchoquette@globeandmail.com
 Subject: RE: CRA, Globe and Mail
 Date: Thu, 6 Dec 2012 17:48:10 +0000

works for me... I will speak to you then... I will most likely be at my
 building site... you can call me...

[REDACTED] (unlisted... and I would like to keep it that way).

jrb

From: DChoquette@globeandmail.com
 To: jbrohart@hotmail.com
 Date: Thu, 6 Dec 2012 12:44:13 -0500
 Subject: RE: CRA, Globe and Mail

How about 10 a.m.?

From: J Brohart [mailto:jbrohart@hotmail.com]
Sent: Thursday, December 06, 2012 12:45 PM

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To: Choquette, Dennis
Subject: RE: CRA, Globe and Mail

tomorrow morning works better for me.. pick a time...

jrb

From: DChoquette@globeandmail.com

To: jbrohart@hotmail.com

Date: Thu, 6 Dec 2012 11:28:43 -0500

Subject: CRA, Globe and Mail

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Dear Jeanne:



Could we discuss the CRA matters you brought forward to The Globe?



I would love to talk on the phone this afternoon, if you have time. Or alternatively we could chat tomorrow morning.

Many thanks,

Dennis Choquette



National editor | The Globe and Mail




Cell: [redacted] | Phone: 416.585 [redacted]

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RE: GOVERNMENT SCANDALS [Back to messages](#)

To see messages related to this one, group messages by conversation.

J Brohart

23/11/2012

To Globe and Mail

Reply

From: J Brohart (jbrohart@hotmail.com)
Sent: November-23-12 7:08:35 PM
To: Globe and Mail (smacwhirter@globeandmail.com)

Sarah,

I left you a message this morning pertaining to this message which was sent to you yesterday. I am ready to go public on government scandals that have plagued my family for 3 years now.

In addition to a blind cc: to you, I also cced the Auditor General of Canada on the message below.

I would ask that you contact me as soon as possible [redacted] or [redacted] (building site)). If I do not hear from you, I will seek to make my issues known via other media... but then... I guess the Globe and Mail will be in the awkward position of explaining to the people of Canada why you feel you should not be covering this story. I have binders of documentation to support what I have uncovered when it comes to government scandals.

The first scandal I want to make public is that of what was in my opinion nothing less than EI fraud at the CRA. I have provided you with enough information in the email below for you to see that the issues were indeed valid.

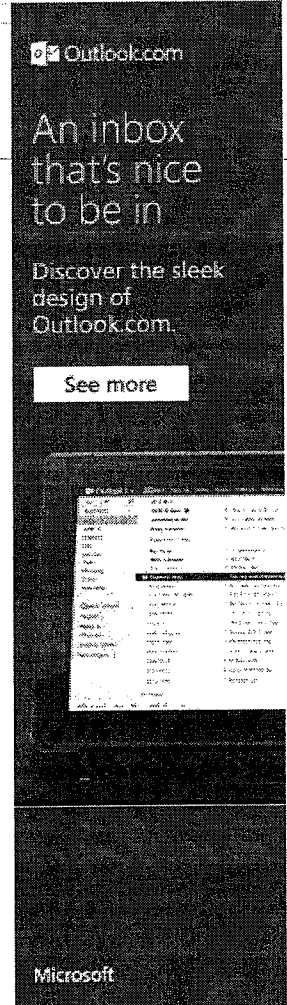
Jeanne A. Robitaille-Brohart

From: jbrohart@hotmail.com
To: [redacted]@cra-arc.gc.ca
CC: pm@pm.gc.ca; diane.finley@parl.gc.ca; mcu2@justice.gc.ca; gail.shea88@cra-arc.gc.ca
Subject: GOVERNMENT SCANDALS
Date: Thu, 22 Nov 2012 17:47:16 +0000

[redacted]
Before leaving the CRA, I simply explained to a co-worker that I had to leave. She stated that she had left when upset in the past.

I have performed my duties well at the CRA - my productivity shows that. I treated all my customers with the utmost of care and respect. I had very limited interaction with my co-workers since I basically sat next to the wall. There were very few other employees in my immediate work area.

I do not agree with the information you are requesting and as such, deny your request. The ONLY thing the law requires be provided is a slip



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CRA is "enforcement arm"
for Service Canada - CRA
goes "after funds / fines due!"
So, will Service Canada properly
investigate EI issues at CRA ???

Canada

Employment Insurance and Fraud

- [Employment Insurance and Fraud \(PDF version, 743 KB\)](#)

At Service Canada, we deliver the Employment Insurance (EI) program.

Through the EI program, we help Canadians by providing them with temporary financial assistance when they are unemployed, sick or injured, pregnant, caring for their newborn or newly adopted children, or providing care or support to a gravely ill family member.

As someone receiving EI benefits, you have certain responsibilities when it comes to protecting the EI program from fraud. You share these responsibilities with employers and third parties.

When someone intentionally provides false or misleading information about a claim, it is considered to be fraud.

Your responsibilities

While you are receiving EI benefits, you are responsible for:

- looking for a job and being prepared to take available work;
- advising us if you cannot look for or accept a job because you are sick, pregnant, caring for your newborn or newly adopted child, or caring for a gravely ill family member;
- declaring all actual or expected gross earnings, including self-employment earnings or earnings you will receive later;
- informing us when you do any unpaid work (for example, volunteer work);
- providing accurate and complete information to us; and
- reporting all absences from Canada , including when you leave the country for a vacation.

Responsibilities of employers and third parties

A third party is any person who acts on your behalf, or on behalf of your employer.

Employers and third parties are responsible for ensuring that any information they provide to us about an EI claim is accurate and complete.

Mistakes can happen

We understand that mistakes can happen. Sometimes, you can unknowingly make a mistake when filling out forms or reporting circumstances. If you realize you have made a mistake, you need to let us know immediately so we can correct the situation.

Committing fraud

* If you knowingly withhold information or misrepresent the facts to make a false claim, you are committing fraud. In this case, you may be penalized or prosecuted. In addition, your employer or any third party who helps you commit fraud may also be penalized or prosecuted when we detect the fraudulent activity. *

Note

If you have knowingly held back information or made a false or misleading statement and you let us know about it before we begin an investigation, we may be able to waive the monetary penalties or prosecution that might otherwise result. To get in touch with us, please see the "Need more information?" section at the end of this publication.

EI fraud hurts everyone

EI fraud threatens the effective operation of one of Canada's most important social programs. Our investigations reveal that fraudulent claims result in approximately \$142 million in EI overpayments and approximately \$61 million in penalties on average each year.

Penalties for committing fraud

Depending on the circumstances, if you knowingly make false or misleading statements, you will likely be fined. The amount of the fine varies, but you may have to pay up to 150% of any overpayment you received, or three times your benefit rate for every false statement, whichever amount is lower. The value of the overpayment is the total of any benefits that you were actually paid plus a percentage of the value of any benefits that you could have been paid because of the fraud.

In addition, we may record a violation on your EI file. If this happens, you will need to work more hours to qualify for EI benefits in the future. We will calculate the number of hours based on the following chart. The higher the value of this figure, the more hours you may need to qualify for EI benefits.

Violation type	Value of overpayment	Increase in number of hours you need to qualify for EI benefits*
Minor	less than \$1,000	25% more hours Example: If you usually need 420 hours, you will now need 525 hours.
Serious	between \$1,000 and \$4,999	50% more hours Example: If you usually need 420 hours, you will now need 630 hours.
Major	\$5,000 or more	75% more hours Example: If you usually need 420 hours, you will now need 735 hours.
Subsequent	More than one violation in your file (regardless of the value)	100% more hours Example: If you usually need 420 hours, you will now need 840 hours.

*These increases apply for five years from the date we record the violation on your file or to your next two claims, whichever comes first.

It does not matter if you apply for regular, sickness, maternity, parental, or compassionate care benefits—you will need the increased number of hours to receive any of these benefits.

Penalties for employers — *Fines "average person"/"average employer" would be subject to...*

Employers who commit fraud—for example, by falsifying or selling a Record of Employment—are also subject to penalties. They may have to pay up to \$12,000 per Record of Employment, or a fine that would total the amount of all claimants' penalties in relation to the offences.

A person acting on behalf of an employer (for example, corporate directors, officers, or agents) may also be penalized separately if they make false statements.

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Interest on unpaid financial penalties

Please note that we charge you interest on any new or existing debt that is created because you knowingly made false or misleading statements.

Prosecution for EI fraud

EI fraud is a serious offence that can result in prosecution. All parties involved can be prosecuted—including EI claimants, employers, and third parties. Prosecutions take place under either the *Employment Insurance Act* or the *Criminal Code of Canada*, as determined by Human Resources and Skills Development Canada.

Protecting the EI program

We are all responsible for helping to detect and deter EI fraud.

At Service Canada, we are determined to protect the EI program. Our powerful computer tracking and linked data systems now mean it is almost impossible for fraudulent activity to remain undetected for long.

You also have an important role to play in helping to protect the EI program. If you are aware that someone has committed fraud, please let us know.

Contact us

To provide details of reporting mistakes or fraudulent activity related to EI claims, or for more information, please call our toll-free EI Telephone Information Service at 1-800-206-7218 (TTY: 1-800-529-3742), from 8:30 a.m. to 4:30 p.m. , and press "0" to speak to a representative.

You can also write to us or visit us at a Service Canada Centre. For a list of offices, visit the [Service Canada Web site](#).

Need more information?

To find out more about Employment Insurance benefits:

Click servicecanada.gc.ca

Call 1-800-206-7218
(TTY: 1-800-529-3742)

Visit a Service Canada Centre

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